



# **Corporate Performance Overview:**

## **Complete Data Set**

**Third Quarter 2009/10  
(October-December 2009)**

| <b>PRIORITY ONE:<br/>A TOWN CENTRE FIT FOR THE 21st CENTURY</b>                               |  |                 |              |  |
|---|--|-----------------|--------------|--|
| <b>Medium-Term Objective 1:<br/>Build a Bracknell Town Centre that residents are proud of</b> |  |                 |              |  |
| <b>ACTIONS IN SUPPORT OF MTO 1</b>  |  |                 |              |  |
|   |  | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u>  |
| <b>1.1</b>  | <b>Start construction of the new retail, commercial, residential and leisure facilities.</b>   |                 |              |  |
| 1.1.1   | Support partners and third party landowners to commence construction of the regenerated town centre (relates to Key Actions 1.1 to 1.6).   | Dec 2010        | CXO          | ✓ Ongoing.   |
| 1.1.2   | Support relocation of town centre users displaced by regeneration.   | Mar 2010        | CXO          | ✓ Ongoing.   |
| 1.1.3   | Publish regeneration strategy.   | Oct 2009        | CXO          | ✗ Delayed pending review with development partners.  |
| 1.1.4   | Support development of third party sites.  | Mar 2010        | CXO          | ✓ Ongoing.   |
| 1.1.5   | Implement town centre regeneration communications strategy – joint Council/BRP strategy.   | Mar 2014        | CXO          | ✓ Working closely with BRP and PR company to ensure unified communications plan.   |
| 1.1.6   | Review external PR support and communications protocols (relates to Key Actions 1.1 to 1.6).   | Oct 2009        | CXO          | ✓ Complete.  |
| 1.1.7   | Implement Civic Hub communications plan (relates to Key Actions 1.1 to 1.6).   | Mar 2010        | CXO          | ✓ Complete.  |
| <b>1.2</b>  | <b>Deliver 200 new homes in and around Bracknell town centre.</b>  |                 |              |  |
| 1.2.1   | Deliver 29 new affordable homes on sites within the periphery of the town centre.  | Mar 2010        | ECC          | ✓ Units still on target for delivery in this financial year.   |
| <b>1.3</b>  | <b>Improve access to the new town centre by providing extensive new parking facilities, a major package of junction improvements, and more bus lanes and a "park and ride" scheme.</b> |                 |              |  |
| 1.3.1   | Improve the junction at John Nike Way.   | Feb 2010        | ECC          | ✓ Scheme completed.  |
| 1.3.2   | Enhance the station forecourt at Bracknell.  | Dec 2009        | ECC          | ✓ Works in progress on site.   |
| 1.3.3   | Develop a residential parking strategy.  | Mar 2010        | ECC          | ✓ Scoping report on principles of resident's parking within BFC nearing completion.  |
| 1.3.4   | Develop an urban traffic management control strategy.  | Mar 2010        | ECC          | ✓ Proceeding to UTMC system procurement.   |
| <b>1.4</b>  | <b>Construct and open a new Bracknell library, civic offices and a high quality "Jubilee Gardens".</b>   |                 |              |  |
| 1.4.1   | Progress the final design stages for the civic accommodation.  | Dec 2009        | CXO          | ✓ Complete.  |
| 1.4.2   | Assist with the development of a new library, civic offices and Jubilee Gardens.   | Mar 2010        | CPS          | ✗ Plans are on hold while the decisions are made on the timescales to the overall regeneration. However plans are developed fully to the current design stage (Stage D). |
| 1.4.3   | Finalise plans for the new democratic office suite in the Civic Hub.   | Mar 2010        | CPS          | ✗ Plans are on hold while the decisions are made on the timescales to the overall regeneration. However plans are developed fully to the current design stage (Stage D). |
| 1.4.4   | Provide all necessary support, advice and guidance for the office planning in the new accommodation. Ensure accurate headcount figures are in place for space planning.                | Mar 2010        | CPS          | ✓ Headcount figures available for planning purposes.   |

|            |   |          |      |   |  |
|------------|---|----------|------|---|--|
| 1.4.5      | Provide all necessary support and advice for the IT Infrastructure in the Civic Hub.  | Mar 2010 | CPS  | ✗ | <i>Dependent on outcome of town centre discussions.</i>  |
| 1.4.6      | Provide all necessary support and advice on the customer services area in the Civic Hub.  | Mar 2010 | CPS  | ✗ | <i>Plans are on hold while the decisions are made on the timescales to the overall regeneration. However plans are developed fully to the current design stage (Stage D).</i>  |
| <b>1.5</b> | <b>Ensure local people gain the skills for employment in the new town centre.</b>   |          |      |   |  |
| 1.5.1      | Develop service provision to meet existing local needs in Bracknell Forest to enable more adults to be able to enter the job market.  | Sep 2009 | CYPL | ✓ | <i>Adult Learning Plan in place and Grow Our Own funding confirmed.</i>  |
| <b>1.6</b> | <b>Improve perceptions and vibrancy of Bracknell town centre during redevelopment.</b>  |          |      |   |  |
| 1.6.1      | Sustain the Bracknell Town Centre Partnership during the regeneration, and improve perceptions.   | Mar 2010 | CXO  | ✓ | <i>Town Centre Partnership being reviewed.</i>   |
| 1.6.2      | Improve vibrancy of town centre and market through range of activities to attract shoppers.   | Mar 2010 | CPS  | ✓ | <i>Programme of activities/promotions progressing satisfactorily. Ongoing events.</i>  |
| <b>1.7</b> | <b>Assess options for future accommodation for library, democratic function, customer services and offices.</b>   |          |      |   |  |
| 1.7.1      | Undertake improvement works at Bracknell library.   | Dec 2010 | ECC  | ✓ | <i>Library service is working with building surveyors on identifying improvements to the layout of Bracknell library.</i>  |
| 1.7.2      | Assess options for future of Council accommodation for offices, library, Democratic Services, Customer Service.   | Jul 2009 | CPS  | ✓ | <i>Options for all areas except the library are included in the draft Accommodation Strategy.</i>  |
| 1.7.3      | Assess financial, legal and property options of future Council accommodation.   | Jul 2009 | CPS  | ✓ | <i>Work ongoing as part of Accommodation Strategy and town centre regeneration proposals.</i>  |
| <b>1.8</b> | <b>Adopt transformational business processes to support new ways of working in the new accommodation.</b>   |          |      |   |  |
| 1.8.1      | Implement transformational business process improvements to support changes in accommodation early, where possible: storage, postal, receptions, meeting rooms, telephony, IT infrastructure. | Mar 2010 | CPS  | ✓ | <i>Corporate EDRMS solution being implemented in ASCH/CYPL. Tidy days held in July. Improvements made to BORIS. New postal arrangements have been implemented. Meeting room review completed - no action to be taken at this time. Telephony review completed and actions being implemented. IT infrastructure changes underway.</i>         |
| 1.8.2      | Support mobile and flexible working project, and provide all necessary support, advice and guidance for HR.   | Mar 2010 | CPS  | ✓ | <i>HR Policy Framework document now on BORIS. Training programme being developed.</i>  |
| 1.8.3      | Support for corporate mobile and flexible working strategy by providing hardware, software and support to enable new work styles.   | Mar 2010 | CPS  | ✓ | <i>Technology requirements reviewed to support pilot projects. IT standards all in place. Project completed in Children's Services Over 11s team. Benefits pilot underway to determine productivity of assessment officers being home rather than office based. Technology to support Environmental Health Officers also being reviewed.</i> |
| 1.8.4      | Support for corporate mobile and flexible working strategy through development of accommodation strategy.   | May 2009 | CPS  | ✓ | <i>Accommodation Strategy completed in draft. Considered by CMT in December. More details being obtained on costs of repairs.</i>  |

| <b>OPERATIONAL RISKS TO MTO 1</b> |   | <b>Owner</b> | <b>Progress on Mitigation Actions</b>  |
|-----------------------------------|---|--------------|--|
| 1.1                               | Town centre property issues.<br>Mitigation: Close monitoring through monthly project meetings for the civic centre project. PRINCE2 methodology followed for the civic centre project. Monthly meetings held with BRP on the town centre regeneration project.  | CPS          | Monthly meetings held with BRP.<br>Revised/New Risk: None.   |
| 1.2                               | Performance of and relationship with partners and contractors.<br>Mitigation: Maintain close working relationship. Monthly meetings with BRP include discussion of performance.   | CPS          | Monthly meetings held with BRP.<br>Revised/New Risk: None.   |
| 1.3                               | Realising benefits of the town centre redevelopment and Civic Hub: maximum benefits or improvements of significant change and investment are not realised or demonstrated.<br>Mitigation: Regular review to ascertain key benefits are realised. Monthly project meetings for the civic centre project. PRINCE 2 methodology followed for the civic centre project, which will require post-project implementation review to assess if objectives met and benefits realised.  | CPS          | Civic Centre project meetings on hold pending progress on town centre redevelopment .<br>Revised/New Risk: None.   |
| 1.4                               | Loss of key staff. Plans for library, new civic hub and Jubilee Gardens not implemented.<br>Mitigation: Recruit staff if required. Plans in place to progress civic centre.   | CPS          | Civic Centre project meetings on hold pending progress on town centre redevelopment .<br>Revised/New Risk: None.   |
| 1.5                               | Imprecise HR data would impact on planning.<br>Mitigation: Ensure up-to-date, accurate data available.  | CPS          | Database is actively kept up to date on a quarterly basis to ensure accuracy.<br>Revised/New Risk: None.   |
| 1.6                               | Delay in new civic building and financial constraints cause delay.<br>Mitigation: Ensure business cases for such projects are robust and self-funding.  | CPS          | Alternative accommodation issues being investigated for interim period.<br>Revised/New Risk: None.   |
| 1.7                               | Risks related to the buoyancy of the property investment market and/or changes in the organisation or composition of the Council's development partners.<br>Mitigation: This is outside the direct control of the Council, although the most effective mitigation will be to continue to demonstrate the Council's commitment and momentum to deliver the regeneration. Provisions in the town centre development agreement also provide the Council with scope to influence commercial partner choices as well as formalising the interchange of information between BFC and BRLP. | CXO          | Significant review of town centre regeneration plans underway with BRP to develop the way forward in view of the current economic climate.<br>Revised/New Risk: None.  |
| 1.8                               | Commercial/ financial market deteriorates.<br>Mitigation: Financial monitoring with BRP at monthly steering group.  | ECC          | BRP and BFC working on a joint framework for delivering Town Centre which reflects current market demand – developing TC risk register to identify threats to strategy as we proceed to implementation.<br>Revised/New Risk: None. |
| 1.9                               | Loss or absence of key staff needed to deliver the outcomes.<br>Mitigation: Workforce Plan in place which prepares for known losses. Monthly monitoring of vacancies at DMT. Quarterly review of sickness at DMT.   | ECC          | No key staff lost in the quarter.<br>Revised/New Risk: None.   |
| 1.10                              | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.   |

|      |  |      |   |
|------|--|------|---|
| 1.11 | Lack of available funding from the Homes and Communities Agency.<br>Mitigation: Meeting with investment director of HCA with a view to agreeing an investment protocol in the Borough. | ECC  | No change to risk in the quarter.<br>Revised/New Risk: None.                                |
| 1.12 | Construction costs higher than budget.<br>Mitigation: Accurate specification, partnership work.  | ECC  | No additional risk this quarter.<br>Revised/New Risk: None.                                 |
| 1.13 | Inadequate funding to sustain the service.<br>Mitigation: Seeking additional sources of funding.   | CYPL | Actions to mitigate risk continue – no further risks identified.<br>Revised/New Risk: None. |

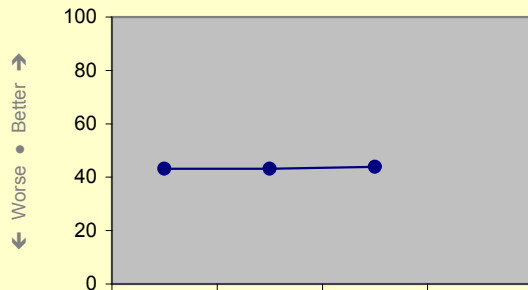
**PRIORITY TWO:  
PROTECTING AND ENHANCING OUR ENVIRONMENT**

**Medium-Term Objective 2:**

Keep our parks, open spaces and leisure facilities accessible and attractive.

**PERFORMANCE INDICATORS FOR MTO 2**

**NI 9: Use of public libraries**



CAA Indicator (non-LAA)  
Department: ECC

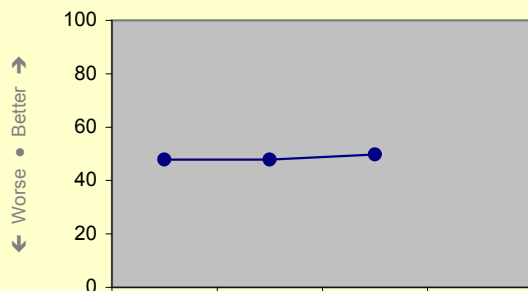
*The result of the Active People Survey carried out in June 2009 was 43.9%. This is an increase on the figure reported following the Survey carried out in December 2008, which was 43.2%.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b> ●        | 43.2  | 43.2  | <b>43.9</b>  | N/A |
| <b>Local Target</b> ■   | N/A   | N/A   | N/A          | N/A |
| Last Reported           | 43.2  | 43.2  | 43.9         | N/A |
| Benchmark               | 46.5  | 46.5  | 46.5         |     |
| <b>Current Quartile</b> | Worst | Worst | <b>Worst</b> |     |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from Active People Survey (December 2009). Quartile shows the position of the current outturn within the December 2008 figures for all relevant South-East LAs. Benchmark is the approximate 25th percentile in the same figures.

Unit: % ● Polarity: High ● BFC Lead: Ruth Burgess

**NI 10: Visits to museums and galleries**



CAA Indicator (non-LAA)  
Department: ECC

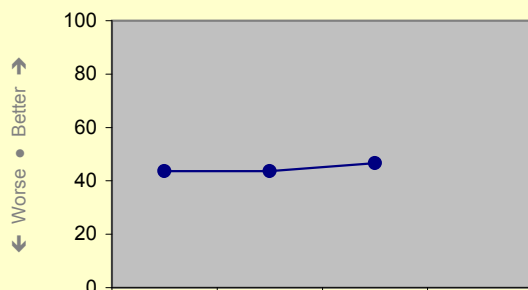
*The reported figure is from the Active People Survey carried out in June 2009. This is an increase from the result of the Survey carried out in December 2008, which was 47.8%.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b> ●        | 47.8  | 47.8  | <b>49.8</b>  | N/A |
| <b>Local Target</b> ■   | N/A   | N/A   | N/A          | N/A |
| Last Reported           | 47.8  | 47.8  | 49.8         | N/A |
| Benchmark               | 49.3  | 49.3  | 54.8         |     |
| <b>Current Quartile</b> | Worst | Worst | <b>Third</b> |     |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from Active People Survey (December 2009). Quartile shows the position of the current outturn within the December 2008 figures for all relevant South-East LAs. Benchmark is the approximate median in the same figures.

Unit: % ● Polarity: High ● BFC Lead: Lynne Dick

**NI 11: Engagement in the arts**



CAA Indicator (non-LAA)  
Department: ECC

*The result for this indicator is from the Active People Survey carried out in June 2009. This is an increase from the previous Survey carried out in December 2008, the result of which was 43.6%.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b> ●        | 43.6  | 43.6  | <b>46.6</b>  | N/A |
| <b>Local Target</b> ■   | N/A   | N/A   | N/A          | N/A |
| Last Reported           | 43.6  | 43.6  | 46.6         | N/A |
| Benchmark               | 47.0  | 47.0  | 47.0         |     |
| <b>Current Quartile</b> | Third | Third | <b>Third</b> |     |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from Active People Survey (December 2009). Quartile shows the position of the current outturn within the December 2008 figures for all relevant South-East LAs. Benchmark is the approximate median in the same figures.

Unit: % ● Polarity: High ● BFC Lead: Lynne Dick

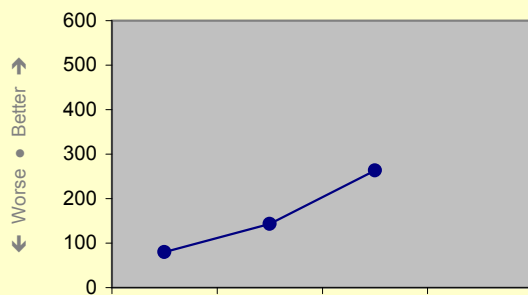
| ACTIONS IN SUPPORT OF MTO 2 |   | Due Date | Owner | Comments  |
|-----------------------------|---|----------|-------|---|
| <b>2.1</b>                  | <b>Restore South Hill Park grounds.</b>   |          |       |   |
| 2.1.1                       | Obtain Stage 2 approval from Heritage Lottery Fund for South Hill Park project.   | Mar 2010 | ECC   | ✓ Completed.  |
| <b>2.5</b>                  | <b>Improve the quality of the countryside and open space by targeted projects and by engaging the voluntary sector.</b>             |          |       |   |
| 2.5.1                       | Improve the quality of the countryside and open space by targeted projects and by engaging the voluntary sector.                    | Mar 2010 | ECC   | ✓ Urban woodland project underway. Two Breathing Spaces projects completed. |
| <b>2.6</b>                  | <b>Implement the cultural strategy to maintain and improve the quality of life in the Borough.</b>                                  |          |       |   |
| 2.6.1                       | Implement the cultural strategy.  | Mar 2010 | ECC   | ✓ Action plan progressing. Next meeting in April.                           |
| 2.6.2                       | Draft and implement integrated communications and marketing plan for increasing footfall and membership at the Borough's libraries. | Jun 2009 | CXO   | ✓ Complete.   |
| <b>2.7</b>                  | <b>Review and update the parks and open spaces strategy.</b>  |          |       |   |
| 2.7.1                       | Review and update the parks and open spaces strategy.   | Mar 2010 | ECC   | ✓ Consultation received and draft being produced.                           |

| OPERATIONAL RISKS TO MTO 2 |   | Owner | Progress on Mitigation Actions                               |
|----------------------------|---|-------|--|
| 2.1                        | Loss or absence of key staff needed to deliver the outcomes.<br>Mitigation: Workforce Plan in place which prepares for known losses. Monthly monitoring of vacancies at DMT. Quarterly review of sickness at DMT. | ECC   | No change to risk in the quarter.<br>Revised/New Risk: None. |
| 2.2                        | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   | ECC   | No change to risk in the quarter.<br>Revised/New Risk: None. |

**Medium-Term Objective 3:  
Promote sustainable housing and infrastructure development.**

**PERFORMANCE INDICATORS FOR MTO 3**

**NI 154: Net additional homes provided**



**LAA INDICATOR (Designated)**

Department: ECC

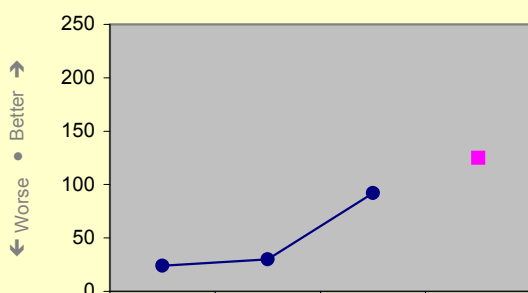
*This is an annual indicator but we are trialling quarterly monitoring of large housing sites. The YTD performance for Quarter 3 (cumulative) is 263 dwellings. The annual allocation for the borough is 639 dwellings, but a reduced LAA target of 450 dwellings in 2009/10 has been agreed with GOSE, and a further reduction is currently being negotiated given the present recession.*

| Year: 2009/10           | Q1       | Q2       | Q3              | Q4  |
|-------------------------|----------|----------|-----------------|-----|
| <b>Current</b>          | 80       | 143      | <b>263</b>      | TBA |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>[Annual]</b> | TBA |
| Last Reported           | 467      | 467      | N/A             |     |
| Benchmark               | 117      | 200      | N/A             |     |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b>      |     |

The current estimate is based on latest available (incomplete) data. This LAA (Designated) indicator has a cumulative target measured by data collection. No output for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number (locally agreed) • Polarity: High • BFC Lead: Max Baker

**NI 155: Number of affordable homes delivered (gross)**



| Year: 2009/10    | Q1       | Q2       | Q3       | Q4  |
|------------------|----------|----------|----------|-----|
| Current          | 24       | 30       | 92       | 125 |
| LAA Target       | [Annual] | [Annual] | [Annual] | 125 |
| Last Reported    | N/A      | N/A      | N/A      |     |
| Benchmark        | N/A      | N/A      | N/A      |     |
| Current Quartile | N/A      | N/A      | N/A      |     |

**LAA INDICATOR (Designated)**

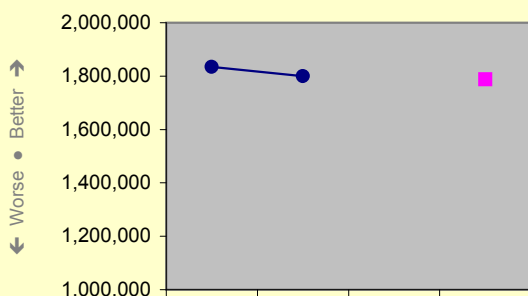
Department: ECC

*The outturn for this quarter is the cumulative YTD figure for 2009/10. The new annual target agreed with GOSE is 125. Achievement of this target is at risk due to 15 new build completions being delayed because of recent adverse weather.*

The current estimate is based on latest available (incomplete) data. This LAA (Designated) indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number (locally agreed) • Polarity: High • BFC Lead: Paul Beetham

**NI 177: Local bus and light rail passenger journeys originating in the authority area**



| Year: 2009/10    | Q1        | Q2        | Q3       | Q4        |
|------------------|-----------|-----------|----------|-----------|
| Current          | 1,834,194 | 1,799,779 | N/A      | 1,788,000 |
| LAA Target       | [annual]  | [annual]  | [annual] | 1,788,000 |
| Last Reported    | 1,777,281 | 1,777,281 | N/A      |           |
| Benchmark        | N/A       | N/A       | N/A      |           |
| Current Quartile | N/A       | N/A       | N/A      |           |

**LAA INDICATOR (Designated)**

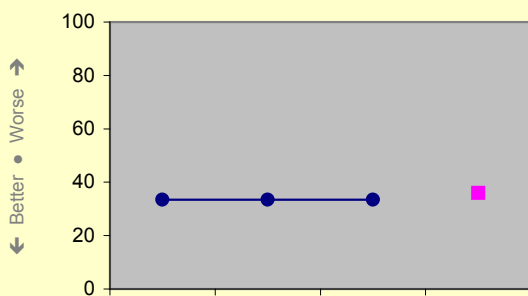
Department: ECC

*No data has been received as yet from local operators. The data for Quarter 3 will be updated in Quarter 4.*

No estimated outturn is currently available for this indicator. This LAA (Designated) indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number of journeys • Polarity: High • BFC Lead: Roger Cook

**NI 198.1: Children travelling to school – mode of transport usually used: (1) All children (aged 5-16 years) (a) Travelling by car, including van or taxi (but excluding car share)**



| Year: 2009/10    | Q1       | Q2       | Q3       | Q4   |
|------------------|----------|----------|----------|------|
| Current          | 33.5     | 33.5     | 33.5     | 36.0 |
| LAA Target       | [Annual] | [Annual] | [Annual] | 36.0 |
| Last Reported    | 33.5     | 33.5     | 33.5     |      |
| Benchmark        | N/A      | N/A      | 30.8     |      |
| Current Quartile | N/A      | N/A      | Third    |      |

**LAA INDICATOR (Designated)**

Department: ECC

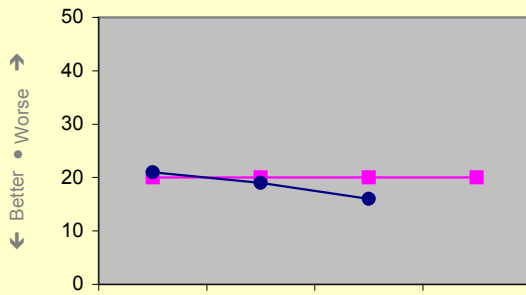
*This is an annual indicator for which this year's data will be available for reporting in Quarter 4. The outturn cited for Quarter 3 is last year's.*

The current estimate is based on final data which relates to an earlier period. This LAA (Designated) indicator has a snapshot target measured by data snapshot. Quartile shows the approximate position of the current estimate within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate median (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Roger Cook



**NI 156: Number of households living in temporary accommodation**



CAA Indicator (non-LAA)  
Department: ECC

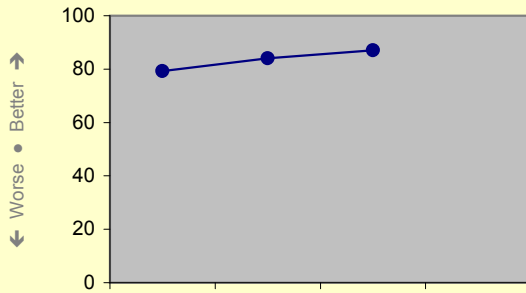
*The number of households in temporary accommodation is currently well below our target maximum. This success is largely due to an increase in advice and rent deposit loans.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4 |
|-------------------------|-----|-----|------------|----|
| <b>Current</b> ●        | 21  | 19  | <b>16</b>  |    |
| <b>Local Target</b> ■   | 20  | 20  | 20         | 20 |
| Last Reported           | N/A | N/A | N/A        |    |
| Benchmark               | N/A | N/A | N/A        |    |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |    |

The current estimate is based on latest available (incomplete) data. This CAA indicator has a snapshot target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number • Polarity: Low • BFC Lead: Clare Dorning

**NI 159: Supply of ready to develop housing sites**



CAA Indicator (non-LAA)  
Department: ECC

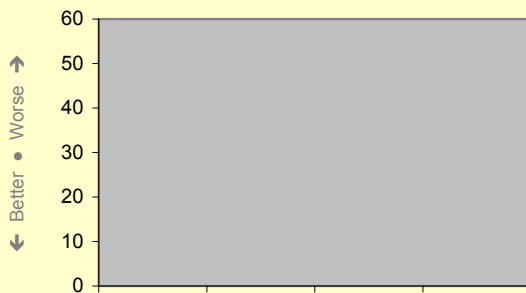
*This indicator is currently monitored annually but BFC is trialling quarterly monitoring, with 87% being the estimated YTD cumulative figure in Quarter 3. It is anticipated that there may be a reduction in Quarter 4 due to the economic climate.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b> ●        | 79.2 | 84.1 | <b>87.0</b> |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A         | N/A |
| Last Reported           | 81.1 | N/A  | N/A         |     |
| Benchmark               | N/A  | N/A  | N/A         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>N/A</b>  |     |

The current estimate is based on latest available (incomplete) data. This CAA indicator has a complex snapshot target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Paul Beetham

**NI 167: Congestion – average journey time per mile during the morning peak**



CAA Indicator (non-LAA)  
Department: ECC

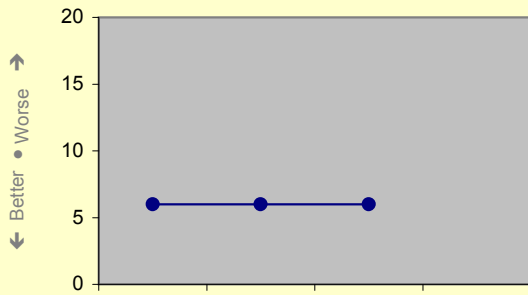
*The dataset for this indicator has not yet been received from Government.*

| Year: 2009/10           | Q1    | Q2  | Q3         | Q4  |
|-------------------------|-------|-----|------------|-----|
| <b>Current</b> ●        | 661.6 | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A   | N/A | N/A        | N/A |
| Last Reported           | 583.3 | N/A | N/A        |     |
| Benchmark               | N/A   | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A   | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex snapshot target measured by physical survey. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Time • Polarity: Low • BFC Lead: Roger Cook

**NI 168: Principal roads where maintenance should be considered**



CAA Indicator (non-LAA)  
Department: ECC

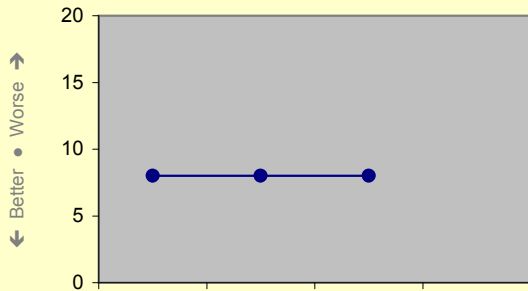
*This is an annual indicator. The next data will be available for reporting in Q2 2010/11.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b>          | 6     | 6     | <b>6</b>     | N/A |
| <b>Local Target</b>     | N/A   | N/A   | N/A          | N/A |
| Last Reported           | 8     | 8     | 8            |     |
| Benchmark               | 3     | 3     | 3            |     |
| <b>Current Quartile</b> | Third | Third | <b>Third</b> |     |

The current outturn is based on final validated but outdated data. This CAA indicator has a complex snapshot target measured by physical survey. Quartile is based on the 2008 BVPI 223 outturns (all unitaries); benchmark is the 25th percentile (low polarity) in the same dataset.

Unit: % • Polarity: Low • BFC Lead: Anthony Radford-Foley

**NI 169: Non-principal classified roads where maintenance should be considered**



CAA Indicator (non-LAA)  
Department: ECC

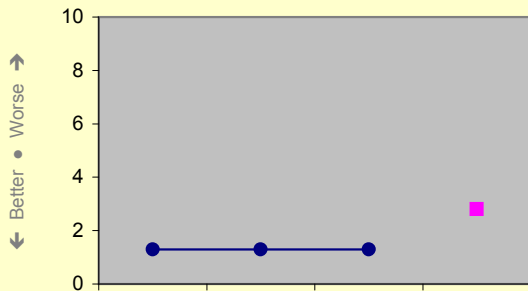
*This is an annual indicator. The next data will be available for reporting in Q2 2010/11.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b>          | 8     | 8     | <b>8</b>     | N/A |
| <b>Local Target</b>     | N/A   | N/A   | N/A          | N/A |
| Last Reported           | 11    | 11    | 11           |     |
| Benchmark               | 4     | 4     | 4            |     |
| <b>Current Quartile</b> | Third | Third | <b>Third</b> |     |

The current outturn is based on final validated but outdated data. This CAA indicator has a complex snapshot target measured by physical survey. Quartile is based on the 2008 BVPI 223 outturns (all unitaries); benchmark is the 25th percentile (low polarity) in the same dataset.

Unit: % • Polarity: Low • BFC Lead: Anthony Radford-Foley

**NI 170: Previously developed land that has been vacant or derelict for more than five years**



CAA Indicator (non-LAA)  
Department: ECC

*There is currently no new data available for this annually monitored indicator: the outturn cited for Quarter 3 is last year's. New data should be available for reporting in Quarter 1 2010/11.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4   |
|-------------------------|-------|-------|--------------|------|
| <b>Current</b>          | 1.30  | 1.30  | <b>1.30</b>  | 2.80 |
| <b>Local Target</b>     | N/A   | N/A   | N/A          | 2.80 |
| Last Reported           | 1.30  | 1.30  | 1.30         |      |
| Benchmark               | 0.77  | 0.77  | 0.77         |      |
| <b>Current Quartile</b> | Third | Third | <b>Third</b> |      |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex snapshot target measured by physical survey. Quartile shows the position of the current estimate within the 2007 dataset for all relevant LAs in England. Benchmark is the median (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Max Baker

**NI 175: Access to services and facilities by public transport, walking and cycling**



CAA Indicator (non-LAA)  
Department: ECC

*The data for this indicator is not yet available.*

| Year: 2009/10           | Q1  | Q2  | Q3  | Q4  |
|-------------------------|-----|-----|-----|-----|
| <b>Current</b>          | N/A | N/A | N/A | N/A |
| <b>Local Target</b>     | N/A | N/A | N/A | N/A |
| Last Reported           | N/A | N/A | N/A | N/A |
| Benchmark               | N/A | N/A | N/A | N/A |
| <b>Current Quartile</b> | N/A | N/A | N/A | N/A |

No estimated outturn is currently available for this indicator. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Varies • Polarity: Varies • BFC Lead: Roger Cook

**NI 176: Working age people with access to employment by public transport (and other specified modes)**



CAA Indicator (non-LAA)  
Department: ECC

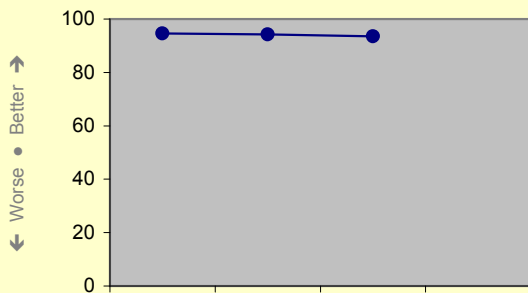
*The data for this indicator is not yet available.*

| Year: 2009/10           | Q1  | Q2  | Q3  | Q4  |
|-------------------------|-----|-----|-----|-----|
| <b>Current</b>          | N/A | N/A | N/A | N/A |
| <b>Local Target</b>     | N/A | N/A | N/A | N/A |
| Last Reported           | N/A | N/A | N/A | N/A |
| Benchmark               | N/A | N/A | N/A | N/A |
| <b>Current Quartile</b> | N/A | N/A | N/A | N/A |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex snapshot target measured by data snapshot. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Roger Cook

**NI 178.1: Bus services running on time: (1) Proportion of non-frequent scheduled services on time**



CAA Indicator (non-LAA)  
Department: ECC

*Although no target has been set for 2009/10, our service is running to a high level.*

| Year: 2009/10           | Q1   | Q2   | Q3   | Q4  |
|-------------------------|------|------|------|-----|
| <b>Current</b>          | 94.6 | 94.2 | 93.5 | N/A |
| <b>Local Target</b>     | N/A  | N/A  | N/A  | N/A |
| Last Reported           | 91.0 | 91.0 | 91.0 | N/A |
| Benchmark               | N/A  | N/A  | N/A  | N/A |
| <b>Current Quartile</b> | N/A  | N/A  | N/A  | N/A |

The current estimate is based on unvalidated current data. This CAA indicator has a complex snapshot target measured by physical survey. The 'last reported figure is from LTP5/NI178 2007/08 (April 2008). Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Roger Cook

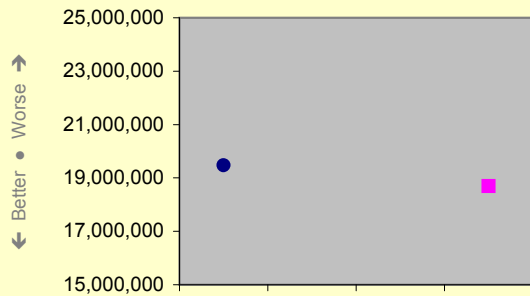
| <b>ACTIONS IN SUPPORT OF MTO 3</b> |   | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u>   |
|------------------------------------|---|-----------------|--------------|---|
| <b>3.1</b>                         | <b>Produce a local development framework that protects the green belt and balances the demand for new housing with the need to protect the wider environment.</b> |                 |              |   |
| 3.1.1                              | Complete the strategic housing land availability assessment.  | Jun 2009        | ECC          | ✓ Draft complete – to be presented to Members in Quarter 4. Publication at same time as SADPD consultation agreed by LDFSG.   |
| 3.1.2                              | Complete the employment land review and retail study.   | Jun 2009        | ECC          | ✓ Complete.   |
| 3.1.3                              | Undertake partial review of core strategy (public participation).   | Dec 2009        | ECC          | Deferred until 2011/12.   |
| 3.1.4                              | Hold an examination of Amen Corner action plan.   | Nov 2009        | ECC          | ✓ The Amen Corner Action Plan is being progressed as a Supplementary Planning Document, so there will be no examination. Adoption is scheduled for March.                                     |
| 3.1.5                              | Recommence Development Management Development Plan Document.  | Jan 2010        | ECC          | Deferred until 2011/12.   |
| 3.1.6                              | Complete public participation of Whitegrove and Quelm Park area action plan.  | Oct 2009        | ECC          | ✓ The Whitgrove and Quelm Park Action Plan is being progressed as the Warfield Supplementary Planning Document. Adoption is scheduled for December.   |
| <b>3.3</b>                         | <b>Implement a strategy to mitigate the impact of development on the Thames Basin Heath Special Protection Area.</b>  |                 |              |   |
| 3.3.1                              | Complete mini-plans and begin implementation of plans.  | Mar 2010        | ECC          | ✓ First draft of South Hill Park Plan produced, which is the last of the agreed sites.  |
| 3.3.2                              | Review Special Protection Area mitigation strategy.   | Mar 2010        | ECC          | ✓ Consultation on SPD ended in December – to be agreed by Members late Quarter 4 or early Quarter 1 2010/11.  |
| <b>3.4</b>                         | <b>Implement the local transport plan.</b>  |                 |              |   |
| 3.4.1                              | Implement integrated transport schemes identified in the local transport plan.  | Mar 2010        | ECC          | ✓ Revised Capital programme approved to move delayed schemes to next year and deliver some of next year's schemes early.  |
| 3.4.2                              | Prepare a highway network management plan.  | Mar 2010        | ECC          | ✓ In progress – draft anticipated during January.   |
| <b>3.6</b>                         | <b>Provide more choice for social housing applicants through the introduction of choice-based lettings.</b>   |                 |              |   |
| 3.6.1                              | Implement choice based lettings.  | Jul 2009        | ECC          | ✓ BFC My Choice goes live at end of January.  |
| 3.6.2                              | Purchase and implement an IT system for choice based lettings and strategic housing.  | Jun 2009        | ECC          | ✓ System implemented and data loaded.   |
| 3.6.3                              | Implement communications plan for launch of choice based lettings.  | Nov 2009        | CXO          | ✓ Complete.   |
| <b>3.7</b>                         | <b>Increase the number of affordable houses in the Borough, including directly funding 100 new units.</b>   |                 |              |   |
| 3.7.1                              | Work with RSL partners to deliver 58 new affordable homes in Bracknell Forest.  | Mar 2010        | ECC          | ✓ Prediction is still for 57 units in this financial year.  |
| 3.7.2                              | Invest £1.155 million of transfer capital receipt in new housing.   | Mar 2010        | ECC          | ✓ Two potential opportunities have been identified and the council is currently working with RSL to determine value for money so that they can make competitive bids for land and properties. |

|                                   |   |          |              |   |
|-----------------------------------|---|----------|--------------|---|
| <b>3.8</b>                        | <b>Implement the housing strategy to provide the right homes for the diverse housing needs of the community in Bracknell Forest.</b>  |          |              |   |
| 3.8.1                             | Establish a private sector housing strategy   | Sep 2009 | ECC          | ✓ <i>February Executive to be asked to consider the strategy for improving the existing housing stock.</i>                  |
| 3.8.2                             | Implement the bed-and-breakfast reduction plan.   | Mar 2010 | ECC          | ✓ <i>Use of bed and breakfast accommodation continues to be avoided.</i>  |
| 3.8.3                             | Establish a supporting people strategy and re-tender for housing support services.  | Nov 2009 | ECC          | ✓ <i>February Executive to be asked to consider tendering strategy for supporting people contracts.</i>                     |
| 3.8.4                             | Select preferred partner registered social landlords to implement the housing strategy targets.   | Apr 2009 | ECC          | ✓ <i>Competition complete and report was sent to November Executive for consideration.</i>                                  |
| 3.8.5                             | Implement the Housing and Council Tax Benefit improvement plan.   | Mar 2010 | ECC          | ✓ <i>Improvement plan agreed. Overview and scrutiny committee working party has considered the plan.</i>                    |
| 3.8.6                             | Establish a private sector housing forum.   | Mar 2010 | ECC          | ✓ <i>A forum took place in July, with 15 organisations attending. A further meeting is planned for this financial year.</i> |
| <b>OPERATIONAL RISKS TO MTO 3</b> |   |          | <b>Owner</b> | <b>Progress on Mitigation Actions</b>   |
| 3.1                               | Commercial/ financial market deteriorates.<br>Mitigation: Financial monitoring with BRP at monthly steering group.  |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |
| 3.2                               | Loss or absence of key staff needed to deliver the outcomes.<br>Mitigation: Workforce Plan in place which prepares for known losses. Monthly monitoring of vacancies at DMT. Quarterly review of sickness at DMT. |          | ECC          | No vacancies in the quarter.<br>Revised/New Risk: None.   |
| 3.3                               | Lack of officer resource to undertake the volume of large housing projects in the year.<br>Mitigation: New enabling officer recruited.<br>Resourcing of improvement plan reviewed against existing vacant posts.  |          | ECC          | No current vacancies.<br>Revised/New Risk: None.  |
| 3.4                               | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |
| 3.5                               | Lack of available funding for the affordable housing development.<br>Mitigation: Meeting with investment director of HCA with a view to agreeing an investment protocol in the Borough.                           |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |
| 3.6                               | Inability of ICT suppliers to meet Council timescale for system replacements.<br>Mitigation: Using framework contract.  |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |
| 3.7                               | RSL and development industry not able to respond to availability of transfer receipt.<br>Mitigation: Consultation with partners via the Housing Strategy.   |          | ECC          | Two potential opportunities identified.<br>Revised/New Risk: None.  |
| 3.8                               | Lack of private rented sector property or interest in renting.<br>Mitigation: Establish good links with letting agents and developers. Maintain good relations with developers.                                   |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |

**Medium-Term Objective 4:  
Keep Bracknell Forest clean and green.**

**PERFORMANCE INDICATORS FOR MTO 4**

**NI 185: CO2 reduction from Local Authority operations**



| Year: 2009/10           | Q1         | Q2         | Q3         | Q4         |
|-------------------------|------------|------------|------------|------------|
| <b>Current</b>          | 19,473,540 | N/A        | N/A        |            |
| <b>LAA Target</b>       | [Annual]   | [Annual]   | [Annual]   | 18,694,598 |
| Last Reported           | 19,473,540 | 19,473,540 | 19,473,540 |            |
| Benchmark               | N/A        | N/A        | N/A        |            |
| <b>Current Quartile</b> | N/A        | N/A        | N/A        |            |

**LAA INDICATOR (Designated)**

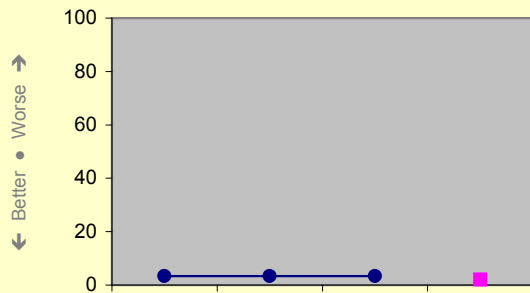
Department: ECC

*Baseline data has now been received from DEFRA and set at 19,473,540 kg CO2 for 2008/09. (This is shown in the graph under Quarter 1.) In 2009/10 we are expected to reduce by 4% (to 18,694,598 kg CO2) and by a further 6% in 2010/11 (to 17,572,923 kg CO2).*

No estimated outturn is currently available for this indicator. This LAA (Designated) indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: kg of CO2 • Polarity: Low • BFC Lead: Colin Griffin

**NI 187.1: Tackling fuel poverty – % of people receiving income-based benefits living in homes with a low energy efficiency rating: (1) Proportion of assessed households with a SAP rating < 35**



| Year: 2009/10           | Q1       | Q2       | Q3       | Q4   |
|-------------------------|----------|----------|----------|------|
| <b>Current</b>          | 3.34     | 3.34     | 3.34     |      |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual] | 2.00 |
| Last Reported           | 3.34     | 3.34     | 3.34     |      |
| Benchmark               | 4.00     | 4.00     | 4.00     |      |
| <b>Current Quartile</b> | Best     | Best     | Best     |      |

**LAA INDICATOR (Designated)**

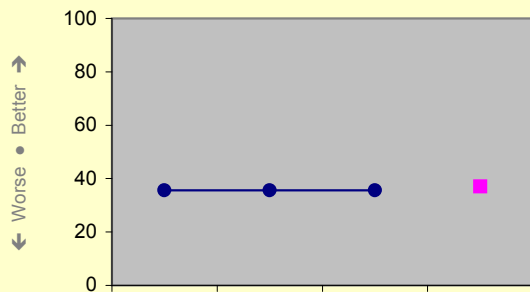
Department: ECC

*The 2009/10 figure for this indicator will not be available until Q4 2009/10. Data has been requested using a target list of 600 households (on benefits and over-70s random mix) from British Gas of those who have taken up the offer of cavity wall insulation and other insulation benefits.*

The current outturn represents last year's data. This LAA (Designated) indicator has a snapshot target measured by survey. Quartile shows the position of the current outturn within the 2008/09 figures for all relevant LAs in the South-East. Benchmark is the approximate 25th percentile (low polarity) within the same figures.

Unit: % • Polarity: Low • BFC Lead: Colin Griffin

**NI 187.2: Tackling fuel poverty – % of people receiving income-based benefits living in homes with a low energy efficiency rating: (2) Proportion of assessed households with a SAP rating ≥ 65**



| Year: 2009/10           | Q1       | Q2       | Q3       | Q4    |
|-------------------------|----------|----------|----------|-------|
| <b>Current</b>          | 35.62    | 35.62    | 35.62    |       |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual] | 37.00 |
| Last Reported           | 35.62    | 35.62    | 35.62    |       |
| Benchmark               | 34.00    | 34.00    | 34.00    |       |
| <b>Current Quartile</b> | Best     | Best     | Best     |       |

**LAA INDICATOR (Designated)**

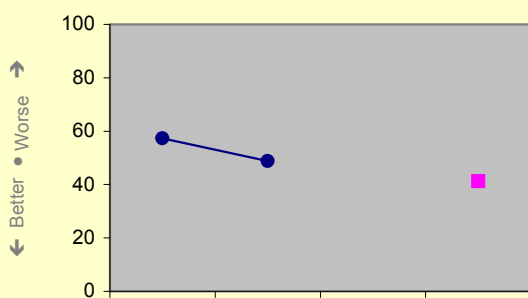
Department: ECC

*The 2009/10 figure for this indicator will not be available until Q4 2009/10. Data has been requested using a target list of 600 households (on benefits and over-70s random mix) from British Gas of those who have taken up the offer of cavity wall insulation and other insulation benefits.*

The current outturn represents last year's data. This LAA (Designated) indicator has a snapshot target measured by survey. Quartile shows the position of the current outturn within the 2008/09 figures for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile within the same figures.

Unit: % • Polarity: High • BFC Lead: Colin Griffin

### NI 193: Percentage of municipal waste land filled



| Year: 2009/10           | Q1       | Q2       | Q3       | Q4   |
|-------------------------|----------|----------|----------|------|
| <b>Current</b>          | 57.3     | 48.8     | N/A      | 41.3 |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual] |      |
| Last Reported           | N/A      | N/A      | N/A      |      |
| Benchmark               | 45.5     | 45.5     | 45.5     |      |
| <b>Current Quartile</b> | Second   | Second   | N/A      |      |

#### LAA INDICATOR (Designated)

Department: ECC

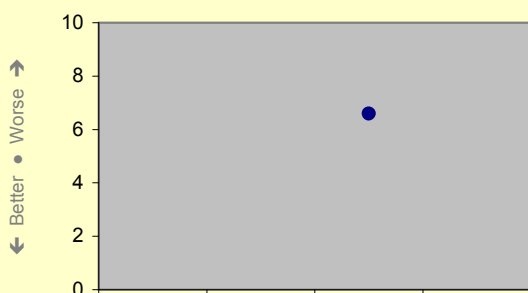
**X**

The figure for the rolling 12-month period to end of Quarter 3 was 53.2%, but Re3 have not yet made discrete monthly figures available. A significant amount of waste is now being diverted to the Energy from Waste plant, but difficulties with the plant earlier this year are still affecting our performance against target. However, we anticipate that the final LAA target will be met.

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2008/09 figures for all relevant LAs in the South-East. Benchmark is the approximate 25th percentile (low polarity) in the same figures.

Unit: % • Polarity: Low • BFC Lead: Janet Dowman

### NI 186: Per capita reduction in CO2 emissions in the LA area



| Year: 2009/10           | Q1  | Q2  | Q3  | Q4  |
|-------------------------|-----|-----|-----|-----|
| <b>Current</b>          | N/A | N/A | 6.6 | N/A |
| <b>Local Target</b>     | N/A | N/A | N/A | N/A |
| Last Reported           | N/A | N/A | 6.6 |     |
| Benchmark               | N/A | N/A | N/A |     |
| <b>Current Quartile</b> | N/A | N/A | N/A |     |

#### CAA Indicator (non-LAA)

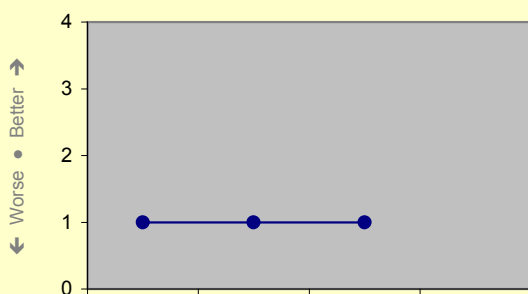
Department: ECC

DEFRA have confirmed the baseline data for 2006/07 at 6.6t CO2. There has been no target set for 2007/08, 2008/09 or 2009/10, and we are expected to remain at 6.6 t CO2 until notified otherwise.

The current estimate is based on final validated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from DEFRA (2006/07). Benchmarking data is not currently available for this indicator.

Unit: tons of CO2 • Polarity: Low • BFC Lead: Colin Griffin

### NI 188: Planning to adapt to climate change



| Year: 2009/10           | Q1   | Q2   | Q3   | Q4  |
|-------------------------|------|------|------|-----|
| <b>Current</b>          | 1    | 1    | 1    | N/A |
| <b>Local Target</b>     | N/A  | N/A  | N/A  | N/A |
| Last Reported           | 1    | 1    | 1    |     |
| Benchmark               | 1    | 1    | 1    |     |
| <b>Current Quartile</b> | Best | Best | Best |     |

#### CAA Indicator (non-LAA)

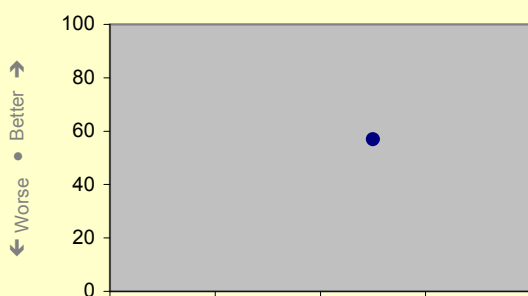
Department: ECC

We currently have Grade 1 status, which confirms that the Authority has made a public commitment to identify climate related risks. Current vulnerabilities are communicated to Department and Service Heads and other local partnerships.

The current outcome is final validated data. This CAA indicator has a snapshot (self-assessment) target measured by self-assessment. Quartile shows the position of the current figure within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the 75th percentile in the same figures.

Unit: Score (0-4) • Polarity: High • BFC Lead: Colin Griffin

### NI 189: Flood and coastal erosion risk management



CAA Indicator (non-LAA)  
Department: ECC

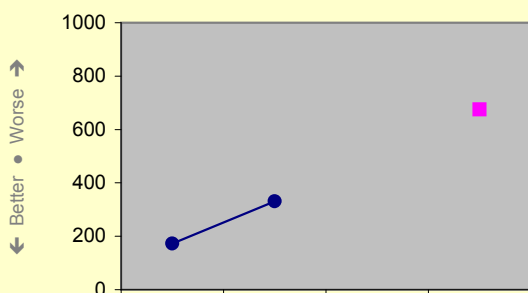
*This indicator provides a self-assessment of the proportion of LA actions agreed with the Environment Agency (EA) which are being undertaken satisfactorily. We are waiting on the EA to make progress on some actions, while the impact of the Flood and Water Bill for LAs remains unclear, so planned actions to do with strategic assessments have been subject to delay.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>57</b>  | N/A |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        | N/A |
| Benchmark               | N/A | N/A | N/A        | N/A |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> | N/A |

The current estimate is based on a recent self-assessment. This CAA indicator has a snapshot target measured by self-assessment. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % ● Polarity: High ● BFC Lead: Louise Osborn

### NI 191: Residual household waste per household



CAA Indicator (non-LAA)  
Department: ECC

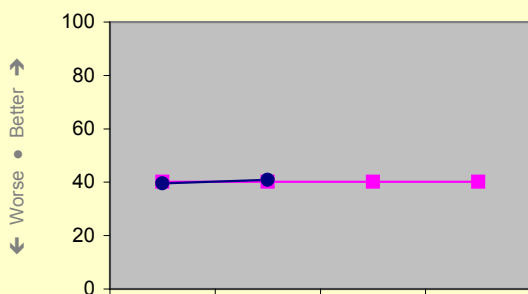
*This is an annual indicator for which the final figure will be confirmed in Quarter 1 2010/11. No data for Quarter 3 has yet become available from Re3, but the cumulative YTD figure for Quarter 2 of 330kg shows us to be on track to meet our year-end target.*

| Year: 2009/10           | Q1       | Q2       | Q3         | Q4  |
|-------------------------|----------|----------|------------|-----|
| <b>Current</b> ●        | 173      | 330      | <b>N/A</b> | N/A |
| <b>Local Target</b> ■   | [annual] | [annual] | [annual]   | 675 |
| Last Reported           | 678      | 678      | 678        | N/A |
| Benchmark               | N/A      | N/A      | N/A        | N/A |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b> | N/A |

The current estimate is based on latest available (incomplete) data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is the final 2008/09 outturn. Benchmarking and quartile information is not currently available for this indicator.

Unit: kg of waste ● Polarity: Low ● BFC Lead: Janet Dowlman

### NI 192: Percentage of household waste sent for reuse, recycling and composting



CAA Indicator (non-LAA)  
Department: ECC

*No discrete monthly figures have yet been made available by Re3, but the YTD figure of 40.2% shows us to be on target for the year.*

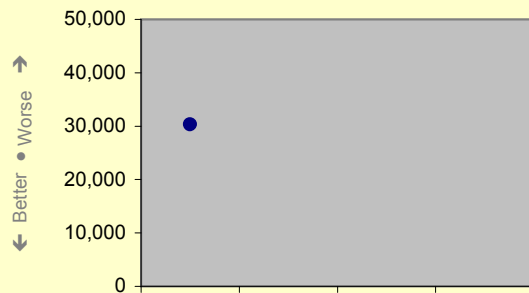
| Year: 2009/10           | Q1     | Q2   | Q3         | Q4   |
|-------------------------|--------|------|------------|------|
| <b>Current</b> ●        | 39.6   | 40.9 | <b>N/A</b> | N/A  |
| <b>Local Target</b> ■   | 40.2   | 40.2 | 40.2       | 40.2 |
| Last Reported           | N/A    | N/A  | N/A        | N/A  |
| Benchmark               | 40.2   | 40.2 | 40.2       | N/A  |
| <b>Current Quartile</b> | Second | Best | <b>N/A</b> | N/A  |

The current estimate is based on latest available (incomplete) data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same data.

Unit: % ● Polarity: High ● BFC Lead: Janet Dowlman



**NI 194.1: Air quality: % reduction in NOx and primary PM10 emissions through LA's estate and operations:  
(1) Emissions of NOx**



CAA Indicator (non-LAA)  
Department: ECC

*The 2008/09 weather-corrected baseline for this indicator has now been set by DEFRA at 30,350 kg NOx. (This figure is shown under Quarter 1 in the graph.) No target has been set by DEFRA.*

| Year: 2009/10           | Q1     | Q2     | Q3     | Q4  |
|-------------------------|--------|--------|--------|-----|
| <b>Current</b> ●        | 30,350 | N/A    | N/A    | N/A |
| <b>Local Target</b> ■   | N/A    | N/A    | N/A    | N/A |
| Last Reported           | 30,350 | 30,350 | 30,350 |     |
| Benchmark               | N/A    | N/A    | N/A    |     |
| <b>Current Quartile</b> | N/A    | N/A    | N/A    |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from DEFRA (2008/09). Benchmarking information is not currently available for this indicator.

Unit: kg of NOx • Polarity: Low • BFC Lead: Colin Griffin

**NI 194.2: Air quality: % reduction in NOx and primary PM10 emissions through LA's estate and operations:  
(2) Percentage reduction in NOx emissions**



CAA Indicator (non-LAA)  
Department: ECC

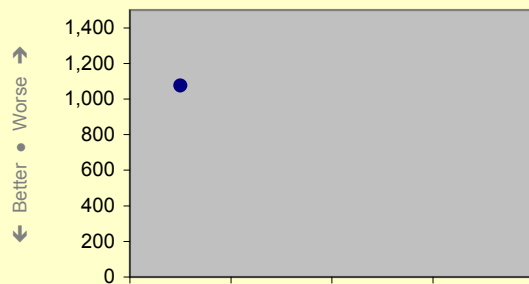
*No percentage reduction is currently calculable because only baseline data has so far become available (see NI 194.1).*

| Year: 2009/10           | Q1  | Q2  | Q3  | Q4  |
|-------------------------|-----|-----|-----|-----|
| <b>Current</b> ●        | N/A | N/A | N/A | N/A |
| <b>Local Target</b> ■   | N/A | N/A | N/A | N/A |
| Last Reported           | N/A | N/A | N/A |     |
| Benchmark               | N/A | N/A | N/A |     |
| <b>Current Quartile</b> | N/A | N/A | N/A |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information are not currently available for this indicator.

Unit: % change • Polarity: Low • BFC Lead: Colin Griffin

**NI 194.3: Air quality: % reduction in NOx and primary PM10 emissions through LA's estate and operations:  
(3) Emissions of PM10**



CAA Indicator (non-LAA)  
Department: ECC

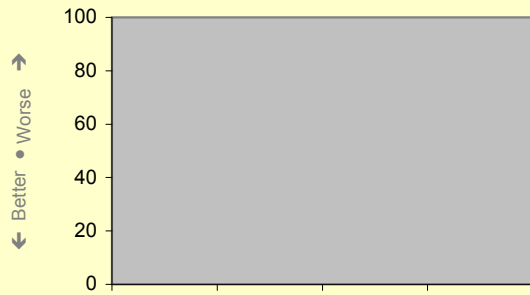
*The 2008/09 weather-corrected baseline for this indicator has now been set by DEFRA at 1,076 kg PM10. (This figure is shown under Quarter 1 in the graph.) No target has been set by DEFRA.*

| Year: 2009/10           | Q1    | Q2    | Q3    | Q4  |
|-------------------------|-------|-------|-------|-----|
| <b>Current</b> ●        | 1,076 | N/A   | N/A   | N/A |
| <b>Local Target</b> ■   | N/A   | N/A   | N/A   | N/A |
| Last Reported           | 1,076 | 1,076 | 1,076 |     |
| Benchmark               | N/A   | N/A   | N/A   |     |
| <b>Current Quartile</b> | N/A   | N/A   | N/A   |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from DEFRA (2008/09). Benchmarking information is not currently available for this indicator.

Unit: kg of PM10 • Polarity: Low • BFC Lead: Colin Griffin

**NI 194.4: Air quality: % reduction in NOx and primary PM10 emissions through LA's estate and operations:  
(4) Percentage reduction in PM10 emissions**



CAA Indicator (non-LAA)  
Department: ECC

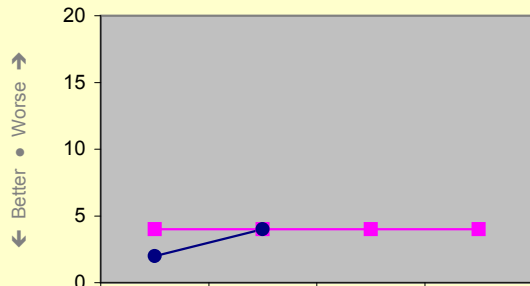
*No percentage reduction is currently calculable because only baseline data has so far become available (see NI 194.3).*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | <b>N/A</b> | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information are not currently available for this indicator.

Unit: % change • Polarity: Low • BFC Lead: Colin Griffin

**NI 195.1: Improved street and environment cleanliness (levels of litter, detritus, graffiti and fly posting):  
(1) Litter**



CAA Indicator (non-LAA)  
Department: ECC

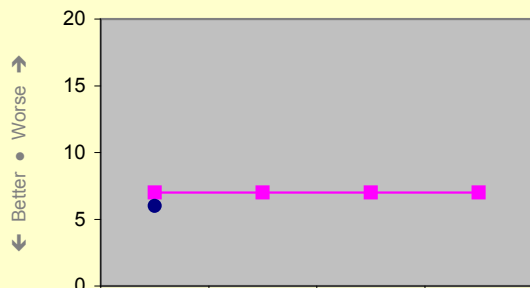
*Due to recent pressures, the survey for this indicator will now be undertaken at the end of January 2010.*

| Year: 2009/10           | Q1   | Q2     | Q3         | Q4 |
|-------------------------|------|--------|------------|----|
| <b>Current</b> ●        | 2    | 4      | <b>N/A</b> |    |
| <b>Local Target</b> ■   | 4    | 4      | <b>4</b>   | 4  |
| Last Reported           | 2    | 2      | 2          |    |
| Benchmark               | 2    | 2      | 2          |    |
| <b>Current Quartile</b> | Best | Second | <b>N/A</b> |    |

No estimated outturn is currently available for this indicator. This CAA indicator has a snapshot target measured by physical survey. Quartile shows the position of the current outturn (if available) within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 25th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Janet Dowlman

**NI 195.2: Improved street and environment cleanliness (levels of litter, detritus, graffiti and fly posting):  
(2) Detritus**



CAA Indicator (non-LAA)  
Department: ECC

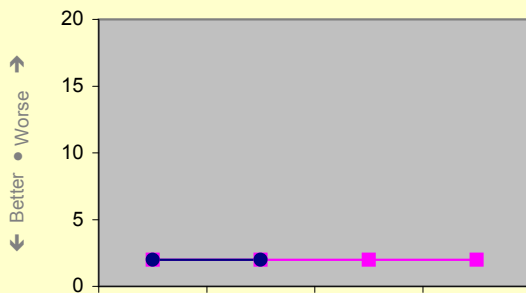
*Due to recent pressures, the survey for this indicator will now be undertaken at the end of January 2010.*

| Year: 2009/10           | Q1   | Q2  | Q3         | Q4 |
|-------------------------|------|-----|------------|----|
| <b>Current</b> ●        | 6    | N/A | <b>N/A</b> |    |
| <b>Local Target</b> ■   | 7    | 7   | <b>7</b>   | 7  |
| Last Reported           | 6    | 6   | 6          |    |
| Benchmark               | 6    | 6   | 6          |    |
| <b>Current Quartile</b> | Best | N/A | <b>N/A</b> |    |

No estimated outturn is currently available for this indicator. This CAA indicator has a snapshot target measured by physical survey. Quartile shows the position of the current outturn (if available) within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 25th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Janet Dowlman

**NI 195.3: Improved street and environment cleanliness (levels of litter, detritus, graffiti and fly posting):  
(3) Graffiti**



CAA Indicator (non-LAA)  
Department: ECC

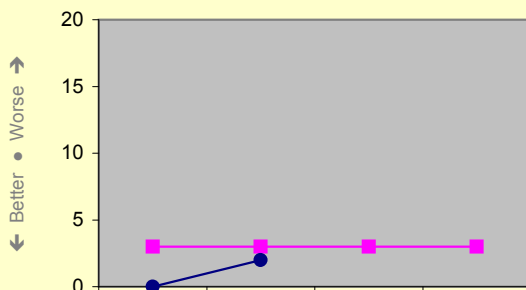
*Due to recent pressures, the survey for this indicator will now be undertaken at the end of January 2010.*

| Year: 2009/10           | Q1   | Q2   | Q3         | Q4 |
|-------------------------|------|------|------------|----|
| <b>Current</b> ●        | 2    | 2    | <b>N/A</b> |    |
| <b>Local Target</b> ■   | 2    | 2    | 2          | 2  |
| Last Reported           | 2    | 2    | 2          |    |
| Benchmark               | 2    | 2    | 2          |    |
| <b>Current Quartile</b> | Best | Best | <b>N/A</b> |    |

No estimated outturn is currently available for this indicator. This CAA indicator has a snapshot target measured by physical survey. Quartile shows the position of the current outturn (if available) within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 25th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Janet Dowman

**NI 195.4: Improved street and environment cleanliness (levels of litter, detritus, graffiti and fly posting):  
(4) Fly-posting**



CAA Indicator (non-LAA)  
Department: ECC

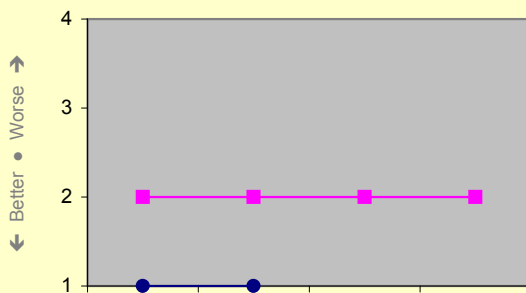
*Due to recent pressures, the survey for this indicator will now be undertaken at the end of January 2010.*

| Year: 2009/10           | Q1   | Q2    | Q3         | Q4 |
|-------------------------|------|-------|------------|----|
| <b>Current</b> ●        | 0    | 2     | <b>N/A</b> |    |
| <b>Local Target</b> ■   | 3    | 3     | 3          | 3  |
| Last Reported           | 0    | 0     | 0          |    |
| Benchmark               | 0    | 1     | 1          |    |
| <b>Current Quartile</b> | Best | Worst | <b>N/A</b> |    |

No estimated outturn is currently available for this indicator. This CAA indicator has a snapshot target measured by physical survey. Quartile shows the position of the current outturn (if available) within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Janet Dowman

**NI 196: Improved street and environmental cleanliness – fly tipping**



CAA Indicator (non-LAA)  
Department: ECC

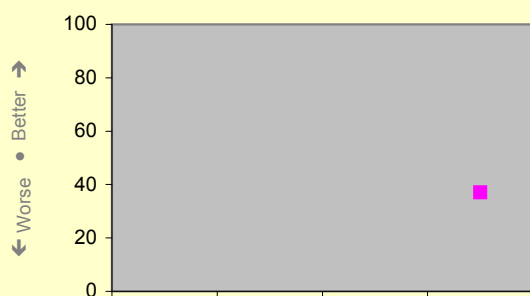
*Due to recent pressures, the survey for this indicator will now be undertaken at the end of January 2010.*

| Year: 2009/10           | Q1   | Q2   | Q3         | Q4 |
|-------------------------|------|------|------------|----|
| <b>Current</b> ●        | 1    | 1    | <b>N/A</b> |    |
| <b>Local Target</b> ■   | 2    | 2    | 2          | 2  |
| Last Reported           | 1    | 1    | 1          |    |
| Benchmark               | 1    | 1    | 1          |    |
| <b>Current Quartile</b> | Best | Best | <b>N/A</b> |    |

No estimated outturn is currently available for this indicator. This CAA indicator has a snapshot target measured by self-assessment. Quartile shows the position of the current outturn (if available) within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 25th percentile (low polarity) in the same data.

Unit: Number • Polarity: Low • BFC Lead: Janet Dowman

**NI 197: Improved local biodiversity – proportion of local sites where positive conservation management has been or is being implemented**



CAA Indicator (non-LAA)  
Department: ECC

*The data for this annual indicator will be available for reporting in Quarter 4 2009/10.*

| Year: 2009/10           | Q1  | Q2  | Q3  | Q4 |
|-------------------------|-----|-----|-----|----|
| <b>Current</b> ●        | N/A | N/A | N/A |    |
| <b>Local Target</b> ■   | N/A | N/A | N/A | 37 |
| Last Reported           | N/A | N/A | N/A |    |
| Benchmark               | N/A | N/A | N/A |    |
| <b>Current Quartile</b> | N/A | N/A | N/A |    |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex snapshot target measured by data snapshot. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % ● Polarity: High ● BFC Lead: Marlies Fell

| <b>ACTIONS IN SUPPORT OF MTO 4</b> |   | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u>  |
|------------------------------------|---|-----------------|--------------|--|
| <b>4.1</b>                         | <b>Raise standards of landscape maintenance.</b>  |                 |              |  |
| 4.1.1                              | Develop and implement a streetscene improvement plan.   | Apr 2009        | ECC          | ✓ Complete.  |
| 4.1.2                              | Clarify maintenance responsibilities for all Council-owned land.  | May 2009        | ECC          | ✓ Ongoing. Work focussing on key areas of land. Officer group working though detail and clarifying responsibility on GIS. Budget implications will follow once maintenance regime has been agreed.                         |
| <b>4.3</b>                         | <b>Keep satisfaction in the streetscene above 75%.</b>  |                 |              |  |
| 4.3.1                              | Publish a draft Streetscene Development Plan Document.  | Sep 2009        | ECC          | ✓ Consultation early in 2010 – delays due to priority work to other projects.  |
| <b>4.4</b>                         | <b>Increase recycling rates to 50% through the RE3 initiative.</b>  |                 |              |  |
| 4.4.1                              | Complete the 2009/10 actions in the RE3 strategy and progress the actions for future years.   | Mar 2010        | ECC          | ✓ The action plan is under review.   |
| <b>4.6</b>                         | <b>Develop a local climate change strategy by 2009, in line with the Nottingham Declaration.</b>  |                 |              |  |
| 4.6.1                              | Implement a local climate change strategy in line with the Nottingham Declaration.  | Mar 2010        | ECC          | ✓ Strategy was submitted and approved in Quarter 3.  |
| 4.6.2                              | Investigate the feasibility of installing on-site renewable energy in existing Council premises: Review boiler replacement schedule and high-carbon sites to identify priorities. Conduct an options appraisal for priority sites. Report to CMT. | Mar 2010        | CPS          | ✓ Initial investigations undertaken. Further investigation being undertaken on rainwater collection and boiler replacement.  |
| 4.6.3                              | Report to Bracknell Forest Partnership to tackle the Partnership actions from the climate change action plan.   | Dec 2009        | CXO          | ✓ Ongoing.   |
| 4.6.4                              | Print Council publications on recycled paper, using environmentally friendly printing processes, wherever possible.   | Mar 2010        | CPS          | ✓ All council agendas and associated papers are now printed on 100% recycled white paper. Coloured paper will be used only when necessary, e.g. for exempt/confidential reports. Recycled logo is included on all agendas. |

|            |  |          |     |   |  |
|------------|--|----------|-----|---|--|
| 4.6.5      | Optimise sustainability of all new Council buildings.  | Mar 2010 | CPS | ✓ | <i>Building surveyors optimise use of sustainable materials in new work. Facilities management investigating how to improve sustainability within council offices and the Commercial Centre.</i>   |
| 4.6.6      | Investigate energy saving opportunities in ICT: desktop review; ensure green ICT procurement; review office printers to reduce printer paper, toner and energy; investigate whether Citrix servers can be powered off when not in use.   | Mar 2010 | CPS | ✓ | <i>Printing strategy work plan underway. South side Time Square, Commercial Centre, Chief Executive's Office, Legal and elements of Finance completed. Awaiting outcome of Accommodation Strategy review before completing Seymour House and Time Square north side. Reviewing further opportunities in server and desktop environments, particularly around thin client technology.</i> |
| 4.6.7      | Reduce environmental impact of vehicle fleet: green fleet review. Report recommendations.  | Mar 2010 | CPS | ✓ | <i>The green fleet review has been completed. The results will be reported to CMT in February, together with a new road risk policy and associated action plan.</i>  |
| 4.6.8      | Ensure that the Council has a strategy to reduce waste from Council offices and other Council-owned premises.  | Apr 2009 | CPS | ✓ | <i>Draft strategy formulated and will be refined after consultation.</i>   |
| 4.6.9      | Increase purchase of sustainable goods and services: analyse sustainable purchase practice; survey attitudes to sustainable purchasing amongst authorised purchasers; develop action plan; implement action plan.  | Jan 2010 | CPS | ✓ | <i>Working with Environment, Culture &amp; Communities to prepare the survey, which is nearing completion. Aim is to issue the survey in early 2010.</i>   |
| 4.6.10     | Reduce water use in Council buildings: Establish water monitoring and targeting system for all council premises, provide quarterly water reports to departmental management teams, investigate feasibility of dual-flush toilets and time-controlled taps, include water consumption data in annual energy report, and reduce water consumption and leakage by 5%. | Mar 2010 | ECC | ✓ | <i>OGC framework established for automatic meter readers (AMRs). Assessing priorities for energy and water AMRs. SystemsLink water management software established for all sites.</i>  |
| 4.6.11     | Include climate change in staff induction programme and staff training and development programmes where relevant. Co-ordinate environmental management workshops for school managers and governors annually.   | Oct 2009 | CPS | ✓ | <i>Climate change/environmental awareness has been delivered to the Lunchtime Managers Forum in October. Now part of Corporate Induction programme.</i>  |
| 4.6.12     | Implement communications plan for climate change action plan.  | Jun 2009 | CXO | ✓ | <i>Complete.</i>   |
| 4.6.13     | Implement communications plan for re-opening of Longshot Lane household waste recycling centre.  | Jun 2009 | CXO | ✓ | <i>Complete.</i>   |
| <b>4.7</b> | <b>Improve energy management in Council and school facilities.</b>   |          |     |   |  |
| 4.7.1      | Improve energy management in Council and school facilities.  | Mar 2010 | ECC | ✓ | <i>2009 energy assessment for Display Energy Certificates conducted in-house by Energy Manager.</i>  |

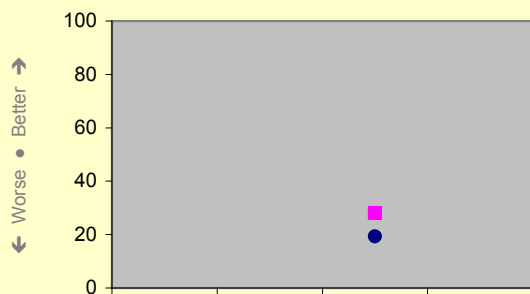
| <b>OPERATIONAL RISKS TO MTO 4</b> |   | <b>Owner</b> | <b>Progress on Mitigation Actions</b>   |
|-----------------------------------|---|--------------|---|
| 4.1                               | Loss of key staff.<br>Mitigation: Recruit staff if required.  | CPS          | No recruitment required.<br>Revised/New Risk: None.   |
| 4.2                               | Performance of and relationship with partners and contractors.<br>Mitigation: Maintain close working relationship.  | CPS          | Monthly meetings with contractors.<br>Revised/New Risk: None.                               |
| 4.3                               | Staff resistance to change.<br>Mitigation: Good communications plan. Clarity of timescales and clear implementation plans.  | CPS          | Good communications plan in place for new and existing staff.<br>Revised/New Risk: None.    |
| 4.4                               | Reputational risk caused by Longshot Lane failure to open to published timescale.<br>Mitigation: Clear communications leading up to opening (working with RE 3).  | CXO          | Longshot Lane opened on time to the public in July.<br>Revised/New Risk: No further action. |
| 4.5                               | Loss or absence of key staff needed to deliver the outcomes.<br>Mitigation: Workforce Plan in place which prepares for known losses. Monthly monitoring of vacancies at DMT. Quarterly review of sickness at DMT. | ECC          | No key staff lost in the quarter.<br>Revised/New Risk: None.                                |
| 4.6                               | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.                                |

**PRIORITY THREE:  
PROMOTING HEALTH AND ACHIEVEMENT**

**Medium-Term Objective 5:  
Improve health and wellbeing within the Borough.**

**PERFORMANCE INDICATORS FOR MTO 5**

**NI 8: Adult participation in sport and active recreation**



**LAA INDICATOR (Local)**

Department: ECC

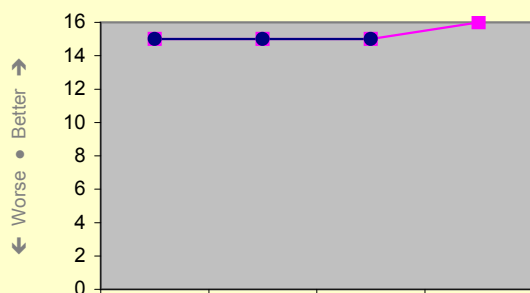


*The Active People 3 results were released in December. The proportion of Bracknell Forest's adult population participating in 3x30 was 19.3%, a statistically insignificant decrease on the previous survey (21.4%). Less than 4% of surveyed authorities showed any significant improvement. Our outturn remains in the best quartile nationally but falls short of the local LAA target.*

The current figure uses validated final data. This LAA (Local) indicator has a snapshot target measured by survey. The 'last reported' figure is from Active People Survey (December 2009). Quartile shows the position of the current outturn within the latest dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Chris Vaal

**NI 51: Effectiveness of child and adolescent mental health (CAMHS) services**



**LAA INDICATOR (Designated)**

Department: CYPL

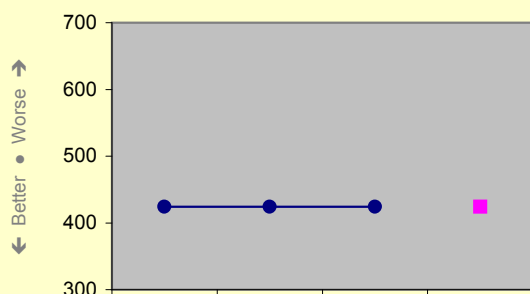


*The Bracknell Forest Local CAMHS Partnership completed the annual assessment of CAMHS services in January 2009 and scored local services at 15 out of a maximum of 16, therefore achieving target for the year. The next assessment is due imminently.*

The current figure uses validated final data. This LAA (Designated) indicator has a snapshot (self-assessment) target measured by self-assessment. Quartile shows the position of the current outturn within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: Score (0-16) • Polarity: High • BFC Lead: Martin Gocke

**NI 120.1: All-age all cause mortality rate:  
(1) Female**



**LAA INDICATOR (Designated)**

Department: ASCH

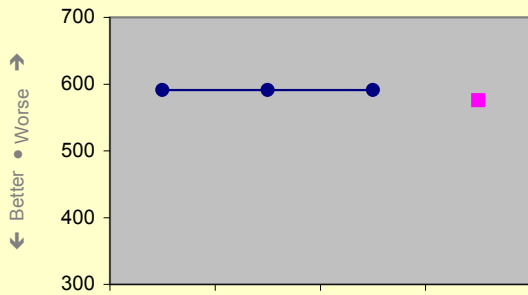


*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the validated annual result for 2008. Although it is still slightly adrift of the 2009/10 target, it is well into the best quartile nationally.*

The current estimate is based on validated data which relates to an earlier period. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008 dataset for all relevant LA areas in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: Rate per 100k pop. • Polarity: Low • BFC Lead: Mary Purnell

**NI 120.2: All-age all cause mortality rate:  
(2) Male**



| Year: 2009/10           | Q1       | Q2       | Q3            | Q4     |
|-------------------------|----------|----------|---------------|--------|
| <b>Current</b>          | 591.13   | 591.13   | <b>591.13</b> |        |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual]      | 575.60 |
| Last Reported           | N/A      | N/A      | N/A           |        |
| Benchmark               | N/A      | N/A      | 599.05        |        |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Best</b>   |        |

**LAA INDICATOR (Designated)**

Department: ASCH

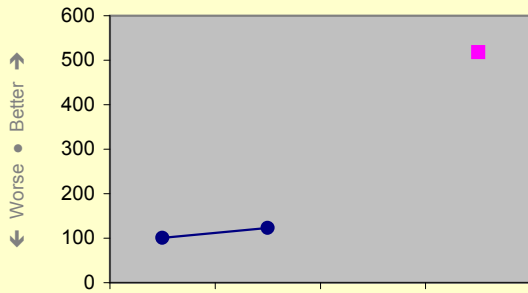
**X**

*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the validated annual result for 2008. Although it shows that there is work to do to meet the 2009/10 target, it is well into the best quartile nationally.*

The current estimate is based on validated data which relates to an earlier period. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008 dataset for all relevant LA areas in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: Rate per 100k pop. • Polarity: Low • BFC Lead: Mary Purnell

**NI 123: Stopping smoking**



| Year: 2009/10           | Q1       | Q2       | Q3         | Q4  |
|-------------------------|----------|----------|------------|-----|
| <b>Current</b>          | 101      | 123      | <b>N/A</b> |     |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual]   | 518 |
| Last Reported           | N/A      | N/A      | N/A        |     |
| Benchmark               | N/A      | N/A      | N/A        |     |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b> |     |

**LAA INDICATOR (Designated)**

Department: ASCH

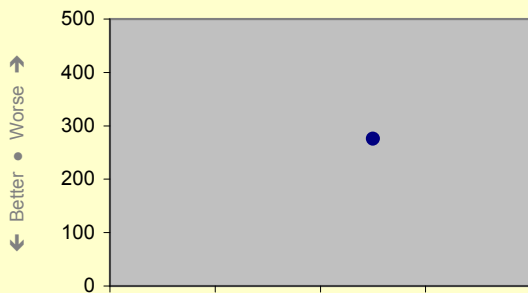
**X**

*This is the first time that we have been able to report on this PCT-led indicator. The numbers represent actual quitters rather than rates. These quarterly outturns are only available a quarter in arrears.*

The current estimate is based on validated data which relates to an earlier period. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile and benchmarking information is not currently available for this indicator.

Unit: Rate per 100k pop. ≥16 yrs • Polarity: High • BFC Lead: Mary Purnell

**NI 39: Rate of hospital admissions per 100,000 for Alcohol Related Harm**



| Year: 2009/10           | Q1  | Q2  | Q3           | Q4  |
|-------------------------|-----|-----|--------------|-----|
| <b>Current</b>          | N/A | N/A | <b>276.0</b> |     |
| <b>Local Target</b>     | N/A | N/A | N/A          | N/A |
| Last Reported           | N/A | N/A | N/A          |     |
| Benchmark               | N/A | N/A | 332.2        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b>  |     |

**CAA Indicator (non-LAA)**

Department: ASCH

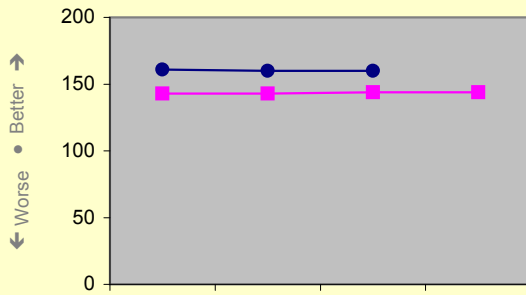
*This is the first time that we have been able to report on this PCT-led indicator. The current estimate shows the position at June 2008. Updated figures will be available for Quarter 4.*

The current estimate uses validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection. Quartile shows the position of the current estimate within the latest available dataset for all relevant LA areas in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: Rate per 100k pop. • Polarity: Low • BFC Lead: Mary Purnell



**NI 40: Number of drug users recorded as being in effective treatment**



| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b> ●        | 161 | 160 | <b>160</b>  |     |
| <b>Local Target</b> ■   | 143 | 143 | 144         | 144 |
| Last Reported           | 143 | 143 | 143         |     |
| Benchmark               | N/A | N/A | 95          |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

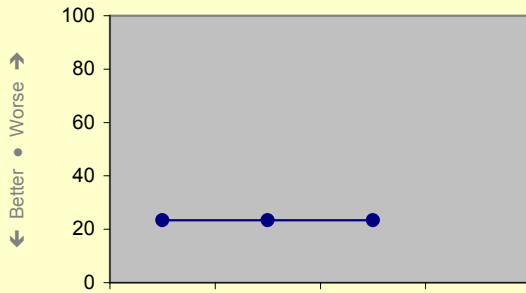
CAA Indicator (non-LAA)  
Department: ASCH

Latest available figures show 160 people in treatment. This means that we are exceeding the target of 143 by 17 people (12%).

The current estimate is based on latest available data which relates to an earlier quarter. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same figures.

Unit: Number • Polarity: High • BFC Lead: Mira Haynes

**NI 42: Perceptions of drug use or drug dealing as a problem**



| Year: 2009/10           | Q1     | Q2     | Q3            | Q4  |
|-------------------------|--------|--------|---------------|-----|
| <b>Current</b> ●        | 23.4   | 23.4   | <b>23.4</b>   |     |
| <b>Local Target</b> ■   | N/A    | N/A    | N/A           | N/A |
| Last Reported           | 23.4   | 23.4   | 23.4          |     |
| Benchmark               | 21.9   | 21.9   | 21.9          |     |
| <b>Current Quartile</b> | Second | Second | <b>Second</b> |     |

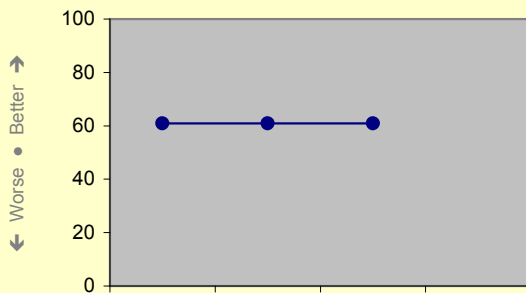
CAA Indicator (non-LAA)  
Department: CXO

This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by these partnerships for inclusion in a joint action plan.

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 25th percentile in the same figures.

Unit: % • Polarity: Low • BFC Lead: Ian Boswell

**NI 50: Emotional health of children**



| Year: 2009/10           | Q1   | Q2   | Q3           | Q4  |
|-------------------------|------|------|--------------|-----|
| <b>Current</b> ●        | 60.9 | 60.9 | <b>60.9</b>  |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A          | N/A |
| Last Reported           | N/A  | N/A  | N/A          |     |
| Benchmark               | N/A  | N/A  | 63.1         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Third</b> |     |

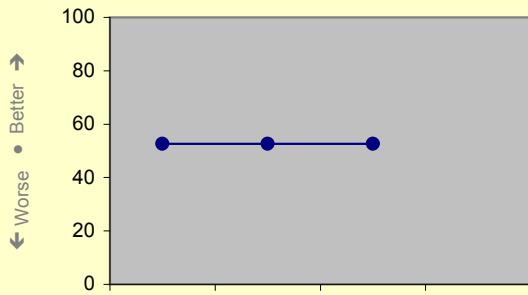
CAA Indicator (non-LAA)  
Department: CYPL

This is the outcome of the Tell Us 3 Survey. England average is 63.3% and the average for our statistical neighbours is 58.0%. The Tell Us 4 Survey is underway and results are expected in Spring 2010.

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. Quartile shows the position of the current outcome within the 2008/09 data for all relevant LAs in England. Benchmark is the median in the same data.

Unit: % • Polarity: High • BFC Lead: Martin Gocke

**NI 53.1: Prevalence of breastfeeding at 6-8 weeks from birth:  
(1) percentage of infants being breastfed at 6-8 weeks**



CAA Indicator (non-LAA)  
Department: CYPL

*This is the first time that we have been able to report on this PCT-led indicator. The current estimate shows the position at Quarter 1 2009/10. No validated data is yet available beyond this.*

| Year: 2009/10           | Q1     | Q2     | Q3            | Q4  |
|-------------------------|--------|--------|---------------|-----|
| <b>Current</b> ●        | 52.6   | 52.6   | <b>52.6</b>   |     |
| <b>Local Target</b> ■   | N/A    | N/A    | N/A           | N/A |
| Last Reported           | N/A    | N/A    | N/A           |     |
| Benchmark               | 57.5   | 57.5   | 57.5          |     |
| <b>Current Quartile</b> | Second | Second | <b>Second</b> |     |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the Q1 2009/10 dataset for all relevant LA areas in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Mary Purnell

**NI 53.2: Prevalence of breastfeeding at 6-8 weeks from birth:  
(2) percentage of infants for whom breastfeeding status is recorded**



CAA Indicator (non-LAA)  
Department: CYPL

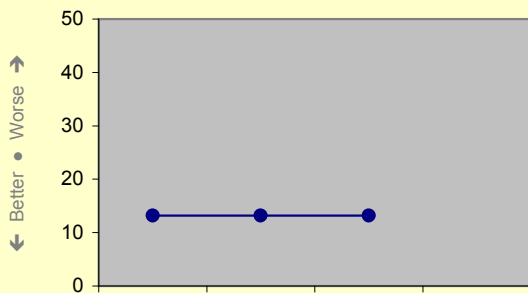
*No data is yet available for this sub-indicator, but data on the substantive part is now available (see NI 53.1 above).*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. No outturn on this indicator has yet been formally reported or recorded. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Mary Purnell

**NI 58: Emotional and behavioural health of looked after children**



CAA Indicator (non-LAA)  
Department: CYPL

*This indicator is based on the results of the Strengths and Difficulties survey of looked after children, and is the mean value of the children's "total difficulties score". The figure cited is the 2008/09 outturn. The comparable figure for England is 13.8 and that for the South-East is 15.3. No estimated outturn figure is available for this indicator on a quarterly basis.*

| Year: 2009/10           | Q1   | Q2   | Q3            | Q4  |
|-------------------------|------|------|---------------|-----|
| <b>Current</b> ●        | 13.2 | 13.2 | <b>13.2</b>   |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A           | N/A |
| Last Reported           | 13.2 | 13.2 | 13.2          |     |
| Benchmark               | N/A  | N/A  | 13.0          |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Second</b> |     |

The current estimate is based on latest available data which relates to an earlier quarter. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data.

Unit: Mean total score • Polarity: Low • BFC Lead: Sheila McKeand

**NI 113.1: Prevalence of chlamydia in under 25 year olds:**

**(1) Percentage of the resident population aged 15-24 accepting a test/screen for chlamydia**



CAA Indicator (non-LAA)  
Department: ASCH/CYPL

*No data is yet available for this sub-indicator, but data on the substantive part is now available (see NI 113.2 below).*

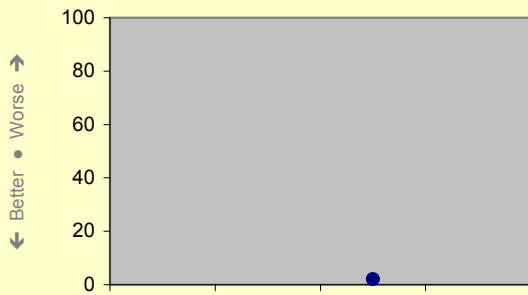
| Year: 2009/10           | Q1  | Q2  | Q3  | Q4  |
|-------------------------|-----|-----|-----|-----|
| <b>Current</b> ●        | N/A | N/A | N/A | N/A |
| <b>Local Target</b> ■   | N/A | N/A | N/A | N/A |
| Last Reported           | N/A | N/A | N/A | N/A |
| Benchmark               | N/A | N/A | N/A | N/A |
| <b>Current Quartile</b> | N/A | N/A | N/A | N/A |

No estimated outturn is currently available for this indicator. No outturn on this indicator has yet been formally reported or recorded. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Mary Purnell

**NI 113.2: Prevalence of chlamydia in under 25 year olds:**

**(2) Number of positive diagnoses for chlamydia in the resident population aged 15-24 years**



CAA Indicator (non-LAA)  
Department: ASCH/CYPL

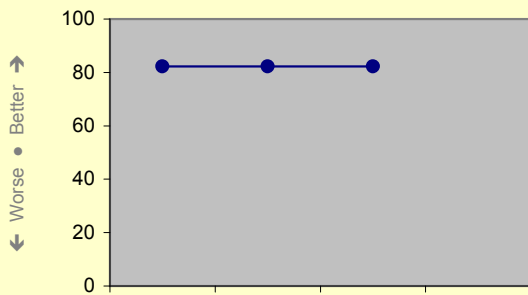
*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is for the 12-month period to June 2008.*

| Year: 2009/10           | Q1  | Q2  | Q3  | Q4  |
|-------------------------|-----|-----|-----|-----|
| <b>Current</b> ●        | N/A | N/A | 2   | N/A |
| <b>Local Target</b> ■   | N/A | N/A | N/A | N/A |
| Last Reported           | N/A | N/A | N/A | N/A |
| Benchmark               | N/A | N/A | N/A | N/A |
| <b>Current Quartile</b> | N/A | N/A | N/A | N/A |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile and benchmarking information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Mary Purnell

**NI 119: Self-reported measure of people's overall health and well-being**



CAA Indicator (non-LAA)  
Department: CXO

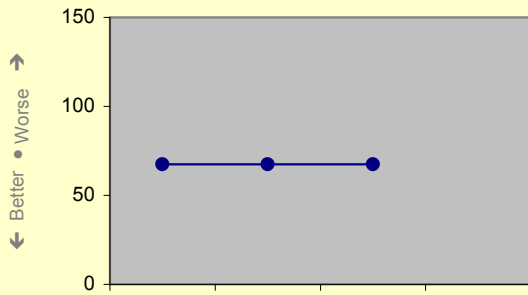
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

| Year: 2009/10           | Q1         | Q2         | Q3         | Q4         |
|-------------------------|------------|------------|------------|------------|
| <b>Current</b> ●        | 82.2       | 82.2       | 82.2       | 82.2       |
| <b>Local Target</b> ■   | [Biennial] | [Biennial] | [Biennial] | [Biennial] |
| Last Reported           | 82.2       | 82.2       | 82.2       | 82.2       |
| Benchmark               | 79.8       | 79.8       | 79.8       | 79.8       |
| <b>Current Quartile</b> | Best       | Best       | Best       | Best       |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 75th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Belinda Clack

**NI 121: Mortality rate from all circulatory diseases at ages under 75**



CAA Indicator (non-LAA)  
Department: ASCH

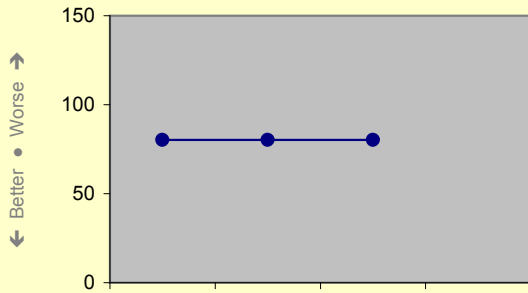
*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the validated annual result for 2008.*

| Year: 2009/10           | Q1   | Q2   | Q3           | Q4  |
|-------------------------|------|------|--------------|-----|
| <b>Current</b> ●        | 67.5 | 67.5 | <b>67.5</b>  |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A          | N/A |
| Last Reported           | N/A  | N/A  | N/A          | N/A |
| Benchmark               | N/A  | N/A  | 65.0         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Third</b> |     |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2008 dataset for all relevant LA areas in England. Benchmark is the median (low polarity) in the same data.

Unit: Rate ● Polarity: Low ● BFC Lead: Mary Purnell

**NI 122: Mortality from all cancers at ages under 75**



CAA Indicator (non-LAA)  
Department: ASCH

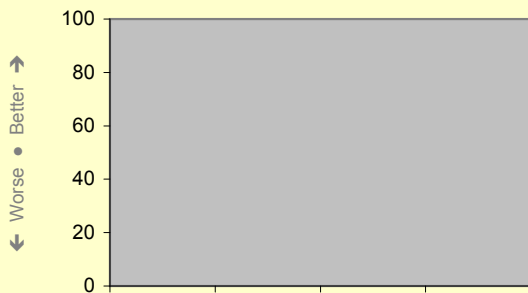
*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the validated annual result for 2008.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b> ●        | 80.3 | 80.3 | <b>80.3</b> |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A         | N/A |
| Last Reported           | N/A  | N/A  | N/A         | N/A |
| Benchmark               | N/A  | N/A  | 98.2        |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Best</b> |     |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2008 dataset for all relevant LA areas in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: Rate ● Polarity: Low ● BFC Lead: Mary Purnell

**NI 126: Early access for women to maternity services**



CAA Indicator (non-LAA)  
Department: CYPL

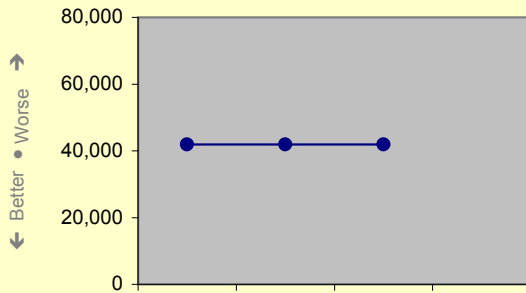
*The PCT are currently unable to provide data on this indicator broken down by LA area. Work is ongoing to resolve this.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        | N/A |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % ● Polarity: High ● BFC Lead: Mary Purnell

**NI 134: The number of emergency bed days per head of weighted population**



CAA Indicator (non-LAA)  
Department: ASCH

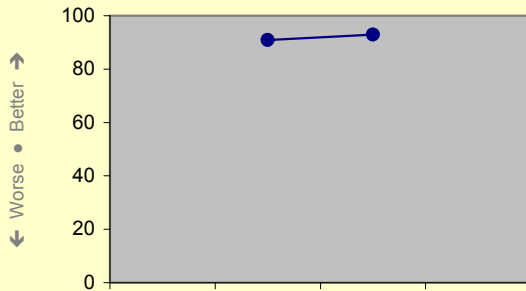
*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the validated outturn for 2007. The 2008 outturn is not yet available.*

| Year: 2009/10           | Q1     | Q2     | Q3            | Q4  |
|-------------------------|--------|--------|---------------|-----|
| <b>Current</b> ●        | 41,894 | 41,894 | <b>41,894</b> |     |
| <b>Local Target</b> ■   | N/A    | N/A    | N/A           | N/A |
| Last Reported           | N/A    | N/A    | N/A           |     |
| Benchmark               | N/A    | N/A    | N/A           |     |
| <b>Current Quartile</b> | N/A    | N/A    | <b>N/A</b>    |     |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile and benchmarking information is not currently available for this indicator.

Unit: Number of bed days ● Polarity: Low ● BFC Lead: Mary Purnell

**NI 184: Food establishments in the area which are broadly compliant with food hygiene law**



CAA Indicator (non-LAA)  
Department: ECC

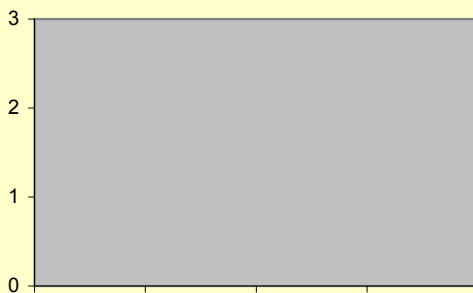
*The score cited is for the rolling period to the end of December 2009. It represents a two percentage point improvement on that reported last quarter.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | 91  | <b>93</b>  |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

The current estimate is based on latest available (incomplete) data. This CAA indicator has a complex snapshot target measured by physical survey. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % ● Polarity: High ● BFC Lead: David Steeds

**NI 190: Achievement in meeting standards for control system for animal health**



CAA Indicator (non-LAA)  
Department: ECC

*The data for this indicator will be available for reporting in Q4 2009/10.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a snapshot (self-assessment) target measured by self-assessment. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Score (0-3) ● Polarity: High ● BFC Lead: Rob Sexton

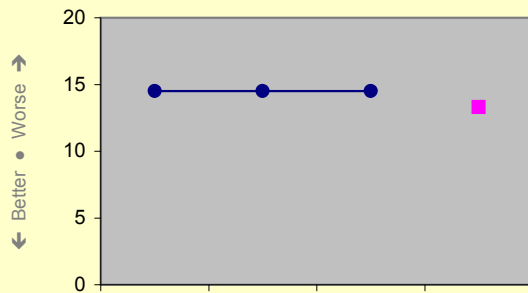
| <b>ACTIONS IN SUPPORT OF MTO 5</b> |   | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u>  |
|------------------------------------|---|-----------------|--------------|--|
| <b>5.1</b>                         | <b>Develop and implement a comprehensive health strategy for the Borough with partners, which identifies clear priorities and actions to address local health inequalities and to improve health and wellbeing.</b> |                 |              |  |
| 5.1.1                              | Develop a local stroke strategy and purchasing plan to ensure good use of grant monies from Department of Health.   | May 2009        | ASCH         | ✓ <i>Following further consultation, final strategy is complete with an agreed purchasing plan.</i>  |
| 5.1.2                              | Develop a clear pathway for agency responses to the national end of life strategy through work with the PCT.  | Mar 2010        | ASCH         | ✓ <i>A local subgroup has been formed to develop local EOL care options as well as contributing to Berkshire East.</i>   |
| 5.1.3                              | Support the review of the Bracknell Forest health and wellbeing strategy.   | Mar 2010        | CXO          | ✓ <i>Being led by Director of Adult Social Care &amp; Health.</i>  |
| <b>5.2</b>                         | <b>Work with health partners to secure more outpatient and diagnostic facilities in the Borough.</b>  |                 |              |  |
| 5.2.1                              | Work in partnership with the PCT to develop an urgent care centre within Bracknell as a response to the PCT commissioning plan.   | Mar 2011        | ASCH         | ✓ <i>ASC is part of urgent care programme board. Urgent care centre will be part of Healthspace.</i>   |
| 5.2.2                              | Support for partners including the PCT to enhance provision of health facilities in the Borough.  | Mar 2010        | CXO          | ✓ <i>Close working with PCT and developers.</i>  |
| <b>5.3</b>                         | <b>Focus on prevention, for example by increasing the number of adults participating in at least 30 minutes of moderate exercise per week.</b>  |                 |              |  |
| 5.3.1                              | Maintain and promote services that will contribute to increasing the percentage of adults participating in 30 minutes of moderate-intensity sport or physical activity on at least three days in any week.          | Mar 2010        | ECC          | ✓ <i>The percentage of the adult population participating in 30 minutes of moderate intensity sport or physical activity on at least three days in any week is measured through Sport England's Active People survey. Results of the Active People survey were released in December. Bracknell Forest's score for NI 8 was 23.5% which does not meet the LAA target of 28% within the 93% confidence level. This reflects no overall change, which puts the borough in a similar position to the overwhelming majority of other local authority areas.</i> |
| 5.3.2                              | Reduce the number of people and children killed and seriously injured in road accidents.  | Mar 2010        | ECC          | ✓ <i>The latest figures available are for the rolling 12 months to the end of October. The current performance (22 people) is well below the target maximum (34 people) for this indicator (NI 47).</i>  |
| 5.3.3                              | Develop a sustainable mode of travel to school strategy.  | Dec 2010        | ECC          | ✓ <i>Consultation period has now been closed. Responses are being analysed.</i>  |
| 5.3.4                              | Implement communications plan for the launch of free swimming for over-60s and under-16s.   | Apr 2009        | CXO          | ✓ <i>Complete.</i>   |
| <b>5.4</b>                         | <b>Produce an annual report on public health.</b>   |                 |              |  |
| 5.4.1                              | Work with partners to produce the Joint Strategic Needs Assessment (JSNA).  | Oct 2009        | ASCH         | ✓ <i>In progress and due to be presented to Executive shortly.</i>   |
| <b>5.6</b>                         | <b>Work with health partners to improve mental health services for children and young people.</b>   |                 |              |  |
| 5.6.1                              | Implement new service specification for child and adolescent mental health services (CAMHS) in partnership with the PCT and revised local CAMHS strategy.   | Mar 2010        | CYPL         | ✓ <i>Specification agreed with PCT and local authority commissioners and being delivered by Berkshire Healthcare Foundation Trust. Local CAMHS Partnership have drafted revised strategy and will seek approval from the Children and Young People's Trust in the autumn.</i>  |
| 5.6.2                              | Implement the action plan set out in the Bracknell Forest Anti-Bullying strategy , Safer ,Together ,Safer Wherever  | Mar 2010        | CYPL         | ✓ <i>Anti-Bullying Steering Group working towards update of Strategy and new Action Plan.</i>  |

|                                   |   |          |              |   |
|-----------------------------------|---|----------|--------------|---|
| 5.6.3                             | Develop delivery strategy for targeted mental health programme in schools, in preparation for 2010/11 delivery.   | Dec 2009 | CYPL         | ✓ Schools have contributed to consultation on strategy, and project plan drafted. |
| <b>5.7</b>                        | <b>Enable more people to remain in their own homes through the use of Telecare.</b>   |          |              |   |
| 5.7.1                             | Enable more people to remain in their own homes through the use of Telecare.  | Mar 2010 | ECC          | ✓ The target of 70 installs a month was exceeded by 20 in Quarter 3.              |
| <b>OPERATIONAL RISKS TO MTO 5</b> |   |          | <u>Owner</u> | <u>Progress on Mitigation Actions</u>   |
| 5.1                               | Resources: small team vulnerable to sickness, etc.<br>Mitigation:   |          | CXO          | No major issues during the quarter.<br>Revised/New Risk: None.                    |
| 5.2                               | Loss or absence of key staff needed to deliver the outcomes.<br>Mitigation: Workforce Plan in place which prepares for known losses. Monthly monitoring of vacancies at DMT. Quarterly review of sickness at DMT. |          | ECC          | No loss of key staff in the quarter.<br>Revised/New Risk: None.                   |
| 5.3                               | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.                      |
| 5.4                               | Failure to agree new service specification for CAMHS.<br>Mitigation: Joint work with PCT and Slough and RBWM local authorities.   |          | CYPL         | Specification agreed.<br>Revised/New Risk: None.                                  |

**Medium-Term Objective 6:**  
**Improve the outcomes for children and families through the Children and Young People's Plan.**

**PERFORMANCE INDICATORS FOR MTO 6**

**NI 56.4: Obesity in primary school age children in Year 6:**  
**(4) Percentage of children in Year 6 with height and weight recorded who are obese**



**LAA INDICATOR (Designated)**

Department: CYPL

**X**

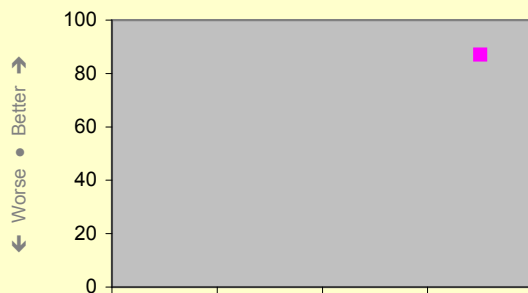
*This is the first time that we have been able to report on this PCT-led indicator. The outcome cited is the final validated outcome for 2008/09. It is in excess of the LAA target maximum for 2009/10 of 13.9%, but is still within the best quartile nationally.*

The current estimate is based on validated data which relates to an earlier period. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LA areas in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Mary Purnell

| Year: 2009/10           | Q1       | Q2       | Q3       | Q4   |
|-------------------------|----------|----------|----------|------|
| <b>Current</b>          | 14.5     | 14.5     | 14.5     | 13.3 |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual] | 13.9 |
| Last Reported           | N/A      | N/A      | N/A      |      |
| Benchmark               | 16.5     | 16.5     | 16.5     |      |
| <b>Current Quartile</b> | Best     | Best     | Best     |      |

**NI 56.5: Obesity in primary school age children in Year 6:**  
**(5) Percentage of children in Year 6 with height and weight recorded**



**LAA INDICATOR (Designated)**

Department: CYPL

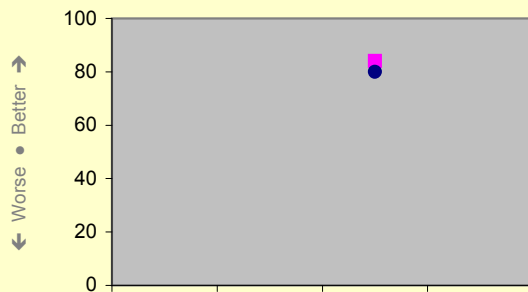
*No data is yet available for this sub-indicator, but data on the substantive part is now available (see NI 56.4 above).*

No estimated outcome is currently available for this indicator. No outcome on this indicator has yet been formally reported or recorded. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Mary Purnell

| Year: 2009/10           | Q1       | Q2       | Q3       | Q4   |
|-------------------------|----------|----------|----------|------|
| <b>Current</b>          | N/A      | N/A      | N/A      | 87.0 |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual] | 87.0 |
| Last Reported           | N/A      | N/A      | N/A      |      |
| Benchmark               | N/A      | N/A      | N/A      |      |
| <b>Current Quartile</b> | N/A      | N/A      | N/A      |      |

**NI 57: Children and young people's participation**  
**in high-quality PE and sport**



**LAA INDICATOR (Designated)**

Department: CYPL

**X**

*This relates to time spent on high-quality PE taking place in schools. Satisfactory progress is being made towards this target with over 90% of schools offering two or more hours of PE to all students. The limiting factors include the impact on other areas of the curriculum and staffing costs.*

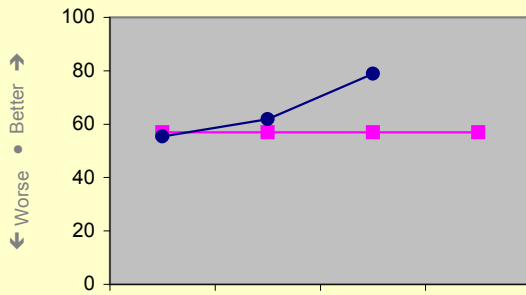
The current figure uses validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. No outcome for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Bob Welch

| Year: 2009/10           | Q1       | Q2       | Q3       | Q4       |
|-------------------------|----------|----------|----------|----------|
| <b>Current</b>          | N/A      | N/A      | 80.0     | N/A      |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual] | [Annual] |
| Last Reported           | N/A      | N/A      | 80.0     |          |
| Benchmark               | N/A      | N/A      | N/A      |          |
| <b>Current Quartile</b> | N/A      | N/A      | N/A      |          |



**NI 68: Percentage of referrals to children's social care going on to initial assessment**



| Year: 2009/10           | Q1   | Q2   | Q3            | Q4   |
|-------------------------|------|------|---------------|------|
| <b>Current</b>          | 55.4 | 61.9 | <b>78.9</b>   |      |
| <b>LAA Target</b>       | 57.0 | 57.0 | <b>57.0</b>   | 57.0 |
| Last Reported           | N/A  | N/A  | N/A           |      |
| Benchmark               | N/A  | N/A  | 80.0          |      |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Second</b> |      |

**LAA INDICATOR (Designated)**

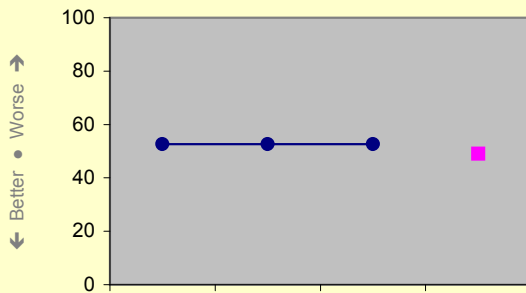
Department: CYPL

*Cumulative to date figure is 64.3%. Data is currently unvalidated and likely to change as data returns are not submitted until end of May.*

The current estimate is based on unvalidated current data. Quartile shows the position of the current outcome within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data. Note, however, that a good outcome is technically one which is within a median range, rather than a high one.

Unit: % • Polarity: Within Md (locally: High) • BFC Lead: Mairead Panetta

**NI 69: Children who have experienced bullying**



| Year: 2009/10           | Q1       | Q2       | Q3              | Q4   |
|-------------------------|----------|----------|-----------------|------|
| <b>Current</b>          | 52.6     | 52.6     | <b>52.6</b>     |      |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>[Annual]</b> | 49.0 |
| Last Reported           | N/A      | N/A      | N/A             |      |
| Benchmark               | N/A      | N/A      | 51.4            |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Worst</b>    |      |

**LAA INDICATOR (Designated)**

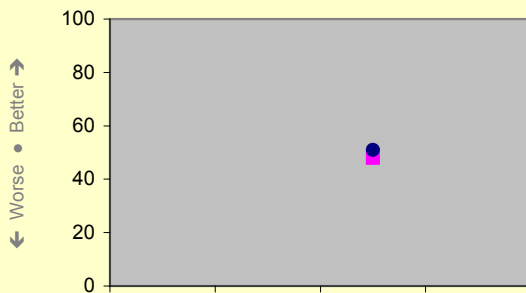
Department: CYPL

*This is the outcome of the Tell Us 3 Survey. Following DCSF instruction, the target for this indicator has been renegotiated. It is now 49.0% in Year 2 and 46.6% in Year 3. The Tell Us 4 Survey is underway and results are expected in Spring 2010.*

The current figure uses validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. Quartile shows the position of the current outcome within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile (low polarity) within the same data.

Unit: % • Polarity: Low • BFC Lead: Martin Gocke

**NI 72: Achievement of ≥ 78 points across the Early Years Foundation Stage, with ≥ 6 in each of the scales in Personal, Social and Emotional Development, and Communication, Language and Literacy**



| Year: 2009/10           | Q1       | Q2       | Q3            | Q4       |
|-------------------------|----------|----------|---------------|----------|
| <b>Current</b>          | N/A      | N/A      | <b>51</b>     |          |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>48</b>     | [Annual] |
| Last Reported           | N/A      | N/A      | 51            |          |
| Benchmark               | N/A      | N/A      | 56            |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b> |          |

**LAA INDICATOR (Education)**

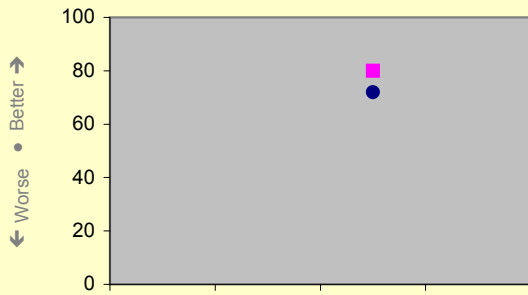
Department: CYPL

*Good progress has been made on this indicator, although the challenging and aspirational target has been narrowly missed.*

The current figure uses validated final data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outcome within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 73: Achievement at level 4 or above in both English and Maths at Key Stage 2**



| Year: 2009/10           | Q1       | Q2       | Q3            | Q4       |
|-------------------------|----------|----------|---------------|----------|
| <b>Current</b> ●        | N/A      | N/A      | <b>72</b>     |          |
| <b>LAA Target</b> ■     | [Annual] | [Annual] | <b>80</b>     | [Annual] |
| Last Reported           | N/A      | N/A      | 72            |          |
| Benchmark               | N/A      | N/A      | 74            |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b> |          |

**LAA INDICATOR (Education)**

Department: CYPL

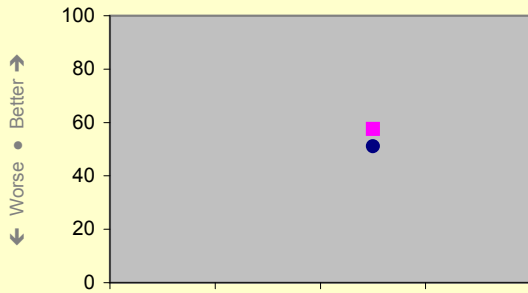


*The target for this indicator was aspirational and challenging and has not been met. The Department is working closely with those schools where performance in mathematics and/or English at the end of Key Stage 2 was not as strong as predicted.*

The current figure uses validated final data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outcome within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 75: Achievement of 5 or more A\*-C grades at GCSE or equivalent including English and Maths**



| Year: 2009/10           | Q1       | Q2       | Q3            | Q4       |
|-------------------------|----------|----------|---------------|----------|
| <b>Current</b> ●        | N/A      | N/A      | <b>51.1</b>   |          |
| <b>LAA Target</b> ■     | [Annual] | [Annual] | <b>57.5</b>   | [Annual] |
| Last Reported           | N/A      | N/A      | 51.1          |          |
| Benchmark               | N/A      | N/A      | 53.6          |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b> |          |

**LAA INDICATOR (Education)**

Department: CYPL

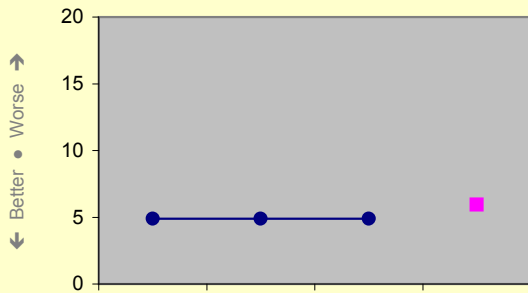


*The aspirational and challenging target has not been met. The Department has discussed results with each secondary school and highlighted areas for improvement.*

The current figure uses validated final data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outcome within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 87: Secondary school persistent absence rate**



| Year: 2009/10           | Q1       | Q2       | Q3              | Q4  |
|-------------------------|----------|----------|-----------------|-----|
| <b>Current</b> ●        | 4.9      | 4.9      | <b>4.9</b>      |     |
| <b>LAA Target</b> ■     | [Annual] | [Annual] | <b>[Annual]</b> | 6.0 |
| Last Reported           | 4.9      | 4.9      | 4.9             |     |
| Benchmark               | N/A      | N/A      | 4.8             |     |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b>   |     |

**LAA INDICATOR (Education)**

Department: CYPL

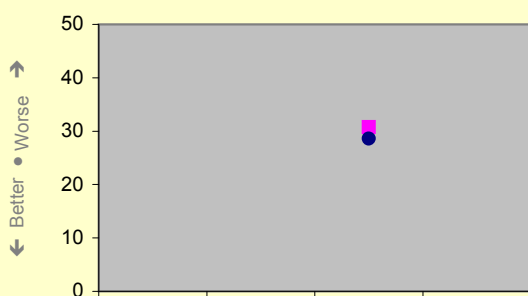


*Monitoring data for the two terms Autumn 2008 and Spring 2009 indicates further improvement in the rates of persistent absence in the two targeted schools.*

The current estimate is based on outdated data which relates to an earlier period. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data.

Unit: % • Polarity: Low • BFC Lead: Gloria King

**NI 92: Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest**



**LAA INDICATOR (Education)**  
Department: CYPL

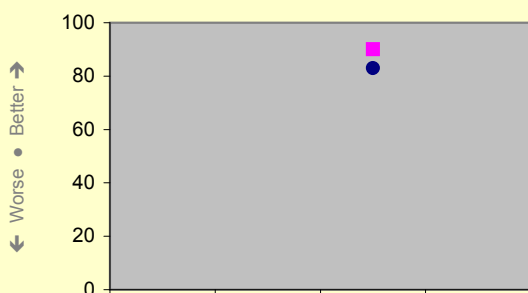
✓  
*Good progress has been made on this indicator. Our current outturn is well below the target maximum, and is in the best quartile nationally.*

| Year: 2009/10           | Q1       | Q2       | Q3          | Q4       |
|-------------------------|----------|----------|-------------|----------|
| <b>Current</b>          | N/A      | N/A      | <b>28.6</b> |          |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>30.8</b> | [Annual] |
| Last Reported           | 28.9     | 28.9     | 28.6        |          |
| Benchmark               | N/A      | N/A      | 31.6        |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Best</b> |          |

The current figure uses validated final data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outturn within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data.

Unit: % • Polarity: Low • BFC Lead: Bob Welch

**NI 93: Progression by two levels in English between Key Stage 1 and Key Stage 2**



**LAA INDICATOR (Education)**  
Department: CYPL

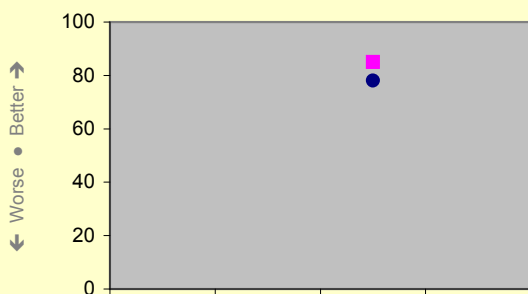
✗  
*This newly finalised data indicates that the rate of progress for pupils in English in Key Stage 2 has not matched the challenging and aspirational targets set by schools and the LA. Further support is being provided to schools.*

| Year: 2009/10           | Q1       | Q2       | Q3           | Q4       |
|-------------------------|----------|----------|--------------|----------|
| <b>Current</b>          | N/A      | N/A      | <b>83.0</b>  |          |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>90.0</b>  | [Annual] |
| Last Reported           | N/A      | N/A      | 83.0         |          |
| Benchmark               | N/A      | N/A      | 84.0         |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Third</b> |          |

The current estimate is based on unvalidated current data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2006/07 dataset for all relevant LAs in England. Benchmark is the median within the same data.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 94: Progression by two levels in Maths between Key Stage 1 and Key Stage 2**



**LAA INDICATOR (Education)**  
Department: CYPL

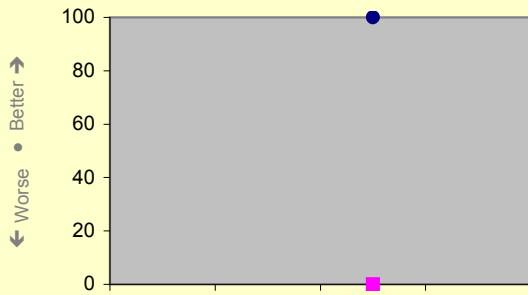
✗  
*This newly finalised data indicates that the rate for progress of pupils in mathematics in Key Stage 2 has not matched the challenging and aspirational targets set by schools and the LA. Further support is being provided to schools.*

| Year: 2009/10           | Q1       | Q2       | Q3            | Q4       |
|-------------------------|----------|----------|---------------|----------|
| <b>Current</b>          | N/A      | N/A      | <b>78.0</b>   |          |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>85.0</b>   | [Annual] |
| Last Reported           | N/A      | 78.0     | 78.0          |          |
| Benchmark               | N/A      | N/A      | 78.7          |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b> |          |

The current estimate is based on unvalidated current data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2006/07 dataset for all relevant LAs in England. Benchmark is the 75th percentile within the same data.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 99: Looked after children reaching level 4 in English at Key Stage 2**



| Year: 2009/10           | Q1       | Q2       | Q3           | Q4       |
|-------------------------|----------|----------|--------------|----------|
| <b>Current</b> ●        | N/A      | N/A      | <b>100.0</b> |          |
| <b>LAA Target</b> ■     | [Annual] | [Annual] | <b>0.0</b>   | [Annual] |
| Last Reported           | N/A      | N/A      | 100.0        |          |
| Benchmark               | N/A      | N/A      | 57.5         |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Best</b>  |          |

**LAA INDICATOR (Education)**

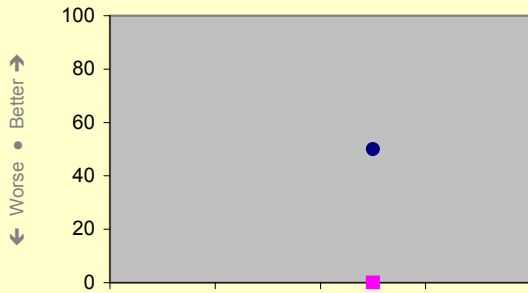
Department: CYPL

✓  
The Annual outturn figure for this indicator is 100% for the academic year 2008/09. It should be noted that due to small numbers any cohort changes may produce significant variances in data. DCSF suppress data where denominator is <10.

The current figure uses validated final data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outturn within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile within the same figures.

Unit: % • Polarity: High • BFC Lead: Sheila McKeand

**NI 100: Looked after children reaching level 4 in Maths at Key Stage 2**



| Year: 2009/10           | Q1       | Q2       | Q3            | Q4       |
|-------------------------|----------|----------|---------------|----------|
| <b>Current</b> ●        | N/A      | N/A      | <b>50.0</b>   |          |
| <b>LAA Target</b> ■     | [Annual] | [Annual] | <b>0.0</b>    | [Annual] |
| Last Reported           | N/A      | N/A      | 50.0          |          |
| Benchmark               | N/A      | N/A      | 55.0          |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b> |          |

**LAA INDICATOR (Education)**

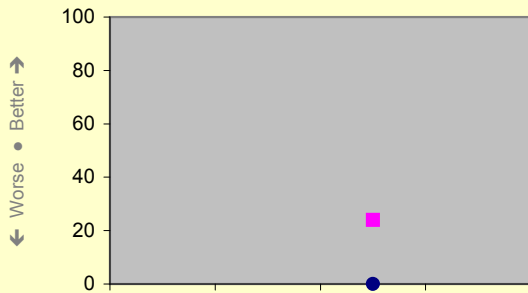
Department: CYPL

✓  
The Annual outturn figure for this indicator is 50% for the academic year 2008/09. It should be noted that due to small numbers any cohort changes may produce significant variances in data. DCSF suppress data where denominator is <10.

The current figure uses validated final data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outturn within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile within the same figures.

Unit: % • Polarity: High • BFC Lead: Sheila McKeand

**NI 101: Looked after children achieving five A\*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)**



| Year: 2009/10           | Q1       | Q2       | Q3          | Q4       |
|-------------------------|----------|----------|-------------|----------|
| <b>Current</b> ●        | N/A      | N/A      | <b>0.0</b>  |          |
| <b>LAA Target</b> ■     | [Annual] | [Annual] | <b>24.0</b> | [Annual] |
| Last Reported           | N/A      | N/A      | 0.0         |          |
| Benchmark               | N/A      | N/A      | N/A         |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b>  |          |

**LAA INDICATOR (Education)**

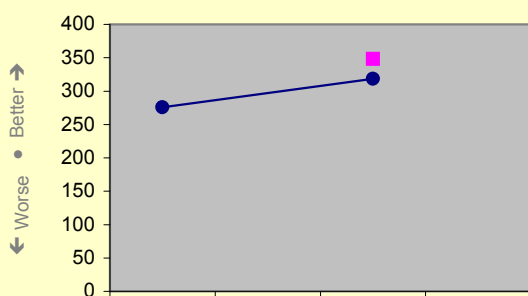
Department: CYPL

✗  
The Annual outturn figure for this indicator is 0% for the academic year 2008/09. It should be noted that due to small numbers any cohort changes may produce significant variances in data. DCSF suppress data where denominator is <10.

The current figure uses validated final data. This LAA (Education) indicator has a complex cumulative target measured by data collection. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Sheila McKeand

### NI 108: Key Stage 4 attainment for Black and minority ethnic groups



| Year: 2009/10           | Q1       | Q2       | Q3           | Q4       |
|-------------------------|----------|----------|--------------|----------|
| <b>Current</b>          | 276.0    | N/A      | <b>318.7</b> |          |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>348.0</b> | [Annual] |
| Last Reported           | 276.0    | 276.0    | 318.7        |          |
| Benchmark               | N/A      | N/A      | N/A          |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b>   |          |

#### LAA INDICATOR (Local)

Department: CYPL

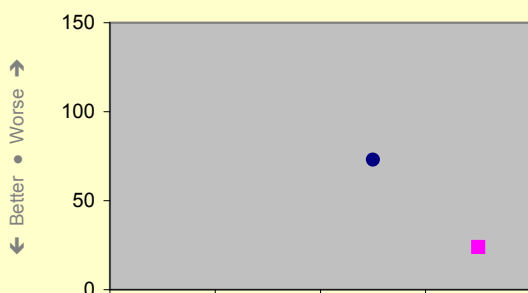


Although below target, the latest results show improvement on the 2007/08 figure (276, shown in Quarter 1 in the graph). Additional resources have been devoted to support BME students in secondary schools, including closer monitoring of performance. Further progress towards this target is projected in line with an overall improvement in GCSE results.

The current figure uses validated final data. This LAA (Local) indicator has a complex cumulative target measured by data collection. Benchmarking and quartile information is not currently available for this indicator.

Unit: % (Locally: Number) • Polarity: High • BFC Lead: Bob Welch

### NI 112: Under 18 conception rate



| Year: 2009/10           | Q1       | Q2       | Q3              | Q4   |
|-------------------------|----------|----------|-----------------|------|
| <b>Current</b>          | N/A      | N/A      | <b>73.0</b>     |      |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>[Annual]</b> | 24.0 |
| Last Reported           | N/A      | N/A      | N/A             |      |
| Benchmark               | N/A      | N/A      | N/A             |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b>      |      |

#### LAA INDICATOR (Designated)

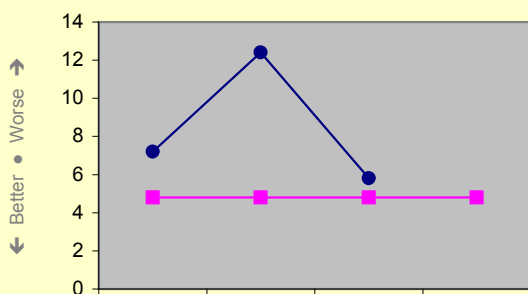
Department: CYPL

This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is for the 12-month period to September 2008.

The current estimate is based on validated data which relates to an earlier period. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile and benchmarking information is not currently available for this indicator.

Unit: Rate per 1k pop. 15<18 yrs • Polarity: Low • BFC Lead: Don McLaren

### NI 117: 16 to 18 year olds who are not in education, training or employment (NEET)



| Year: 2009/10           | Q1  | Q2   | Q3            | Q4  |
|-------------------------|-----|------|---------------|-----|
| <b>Current</b>          | 7.2 | 12.4 | <b>5.8</b>    |     |
| <b>LAA Target</b>       | 4.8 | 4.8  | <b>4.8</b>    | 4.8 |
| Last Reported           | N/A | N/A  | N/A           |     |
| Benchmark               | N/A | N/A  | 5.3           |     |
| <b>Current Quartile</b> | N/A | N/A  | <b>Second</b> |     |

#### LAA INDICATOR (Designated)

Department: CYPL

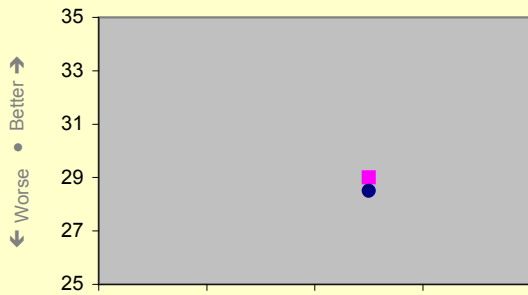


Current NEET performance at 5.8% is still above the target maximum but represents a significantly better position than was anticipated at the start of Quarter 3. This is due to a range of additional provision that has been put in place to engage young people in learning and training opportunities.

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a snapshot target measured by data snapshot. Quartile shows the position of the current estimate within the 2008 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Martin Gocke

**NI 52.1: Take up of school lunches:  
(i) Primary schools**



CAA Indicator (non-LAA)  
Department: CYPL

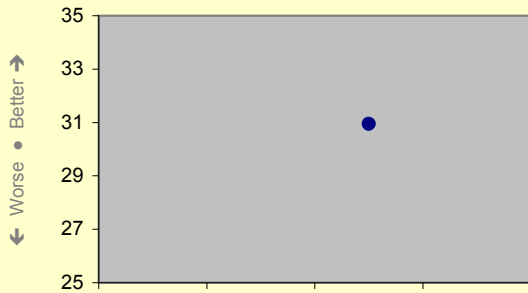
*School meal uptake figures are collected annually in May by the School Food Trust (SFT) for all schools all the borough. The NI 152 report was received by BFC in July 2009. There was 100% of coverage in Bracknell Forest. This showed 28.5% take-up in primary schools, an outturn which is 1.7% adrift of target and hence within the standard 5% tolerance for local targets.*

| Year: 2009/10           | Q1       | Q2       | Q3           | Q4       |
|-------------------------|----------|----------|--------------|----------|
| <b>Current</b> ●        | N/A      | N/A      | <b>28.5</b>  |          |
| <b>Local Target</b> ■   | [annual] | [annual] | <b>29.0</b>  | [annual] |
| Last Reported           | 28.1     | 28.1     | 28.5         |          |
| Benchmark               | N/A      | N/A      | 33.5         |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Worst</b> |          |

The current outturn is based on final validated data. This CAA indicator has a snapshot target measured by survey. Quartile shows the position of the current outturn within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 25th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Chris Taylor

**NI 52.2: Take up of school lunches:  
(ii) Secondary schools**



CAA Indicator (non-LAA)  
Department: CYPL

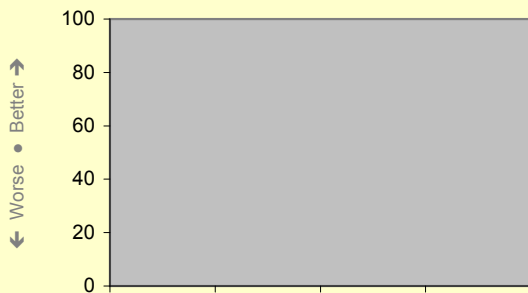
*School meal uptake figures are collected annually in May by the School Food Trust (SFT) for all schools all the borough. The NI 152 report was received by BFC in July 2009. There was 100% of coverage in Bracknell Forest. This showed 31.0% take-up in secondary schools.*

| Year: 2009/10           | Q1       | Q2       | Q3           | Q4       |
|-------------------------|----------|----------|--------------|----------|
| <b>Current</b> ●        | N/A      | N/A      | <b>31.0</b>  |          |
| <b>Local Target</b> ■   | [annual] | [annual] | <b>N/A</b>   | [annual] |
| Last Reported           | 31.0     | 31.0     | 31.0         |          |
| Benchmark               | N/A      | N/A      | 35.9         |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Third</b> |          |

The current outturn is based on final validated data. This CAA indicator has a snapshot target measured by survey. Quartile shows the position of the current outturn within the 2008/09 dataset for all relevant LAs in England. Benchmark is the median in the same data.

Unit: % • Polarity: High • BFC Lead: Chris Taylor

**NI 54: Services for disabled children**



CAA Indicator (non-LAA)  
Department: CYPL

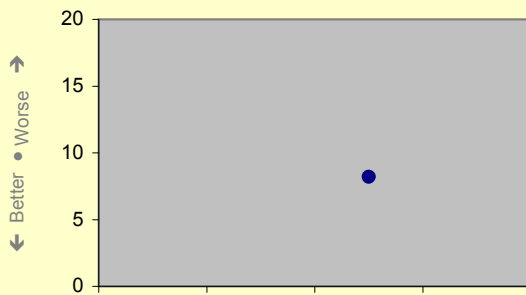
*It is anticipated that this will be an annual DCSF survey of parents of disabled children. No outturn will be available for this indicator until the first survey has been conducted.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | <b>N/A</b> | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a snapshot target measured by survey. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Simon McKenzie

**NI 55.4: Obesity in primary school age children in Reception:**  
**(4) Percentage of children in Reception with height and weight recorded who are obese**



| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>8.2</b>  |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A         | N/A |
| Last Reported           | N/A | N/A | N/A         | N/A |
| Benchmark               | N/A | N/A | 8.5         |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

CAA Indicator (non-LAA)  
 Department: CYPL

*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the final validated outturn for 2008/09.*

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LA areas in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Mary Purnell

**NI 55.5: Obesity in primary school age children in Reception:**  
**(5) Percentage of children in Reception with height and weight recorded**



| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        | N/A |
| Benchmark               | N/A | N/A | N/A        | N/A |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

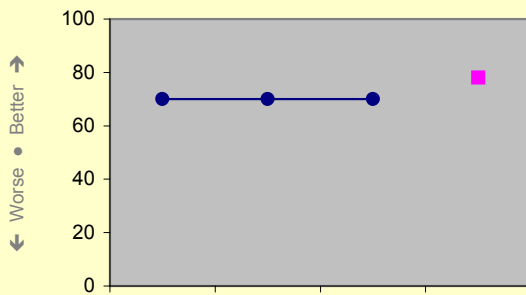
CAA Indicator (non-LAA)  
 Department: CYPL

*No data is yet available for this sub-indicator, but data on the substantive part is now available (see NI 55.4 above).*

No estimated outturn is currently available for this indicator. No outturn on this indicator has yet been formally reported or recorded. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Mary Purnell

**NI 59: Percentage of initial assessments for children's social care carried out within 7 working days of referral**



| Year: 2009/10           | Q1       | Q2       | Q3           | Q4   |
|-------------------------|----------|----------|--------------|------|
| <b>Current</b> ●        | 70.0     | 70.0     | <b>70.0</b>  |      |
| <b>Local Target</b> ■   | [Annual] | [Annual] | [Annual]     | 78.0 |
| Last Reported           | 70.0     | 70.0     | 70.0         |      |
| Benchmark               | N/A      | N/A      | 74.0         |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Third</b> |      |

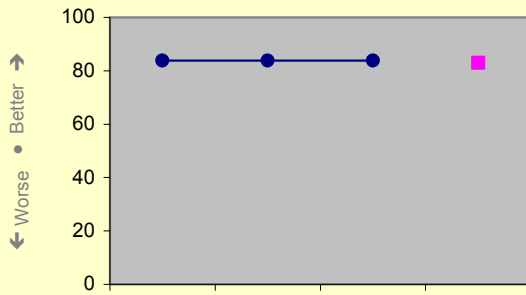
CAA Indicator (non-LAA)  
 Department: CYPL

*No outturn figure is available for this indicator on a quarterly basis. The figure cited is the final annual outturn for 2008/09.*

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the median within the same data.

Unit: % • Polarity: High • BFC Lead: Mairead Panetta

**NI 60: Percentage of core assessments for children's social care that were carried out within 35 days of their commencement**



CAA Indicator (non-LAA)  
Department: CYPL

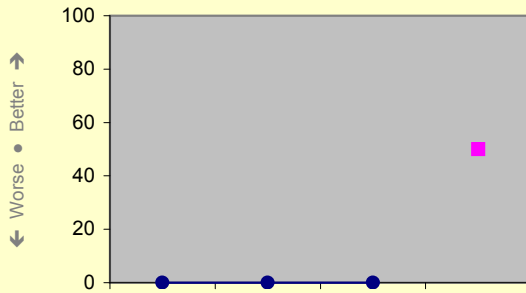
*No outturn figure is available for this indicator on a quarterly basis. The figure cited is the final annual outturn for 2008/09.*

| Year: 2009/10           | Q1       | Q2       | Q3            | Q4   |
|-------------------------|----------|----------|---------------|------|
| <b>Current</b> ●        | 83.8     | 83.8     | <b>83.8</b>   |      |
| <b>Local Target</b> ■   | [Annual] | [Annual] | [Annual]      | 83.0 |
| Last Reported           | 83.8     | 83.8     | 83.8          |      |
| Benchmark               | N/A      | N/A      | 86.0          |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b> |      |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile within the same data.

Unit: % • Polarity: High • BFC Lead: Mairead Panetta

**NI 61: Timeliness of placements of looked after children for adoption following an agency decision that the child should be placed for adoption**



CAA Indicator (non-LAA)  
Department: CYPL

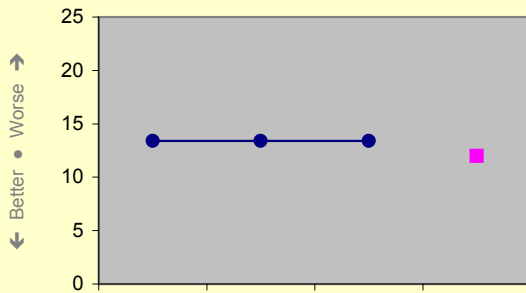
*No outturn figure is available for this indicator on a quarterly basis. The figure cited is the final annual outturn for 2008/09. Three children have ceased to be looked after as a result of the granting of an adoption order between 1 April 2009 and 31 December 2009. There are currently no children in adoptive placements.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4   |
|-------------------------|-----|-----|------------|------|
| <b>Current</b> ●        | 0.0 | 0.0 | <b>0.0</b> |      |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | 50.0 |
| Last Reported           | 0.0 | 0.0 | 0.0        |      |
| Benchmark               | N/A | N/A | N/A        |      |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |      |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Benchmarking and quartile information is not currently appropriate for this indicator.

Unit: % • Polarity: High • BFC Lead: Sheila McKeand

**NI 62: Stability of placements of looked after children: Number of placements**



CAA Indicator (non-LAA)  
Department: CYPL

*No outturn figure is available for this indicator on a quarterly basis. The figure cited is the final annual outturn for 2008/09. This indicator provides a snapshot of data for looked after children, as at 31 March in any given year, and the number who have moved placement three or more times.*

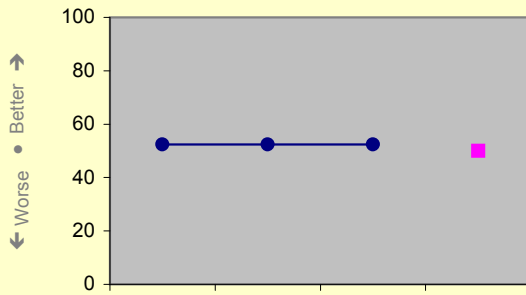
| Year: 2009/10           | Q1   | Q2   | Q3           | Q4   |
|-------------------------|------|------|--------------|------|
| <b>Current</b> ●        | 13.4 | 13.4 | <b>13.4</b>  |      |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A          | 12.0 |
| Last Reported           | 13.4 | 13.4 | 13.4         |      |
| Benchmark               | N/A  | N/A  | 12.9         |      |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Worst</b> |      |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile (low polarity) within the same data.

Unit: % • Polarity: Low • BFC Lead: Sheila McKeand



**NI 63: Stability of placements of looked after children:  
Length of placement**



CAA Indicator (non-LAA)  
Department: CYPL

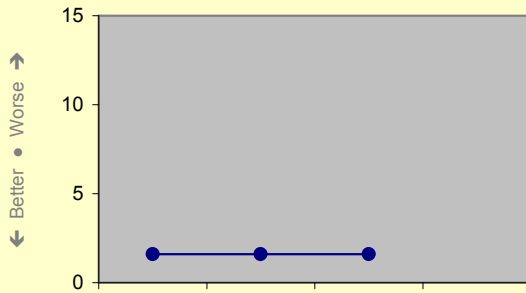
*No outturn figure is available for this indicator on a quarterly basis. The figure cited is the final annual outturn for 2008/09. This indicator provides a snapshot of data for looked after children under 16, as at 31 March in any given year, who have been looked after continuously for at least two-and-a-half years and who were living in the same placement for at least two years.*

| Year: 2009/10           | Q1   | Q2   | Q3           | Q4   |
|-------------------------|------|------|--------------|------|
| <b>Current</b> ●        | 52.4 | 52.4 | <b>52.4</b>  |      |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A          | 50.0 |
| Last Reported           | 52.4 | 52.4 | 52.4         |      |
| Benchmark               | N/A  | N/A  | 63.5         |      |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Worst</b> |      |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 25th percentile within the same data.

Unit: % • Polarity: High • BFC Lead: Sheila McKeand

**NI 64: Child Protection Plans lasting two years or more**



CAA Indicator (non-LAA)  
Department: CYPL

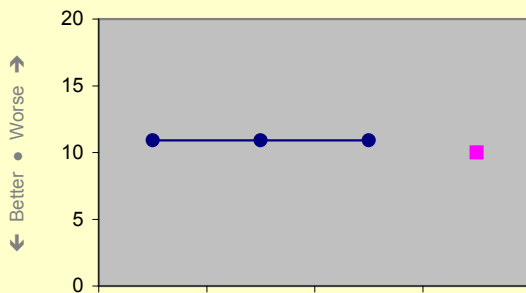
*No quarterly outturn figure is available for this indicator. The figure cited is the final 2008/09 outturn. The indicator gives a cumulative result as at 31 March in any given year and is based on the number of children deregistered during the course of the whole year. There are currently no children who have been subject of a Child Protection Plan for two years or longer.*

| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b> ●        | 1.6 | 1.6 | <b>1.6</b>  |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A         | N/A |
| Last Reported           | 1.6 | 1.6 | 1.6         |     |
| Benchmark               | N/A | N/A | 4.0         |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data.

Unit: % • Polarity: Low • BFC Lead: Sheila McKeand

**NI 65: Percentage of children becoming the subject of a  
Child Protection Plan for a second or subsequent time**



CAA Indicator (non-LAA)  
Department: CYPL

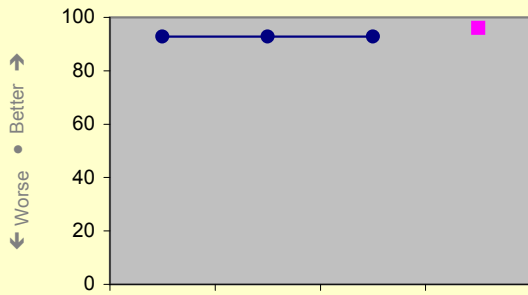
*No outturn figure is available for this indicator on a quarterly basis. The figure cited is the final annual outturn for 2008/09. This indicator provides a cumulative result as at 31 March in any given year and is based on the number of children registered throughout the course of the whole year.*

| Year: 2009/10           | Q1   | Q2   | Q3            | Q4   |
|-------------------------|------|------|---------------|------|
| <b>Current</b> ●        | 10.9 | 10.9 | <b>10.9</b>   |      |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A           | 10.0 |
| Last Reported           | 10.9 | 10.9 | 10.9          |      |
| Benchmark               | N/A  | N/A  | 10.0          |      |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Second</b> |      |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data.

Unit: % • Polarity: Low • BFC Lead: Mairead Panetta

**NI 66: Looked after children cases which were reviewed within required timescales**



CAA Indicator (non-LAA)  
Department: CYPL

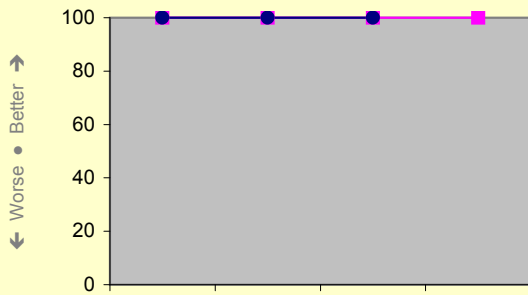
*No outturn figure is available for this indicator on a quarterly basis. The figure cited is the final annual outturn for 2008/09. NB: 100% is not our target as reviews will be postponed if key people are not available.*

| Year: 2009/10           | Q1   | Q2   | Q3           | Q4   |
|-------------------------|------|------|--------------|------|
| <b>Current</b>          | 92.8 | 92.8 | <b>92.8</b>  |      |
| <b>Local Target</b>     | N/A  | N/A  | N/A          | 96.0 |
| Last Reported           | 92.8 | 92.8 | 92.8         |      |
| Benchmark               | N/A  | N/A  | 94.8         |      |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Third</b> |      |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the median within the same data.

Unit: % • Polarity: High • BFC Lead: Sheila McKeand

**NI 67: Percentage of child protection cases which were reviewed within required timescales**



CAA Indicator (non-LAA)  
Department: CYPL

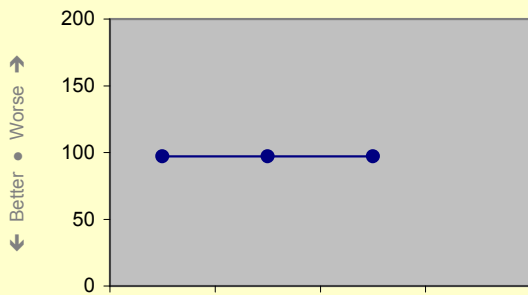
*All Child Protection reviews have been held on time. This indicator provides a snapshot of data for children subject to Child Protection Plans, as at 31 March in any given year, and the timeliness of all their reviews held during the year.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4    |
|-------------------------|-------|-------|--------------|-------|
| <b>Current</b>          | 100.0 | 100.0 | <b>100.0</b> |       |
| <b>Local Target</b>     | 100.0 | 100.0 | 100.0        | 100.0 |
| Last Reported           | 100.0 | 100.0 | 100.0        |       |
| Benchmark               | N/A   | N/A   | 100.0        |       |
| <b>Current Quartile</b> | N/A   | N/A   | <b>Best</b>  |       |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from APA Dataset. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Mairead Panetta

**NI 70: Reduce emergency hospital admissions caused by unintentional and deliberate injuries to children and young people**



CAA Indicator (non-LAA)  
Department: CYPL

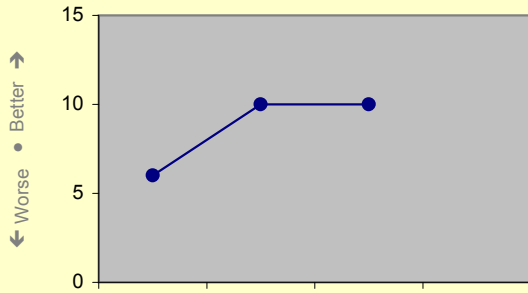
*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the final validated outturn for 2008/09.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b>          | 97.2 | 97.2 | <b>97.2</b> |     |
| <b>Local Target</b>     | N/A  | N/A  | N/A         | N/A |
| Last Reported           | N/A  | N/A  | N/A         |     |
| Benchmark               | N/A  | N/A  | 100.0       |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Best</b> |     |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LA areas in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: Rate per 10,000 • Polarity: Low • BFC Lead: Mary Purnell

**NI 71: Children missing from home or care**



CAA Indicator (non-LAA)  
Department: CYPL

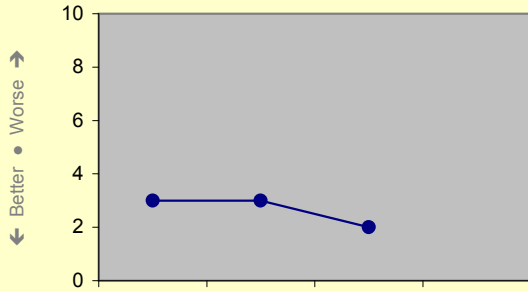
*The outturn provided is a score (not a number of children), based on a preliminary self-assessment in five discrete areas, submitted at the end of October. Next data submission is due at the end of January.*

| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b>          | 6   | 10  | <b>10</b>   |     |
| <b>Local Target</b>     | N/A | N/A | N/A         | N/A |
| Last Reported           | N/A | N/A | 10          |     |
| Benchmark               | N/A | N/A | 10          |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

The current estimate is based on a preliminary self-assessment. This CAA indicator has a snapshot target measured by self-assessment. Quartile shows the position of the current outturn within the most recent dataset for all relevant LAs in the South-East. Benchmark is the 75th percentile in the same data.

Unit: Score (0-15) • Polarity: High • BFC Lead: Mairead Panetta

**NI 76: Reduction in number of schools where fewer than 55% of pupils achieve level 4 or above in both English and Maths at KS2**



CAA Indicator (non-LAA)  
Department: CYPL

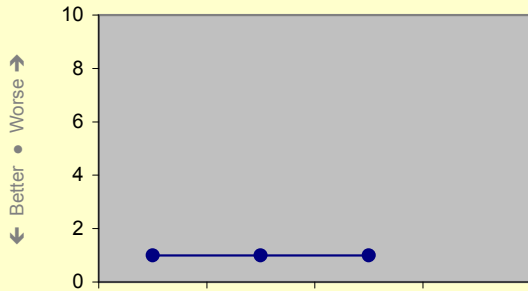
*Contrary to its title, this indicator measures not the reduction but simply the number of relevant schools in the borough. The floor target is 55% of pupils achieving a level 4 or above in both English and mathematics. This target was reduced by the DCSF from 65% this year.*

| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b>          | 3   | 3   | <b>2</b>    |     |
| <b>Local Target</b>     | N/A | N/A | N/A         | N/A |
| Last Reported           | 3   | 3   | 2           |     |
| Benchmark               | N/A | N/A | 3           |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outturn within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data. Caution is required as these are absolute numbers, not rates.

Unit: Number of schools • Polarity: Low • BFC Lead: Bob Welch

**NI 78: Reduction in number of schools where fewer than 30% of pupils achieve five or more A\*-C grades at GCSE and equivalent including GCSEs in English and Maths**



CAA Indicator (non-LAA)  
Department: CYPL

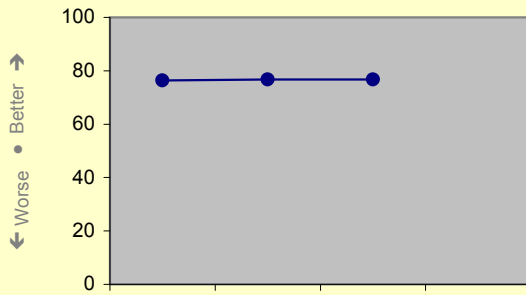
*Contrary to its title, this indicator measures not the reduction but simply the number of relevant schools in the Borough. The results from one secondary school were lower than expected and a programme of support is in place.*

| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b>          | 1   | 1   | <b>1</b>    |     |
| <b>Local Target</b>     | N/A | N/A | N/A         | N/A |
| Last Reported           | N/A | 1   | 1           |     |
| Benchmark               | N/A | N/A | 1           |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outturn within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data. Caution is required as these are absolute numbers, not rates.

Unit: Number of schools • Polarity: Low • BFC Lead: Bob Welch

**NI 79: Achievement of a Level 2 qualification by the age of 19**



CAA Indicator (non-LAA)  
Department: CYPL

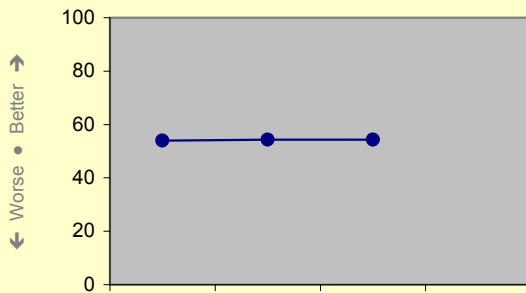
*No new data for Quarter 3 has become available for this indicator, and the figure cited is for Quarter 2. An updated figure is expected in the 14-19 progress check from the DCSF in March.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b> ●        | 76.4 | 76.7 | <b>76.7</b> |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A         | N/A |
| Last Reported           | 76.4 | 74.6 | 74.6        |     |
| Benchmark               | N/A  | N/A  | 76.0        |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Best</b> |     |

The current estimate is based on unvalidated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 80: Achievement of a Level 3 qualification by the age of 19**



CAA Indicator (non-LAA)  
Department: CYPL

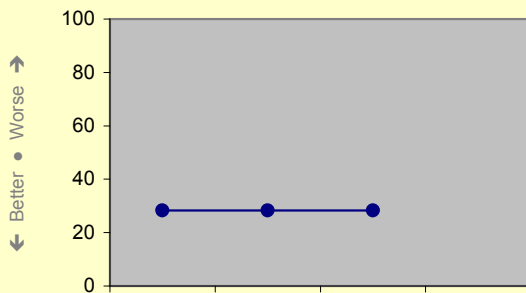
*No new data for Quarter 3 has become available for this indicator, and the figure cited is for Quarter 2. An updated figure is expected in the 14-19 progress check from the DCSF in March.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b> ●        | 54.0 | 54.3 | <b>54.3</b> |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A         | N/A |
| Last Reported           | 54.0 | 54.0 | 54.0        |     |
| Benchmark               | N/A  | N/A  | 51.9        |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Best</b> |     |

The current estimate is based on unvalidated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 81: Inequality gap in the achievement of a Level 3 qualification by the age of 19**



CAA Indicator (non-LAA)  
Department: CYPL

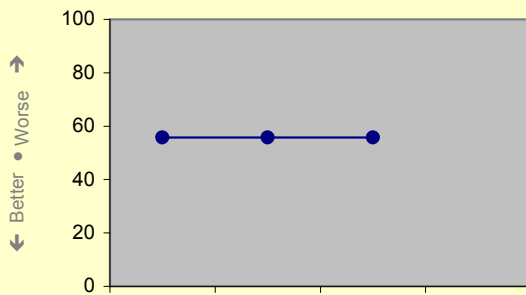
*No new data for Quarter 3 has become available for this indicator, and the figure cited is for Quarter 1.*

| Year: 2009/10           | Q1   | Q2   | Q3           | Q4  |
|-------------------------|------|------|--------------|-----|
| <b>Current</b> ●        | 28.3 | 28.3 | <b>28.3</b>  |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A          | N/A |
| Last Reported           | 28.3 | 28.3 | 28.3         |     |
| Benchmark               | N/A  | N/A  | 26.3         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Third</b> |     |

The current estimate is based on unvalidated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the median in the same data.

Unit: % • Polarity: Low • BFC Lead: Bob Welch

**NI 82: Inequality gap in the achievement of a Level 2 qualification by the age of 19**



CAA Indicator (non-LAA)  
Department: CYPL

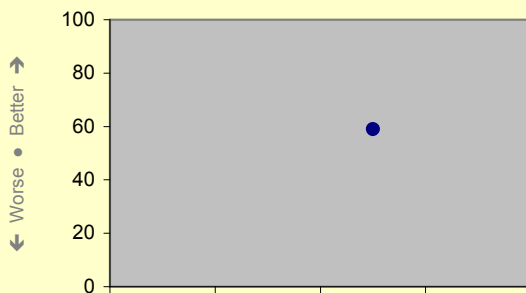
*No new data for Quarter 3 has become available for this indicator, and the figure cited is for Quarter 1.*

| Year: 2009/10           | Q1   | Q2   | Q3            | Q4  |
|-------------------------|------|------|---------------|-----|
| <b>Current</b>          | 55.7 | 55.7 | <b>55.7</b>   |     |
| <b>Local Target</b>     | N/A  | N/A  | N/A           | N/A |
| Last Reported           | 55.7 | 55.7 | 55.7          |     |
| Benchmark               | N/A  | N/A  | 60.0          |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Second</b> |     |

The current estimate is based on unvalidated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: Low • BFC Lead: Bob Welch

**NI 84: Achievement of 2 or more A\*-C grades in Science GCSEs or equivalent**



CAA Indicator (non-LAA)  
Department: CYPL

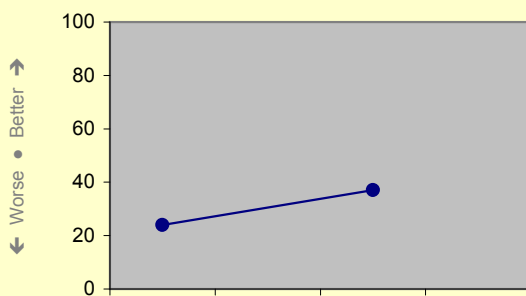
*This increase on the 50% achieved last year reflects the broader range of science courses in schools.*

| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b>          | N/A | N/A | <b>59</b>   |     |
| <b>Local Target</b>     | N/A | N/A | N/A         | N/A |
| Last Reported           | 50  | 50  | 59          |     |
| Benchmark               | N/A | N/A | 55          |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outturn within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 85.1: Post-16 participation in physical sciences (A-level Physics, Chemistry and Maths): (1) Physics**



CAA Indicator (non-LAA)  
Department: CYPL

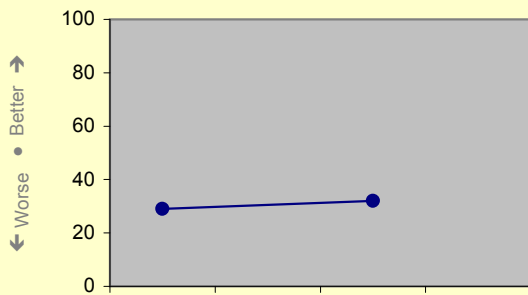
*Good progress has been made in promoting participation in post-16 science based courses. The previous year's figures are shown under Quarter 1 in the graph.*

| Year: 2009/10           | Q1       | Q2       | Q3         | Q4       |
|-------------------------|----------|----------|------------|----------|
| <b>Current</b>          | 24       | N/A      | <b>37</b>  |          |
| <b>Local Target</b>     | [annual] | [annual] | N/A        | [annual] |
| Last Reported           | 24       | 24       | 27         |          |
| Benchmark               | N/A      | N/A      | N/A        |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b> |          |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from Estimated A level entries (March 2009). Benchmarking and quartile information is not appropriate for this indicator as it is based on absolute numbers and not rates.

Unit: Number of students • Polarity: High • BFC Lead: Bob Welch

**NI 85.2: Post-16 participation in physical sciences (A-level Physics, Chemistry and Maths):  
(2) Chemistry**



CAA Indicator (non-LAA)  
Department: CYPL

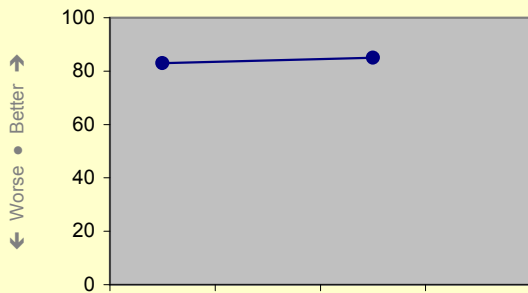
*Good progress has been made in promoting participation in post-16 science based courses. The previous year's figures are shown under Quarter 1 in the graph.*

| Year: 2009/10           | Q1       | Q2       | Q3         | Q4       |
|-------------------------|----------|----------|------------|----------|
| <b>Current</b> ●        | 29       | N/A      | <b>32</b>  |          |
| <b>Local Target</b> ■   | [annual] | [annual] | <b>N/A</b> | [annual] |
| Last Reported           | 29       | 29       | 38         |          |
| Benchmark               | N/A      | N/A      | N/A        |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b> |          |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from Estimated A level entries (March 2009). Benchmarking and quartile information is not appropriate for this indicator as it is based on absolute numbers and not rates.

Unit: Number of students ● Polarity: High ● BFC Lead: Bob Welch

**NI 85.3: Post-16 participation in physical sciences (A-level Physics, Chemistry and Maths):  
(3) Maths**



CAA Indicator (non-LAA)  
Department: CYPL

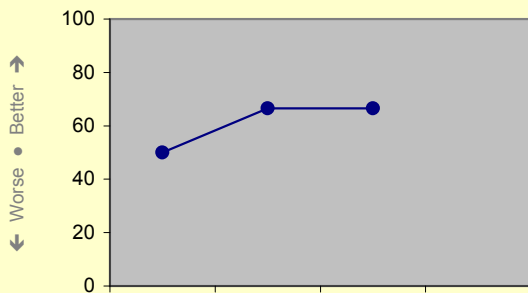
*Good progress has been made in promoting participation in post-16 science based courses. The previous year's figures are shown under Quarter 1 in the graph.*

| Year: 2009/10           | Q1       | Q2       | Q3         | Q4       |
|-------------------------|----------|----------|------------|----------|
| <b>Current</b> ●        | 83       | N/A      | <b>85</b>  |          |
| <b>Local Target</b> ■   | [annual] | [annual] | <b>N/A</b> | [annual] |
| Last Reported           | 83       | 83       | 91         |          |
| Benchmark               | N/A      | N/A      | N/A        |          |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b> |          |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from Estimated A level entries (March 2009). Benchmarking and quartile information is not appropriate for this indicator as it is based on absolute numbers and not rates.

Unit: Number of students ● Polarity: High ● BFC Lead: Bob Welch

**NI 86: Secondary schools judged as having good or outstanding standards of behaviour**



CAA Indicator (non-LAA)  
Department: CYPL

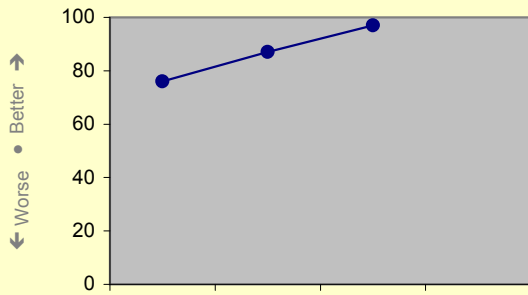
*One school inspected since the last quarterly report received a Grade 1 (outstanding) for behaviour. This gives a total of four of the six secondary schools judged as having good or outstanding standards of behaviour.*

| Year: 2009/10           | Q1   | Q2   | Q3           | Q4  |
|-------------------------|------|------|--------------|-----|
| <b>Current</b> ●        | 50.0 | 66.6 | <b>66.6</b>  |     |
| <b>Local Target</b> ■   | N/A  | N/A  | <b>N/A</b>   | N/A |
| Last Reported           | 50.0 | 66.6 | 66.6         |     |
| Benchmark               | N/A  | N/A  | 77.0         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Third</b> |     |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by formal inspection. Quartile shows the position of the current outcome within the 2008 dataset for all relevant LAs in England. Benchmark is the median in the same data.

Unit: % ● Polarity: High ● BFC Lead: Bob Welch

**NI 88: Percentage of schools providing access to extended services**



| Year: 2009/10    | Q1  | Q2  | Q3   | Q4  |
|------------------|-----|-----|------|-----|
| Current          | 76  | 87  | 97   | N/A |
| Local Target     | N/A | N/A | N/A  | N/A |
| Last Reported    | 57  | 57  | 57   |     |
| Benchmark        | N/A | N/A | 93   |     |
| Current Quartile | N/A | N/A | Best |     |

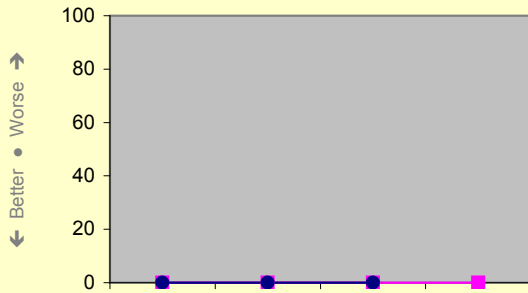
CAA Indicator (non-LAA)  
Department: CYPL

95% of schools (35 of 37) are now providing access to extended services. It is expected that all schools will be in this position by the end of Quarter 1 2010/11. This meets the government target.

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Graham Symonds

**NI 89.1: Reduction in number of schools judged as requiring special measures and improvement in time taken to come out of the category: (a) total number of schools in special measures**



| Year: 2009/10    | Q1   | Q2   | Q3   | Q4 |
|------------------|------|------|------|----|
| Current          | 0    | 0    | 0    | 0  |
| Local Target     | 0    | 0    | 0    | 0  |
| Last Reported    | 0    | 0    | 0    | 0  |
| Benchmark        | N/A  | N/A  | 0    |    |
| Current Quartile | Best | Best | Best |    |

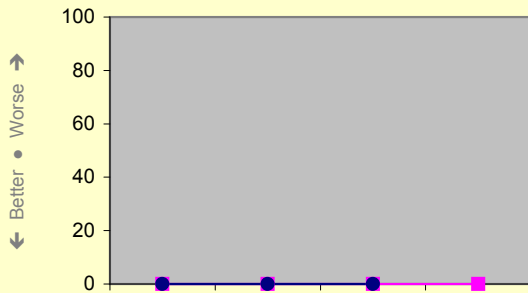
CAA Indicator (non-LAA)  
Department: CYPL

There are no schools in the borough judged as requiring special measures.

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. The 'last reported' figure is from OfSTED (August 2009). Quartile shows the position of the current outturn within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data.

Unit: Number of schools • Polarity: Low • BFC Lead: Bob Welch

**NI 89.2: Reduction in number of schools judged as requiring special measures and improvement in time taken to come out of the category: (b) average time spent by schools in special measures**



| Year: 2009/10    | Q1   | Q2   | Q3   | Q4 |
|------------------|------|------|------|----|
| Current          | 0    | 0    | 0    | 0  |
| Local Target     | 0    | 0    | 0    | 0  |
| Last Reported    | 0    | 0    | 0    | 0  |
| Benchmark        | N/A  | N/A  | 15   |    |
| Current Quartile | Best | Best | Best |    |

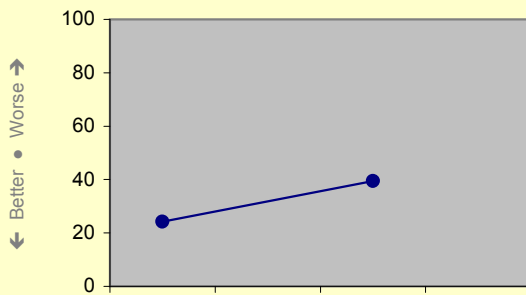
CAA Indicator (non-LAA)  
Department: CYPL

There are no schools in the borough judged as requiring special measures.

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. The 'last reported' figure is from OfSTED (August 2009). Quartile shows the position of the current outturn within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data.

Unit: Number of days • Polarity: Low • BFC Lead: Bob Welch

**NI 102.1: Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4: (1) Key Stage 2**



CAA Indicator (non-LAA)  
Department: CYPL

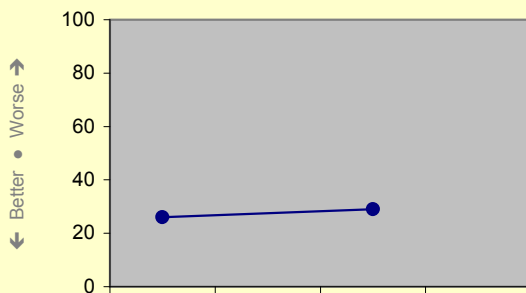
*This has shown an increase based on internal analysis of available data. Nationally validated data is not yet available.*

| Year: 2009/10           | Q1   | Q2  | Q3           | Q4  |
|-------------------------|------|-----|--------------|-----|
| <b>Current</b> ●        | 24.2 | N/A | <b>39.4</b>  | N/A |
| <b>Local Target</b> ■   | N/A  | N/A | N/A          | N/A |
| Last Reported           | N/A  | N/A | N/A          | N/A |
| Benchmark               | N/A  | N/A | 26.1         |     |
| <b>Current Quartile</b> | N/A  | N/A | <b>Worst</b> |     |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile (low polarity) within the same data.

Unit: Number (% points) • Polarity: Low • BFC Lead: Bob Welch

**NI 102.2: Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2 and 4: (2) Key Stage 4**



CAA Indicator (non-LAA)  
Department: CYPL

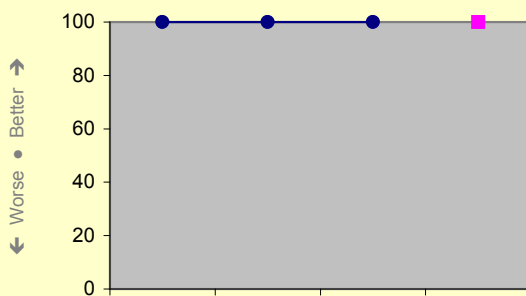
*This is an unvalidated figure based on the LA's own analysis of datasets. The unvalidated figure is in line with the gap in 2008.*

| Year: 2009/10           | Q1   | Q2  | Q3           | Q4  |
|-------------------------|------|-----|--------------|-----|
| <b>Current</b> ●        | 26.0 | N/A | <b>29.0</b>  | N/A |
| <b>Local Target</b> ■   | N/A  | N/A | N/A          | N/A |
| Last Reported           | N/A  | N/A | N/A          | N/A |
| Benchmark               | N/A  | N/A | 28.7         |     |
| <b>Current Quartile</b> | N/A  | N/A | <b>Third</b> |     |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2007/08 dataset for all relevant LAs in England. Benchmark is the median within the same data.

Unit: Number (% points) • Polarity: Low • BFC Lead: Bob Welch

**NI 103.1: SEN statements issued within 26 weeks: (a) Percentage of final SEN statements issued within 26 weeks, excluding exception cases, as a proportion of all statements issued in the year**



CAA Indicator (non-LAA)  
Department: CYPL

*Cumulative to date figure at end of Quarter 3 is 100%. All statements, without exception, were issued on time.*

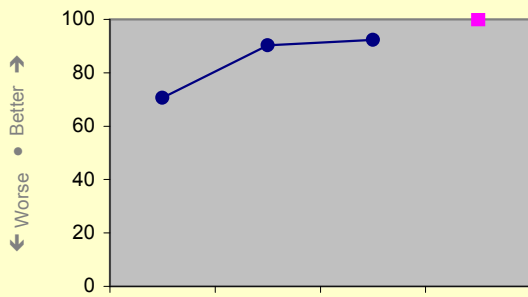
| Year: 2009/10           | Q1    | Q2    | Q3           | Q4    |
|-------------------------|-------|-------|--------------|-------|
| <b>Current</b> ●        | 100.0 | 100.0 | <b>100.0</b> |       |
| <b>Local Target</b> ■   | N/A   | N/A   | N/A          | 100.0 |
| Last Reported           | N/A   | N/A   | N/A          |       |
| Benchmark               | N/A   | N/A   | 100.0        |       |
| <b>Current Quartile</b> | N/A   | N/A   | <b>Best</b>  |       |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Simon McKenzie



**NI 103.2: SEN statements issued within 26 weeks: (b) Percentage of final SEN statements issued within 26 weeks as a proportion of all such statements issued in the year**



| Year: 2009/10    | Q1   | Q2   | Q3     | Q4    |
|------------------|------|------|--------|-------|
| Current          | 70.6 | 90.3 | 92.3   |       |
| Local Target     | N/A  | N/A  | N/A    | 100.0 |
| Last Reported    | N/A  | N/A  | N/A    | N/A   |
| Benchmark        | N/A  | N/A  | 97.0   |       |
| Current Quartile | N/A  | N/A  | Second |       |

CAA Indicator (non-LAA)  
Department: CYPL

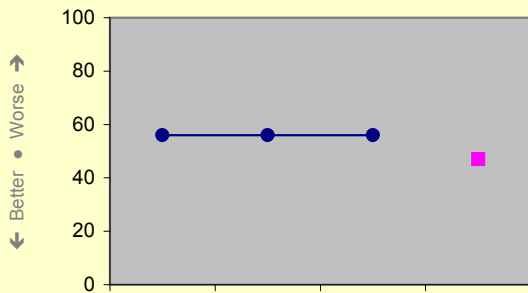
**X**

*Cumulative to date figure is 86.5%. Ten cases were outside timescales, with reasons for delay as follows: parents' delay in expressing a school preference; child/parent missing medical appointments; difficulties in identifying an appropriate special school. The SEN team continue to monitor performance closely.*

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Simon McKenzie

**NI 104: The Special Educational Needs (SEN)/non-SEN gap: achieving Key Stage 2 English and Maths threshold**



| Year: 2009/10    | Q1   | Q2   | Q3    | Q4   |
|------------------|------|------|-------|------|
| Current          | 56.0 | 56.0 | 56.0  |      |
| Local Target     | N/A  | N/A  | N/A   | 47.0 |
| Last Reported    | 56.0 | 56.0 | 56.0  |      |
| Benchmark        | N/A  | N/A  | 53.1  |      |
| Current Quartile | N/A  | N/A  | Worst |      |

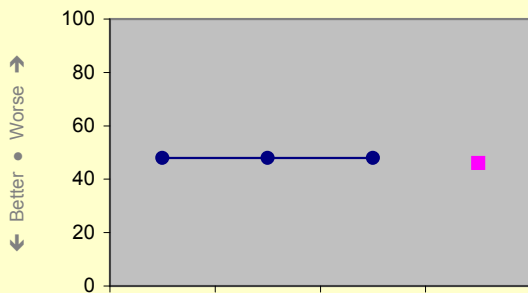
CAA Indicator (non-LAA)  
Department: CYPL

*No new data has yet become available for this indicator, and the outturn cited relates to last year. New data should be available for reporting in Quarter 4.*

The current estimate is based on unvalidated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile (low polarity) in the same data.

Unit: Number (% points) • Polarity: Low • BFC Lead: Bob Welch

**NI 105: The Special Educational Needs (SEN)/non-SEN gap: achieving five A\*-C GCSEs including English and Maths**



| Year: 2009/10    | Q1   | Q2   | Q3    | Q4   |
|------------------|------|------|-------|------|
| Current          | 48.0 | 48.0 | 48.0  |      |
| Local Target     | N/A  | N/A  | N/A   | 46.0 |
| Last Reported    | 48.0 | 48.0 | 48.0  |      |
| Benchmark        | N/A  | N/A  | 45.6  |      |
| Current Quartile | N/A  | N/A  | Third |      |

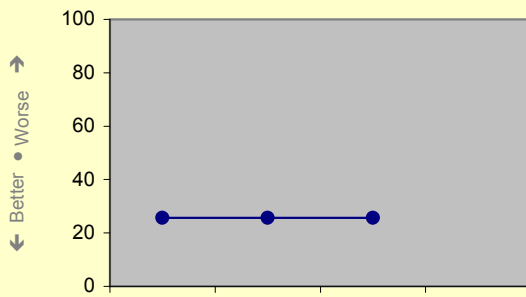
CAA Indicator (non-LAA)  
Department: CYPL

*No new data has yet become available for this indicator, and the outturn cited relates to last year. New data should be available for reporting in Quarter 4.*

The current estimate is based on unvalidated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the median (low polarity) in the same data.

Unit: Number (% points) • Polarity: Low • BFC Lead: Bob Welch

**NI 106: Young people from low income backgrounds progressing to higher education**



CAA Indicator (non-LAA)  
Department: CYPL

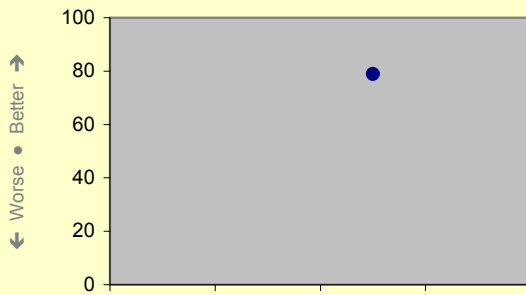
*Latest gap data available from Ofsted is for 2006/07. The local figure was 25.7%, against a national median of 21.2%.*

| Year: 2009/10           | Q1   | Q2   | Q3           | Q4  |
|-------------------------|------|------|--------------|-----|
| <b>Current</b> ●        | 25.7 | 25.7 | <b>25.7</b>  |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A          | N/A |
| Last Reported           | 25.7 | 25.7 | 25.7         |     |
| Benchmark               | N/A  | N/A  | 23.5         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Worst</b> |     |

The current estimate is based on latest available data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2006/07 dataset for all relevant LAs in England. Benchmark is the 75th percentile (low polarity) in the same data.

Unit: Number (% points) • Polarity: Low • BFC Lead: TBC

**NI 107: Key Stage 2 attainment for Black and minority ethnic groups**



CAA Indicator (non-LAA)  
Department: CYPL

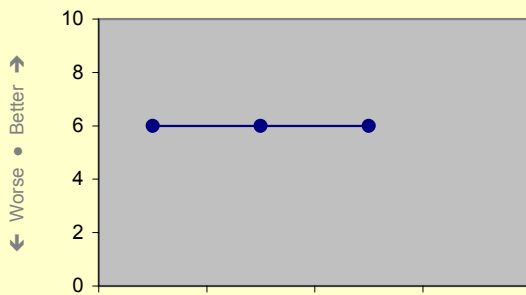
*This is the percentage of the cohort who achieve level 4+ in English and mathematics. National comparator data is not yet available for this indicator.*

| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>78.9</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A         | N/A |
| Last Reported           | N/A | N/A | N/A         |     |
| Benchmark               | N/A | N/A | N/A         |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b>  |     |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Bob Welch

**NI 109: Delivery of Sure Start Children's Centres**



CAA Indicator (non-LAA)  
Department: CYPL

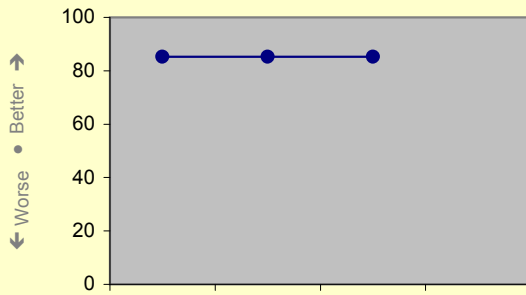
*Good progress. The Authority was required to deliver six Children's Centres in Phase 2 of the programme, which ended in March 2008. All six were designated by the DCSF as meeting the criteria well in advance of this. Phase 3 requires the delivery of two more Children's Centres by March 2010.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | 6   | 6   | <b>6</b>   |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | 6   | 6   | 6          |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

The current figure uses validated final data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from Q2 2009-10 PMR (September 2009). Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Karen Frost

### NI 110: Young people's participation in positive activities



CAA Indicator (non-LAA)  
Department: CYPL

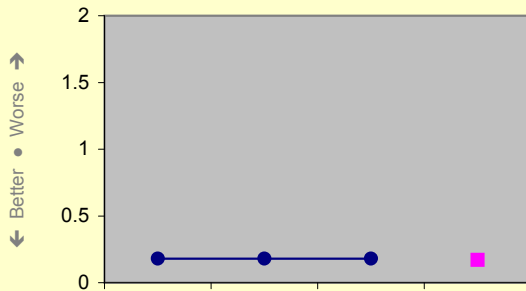
*This is the outcome of the Tell Us 3 Survey. The England average is 69.5% and the average of Bracknell Forest and its statistical neighbours is 74.6%. This represents excellent performance by Bracknell Forest. The Tell Us 4 Survey is underway and the results are expected in Spring 2010.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b> ●        | 85.2 | 85.2 | <b>85.2</b> |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A         | N/A |
| Last Reported           | 85.2 | 85.2 | 85.2        |     |
| Benchmark               | N/A  | N/A  | 72.5        |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Best</b> |     |

The current figure uses validated current data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the TellUs 3 Survey. Quartile shows the position of the current outcome within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Don McLaren

### NI 114: Rate of permanent exclusions from school



CAA Indicator (non-LAA)  
Department: CYPL

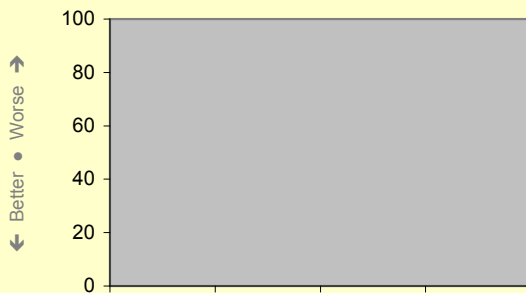
*Provisional figures for 2008/09 show a similar profile to the previous academic year. The Behaviour and Attendance Partnership are currently looking at alternatives for exclusion.*

| Year: 2009/10           | Q1   | Q2   | Q3           | Q4   |
|-------------------------|------|------|--------------|------|
| <b>Current</b> ●        | 0.18 | 0.18 | <b>0.18</b>  |      |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A          | 0.17 |
| Last Reported           | 0.18 | 0.18 | 0.18         |      |
| Benchmark               | N/A  | N/A  | 0.15         |      |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Worst</b> |      |

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection. Quartile shows the position of the current figure within the 2007/08 dataset for all relevant authorities in England. Benchmark is the 75th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Gloria King

### NI 116: Proportion of children in poverty



CAA Indicator (non-LAA)  
Department: CYPL

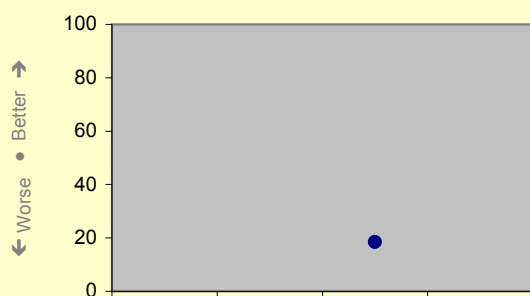
*This indicator is sourced and reported by DWP from national statistics not collated by local authorities. It is an annually reported indicator, with the first year's data being expected in 2010; however, it is not certain at this stage which year this data will relate to. Once this baseline data becomes available, we will be able to set targets.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outcome is currently available for this indicator. This CAA indicator has a complex snapshot target measured by data snapshot. No outcome for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Martin Gocke

### NI 118: Take up of formal childcare by low-income working families



CAA Indicator (non-LAA)  
Department: CYPL

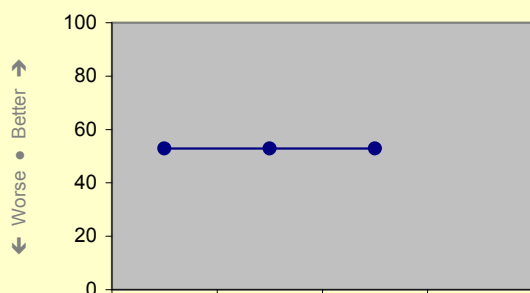
*This indicator is sourced and reported by DWP from national statistics not collated by local authorities. It is an annually reported indicator, and this is the first time data has become available. It relates to the financial year 2007/08.*

| Year: 2009/10           | Q1  | Q2  | Q3            | Q4  |
|-------------------------|-----|-----|---------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>18.5</b>   |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A           | N/A |
| Last Reported           | N/A | N/A | 18.5          |     |
| Benchmark               | N/A | N/A | 20.1          |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Second</b> |     |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Karen Frost

### NI 199: Children and young people's satisfaction with parks and play areas



CAA Indicator (non-LAA)  
Department: CYPL/ECC

*The outturn from the 2008/09 Tell Us 3 Survey reports a score for Bracknell Forest of 52.9% of children and young people "satisfied" or better, which is ahead both of our statistical neighbours (46.2%) and of the national average (44.7%).*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b> ●        | 52.9 | 52.9 | <b>52.9</b> |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A         | N/A |
| Last Reported           | 52.9 | 52.9 | 52.9        |     |
| Benchmark               | 50.0 | 50.0 | 50.0        |     |
| <b>Current Quartile</b> | Best | Best | <b>Best</b> |     |

The current estimate is based on latest available data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from TellUs (2008/09). Quartile shows the position of the current outturn within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same dataset.

Unit: % • Polarity: High • BFC Lead: Richard Walton


| ACTIONS IN SUPPORT OF MTO 6 |   | Due Date | Owner | Comments  |
|-----------------------------|---|----------|-------|---|
| <b>6.1</b>                  | <b>Ensure all schools are good schools and continue to raise standards.</b>   |          |       |   |
| 6.1.1                       | Deliver actions of the CYPP to support school improvement, including the national strategies, tailored to local circumstances (actions EA1-7, PC1-4, EW1-4, WT1).   | Mar 2010 | CYPL  | ✓ External ratings of programme linked to National Strategies indicate good progress.   |
| 6.1.2                       | Continue to influence providers of learning programmes to match provision with the needs of the learner, including support for teachers in the analysis of data and strategies to promote access to the curriculum and effective interventions. | Mar 2010 | CYPL  | ✓ Discussions with curriculum leaders on appropriate course provision, especially at Key Stage 4. Support for Building Learning Power project in schools. |
| 6.1.3                       | Support and train school leaders, including governors, to evaluate school, group and individual attainment and progress and secure continued improvement.   | Mar 2010 | CYPL  | ✓ Courses helped for senior staff and governors on the use of RAISE online to analyse attainment.   |

|            |  |          |      |   |   |
|------------|--|----------|------|---|---|
| 6.1.4      | Support providers in the development of co-ordinated delivery (including timetable models, policies and procedures and Diploma Development Groups) in line with 14-19 Strategy and Gateway 3 submission. | Mar 2010 | CYPL | ✓ | <i>Meetings held with school curriculum leaders to develop common timetable models.</i>   |
| 6.1.5      | Undertake further work in relation to machinery of government changes, including the future commissioning of post-16 provision   | Mar 2010 | CYPL | ✓ | <i>Pan-Berkshire sub-regional group has been established and detailed discussions on transfer of responsibilities continue.</i>                                     |
| 6.1.6      | Increase participation in physical education within the curriculum and further develop links with local clubs; strengthen leadership and encourage opportunities for competition.                        | Mar 2010 | CYPL | ✓ | <i>Programme in place to strengthen subject leadership and links with clubs as detailed in the PE and Sports Strategy.</i>  |
| 6.1.7      | Ensure that all schools are engaged in the national healthy schools programme.   | Mar 2010 | CYPL | ✓ | <i>Programme of support in place.</i>   |
| 6.1.8      | Implement a programme of family learning courses appropriate to local needs to enable parents and carers to better support their child's learning.   | Mar 2010 | CYPL | ✓ | <i>Programme in place as included in the Adult Learning Plan.</i>   |
| 6.1.9      | Provide timely and consistent financial support to schools in difficulty.  | Apr 2009 | CYPL | ✓ | <i>Completed - recommendations for support presented to Schools Forum in July.</i>  |
| 6.1.10     | Roll out financial management standard in schools to demonstrate that schools undertake sound financial management procedures.   | Mar 2010 | CYPL | ✓ | <i>Training provided to relevant schools (heads, bursars and governors) in July.</i>  |
| <b>6.2</b> | <b>Make sure there are enough good school buildings for an expanding Borough, including building a replacement for Garth Hill College.</b>   |          |      |   |   |
| 6.2.1      | Assist in developing school buildings to ensure they are provided in accordance with the programmes for BSF, and new schools programme.  | Mar 2010 | CPS  | ✓ | <i>Working with CYPL on projects.</i>   |
| 6.2.2      | Provide professional resources to support the delivery of major construction projects.   | Mar 2010 | CPS  | ✓ | <i>Provided as required.</i>  |
| 6.2.3      | Provide legal advice and support in consideration with redevelopment of Garth Hill College and any other Building Schools for the Future projects.   | Mar 2010 | CPS  | ✓ | <i>Legal has and continues to provide support in connection with the Garth Hill project.</i>  |
| 6.2.4      | Implement communications plan for new build of Garth Hill College.   | Mar 2010 | CXO  | ✓ | <i>Ongoing.</i>   |
| <b>6.3</b> | <b>Commission a wide range of extended services, including opportunities in music and sport.</b>   |          |      |   |   |
| 6.3.1      | Ensure appropriate funding allocated to early-years education and childcare providers who increase free provision from 12 to 15 hours per week for 25% most deprived children.                           | Sep 2009 | CYPL | ✓ | <i>Completed - relevant providers identified. Provider Representative Group updated in July.</i>  |
| 6.3.2      | Increase the number of schools that are described as 'fully extended' and support all schools with actions that enable the programme to become sustainable.  | Mar 2010 | CYPL | ✓ | <i>Proportion of schools delivering 'full core offer' now 95%. Discussions in hand with two remaining schools to secure their delivery of expectations by July.</i> |
| 6.3.3      | Support the continued development of the Family Support Advisers initiative and expand the programme to include all schools that want to be involved.  | Mar 2010 | CYPL | ✓ | <i>FSAs now in post or being advertised supporting 34 schools. Induction, training, networking and supervision continues.</i>                                       |

|            |  |          |      |   |
|------------|--|----------|------|---|
| <b>6.4</b> | <b>Establish six new children's centres to give families access to integrated multi-agency services for young children.</b>              |          |      |   |
| 6.4.1      | Develop the range of services provided by the initial six children's centres to improve outcomes for children and families.              | Mar 2010 | CYPL | ✓ <i>Both Phase 3 Children's Centres have been designated for delivering appropriate services. The Alders Children's Centre has achieved full core offer status.</i>  |
| 6.4.2      | Implement phase 3 of the children's centres programme, which will provide for two additional centres by March 2010.                      | Mar 2010 | CYPL | ✓ <i>The Crown Wood project has now progressed to the full planning stage and is looking favourable. Westmorland will go to full planning in January.</i>   |
| 6.4.3      | Assist in development of two additional children's centres by March 2010.  | Mar 2010 | CPS  | ✓ <i>Support provided.</i>  |
| <b>6.5</b> | <b>Invest in new youth facilities and targeted youth support.</b>  |          |      |   |
| 6.5.1      | Provide professional property support for the development of new youth facilities.   | Mar 2010 | CPS  | ✓ <i>Chief Officer: Property leading project. Recommendations approved by CMT. Work continuing.</i>   |
| 6.5.2      | Develop new locations for delivering youth work in line with the funding provided by the housing stock transfer.                         | Mar 2010 | CYPL | ✓ <i>A series of research visits has been undertaken to identify key aspects of young people's 'spaces'. Following this a plan has been agreed with Property Services to inform a planning application, which has been submitted. Legal Services are arranging the lease. Young people have been contacted, and a series of meetings and events are planned to engage them in designing the layout of the new centre and the planning of the programme. A meeting has also been held with representatives of local voluntary youth and community groups to involve them, as they have expressed an interest in being part of the programme.</i> |
| 6.5.3      | Embed support mechanisms for young people put in place through targeted youth support arrangements.                                      | Mar 2010 | CYPL | ✓ <i>Project milestones met. Delivery mechanisms in place.</i>  |
| <b>6.6</b> | <b>Help schools manage behaviour and support young people at risk of exclusion from education, training or employment opportunities.</b> |          |      |   |
| 6.6.1      | Target support for those schools with continued high levels of fixed-period and permanent exclusion.                                     | Mar 2010 | CYPL | ✓ <i>Increased support provided by the appointment of a Social Inclusion Support Officer working with schools, pupils and parents.</i>  |
| <b>6.7</b> | <b>Set up effective integrated services for children and young people with special educational needs and disabilities.</b>               |          |      |   |
| 6.7.1      | Implement and monitor year one of the Aiming High for Disabled Children Strategy 2009-11 (AHDC).   | Mar 2010 | CYPL | ✓ <i>Quarter 3 has seen the creation of a workforce development group to plan and put in place training, in particular to meet the needs of staff working with disabled children. A tendering process was completed for the increase in holiday and Saturday clubs for 2010.</i>  |
| 6.7.2      | Review transition policy and transition pathway in line with the national transition support programme.                                  | Mar 2010 | CYPL | ✓ <i>The draft transition policy has been agreed by Children's Social Care management team and is due to be approved by Adult Social Care &amp; Health in January. A strategic transition group has been set up, comprising key stakeholders including parents/carers and young people.</i>   |



|             |   |          |      |   |
|-------------|---|----------|------|---|
| <b>6.8</b>  | <b>Improve the lives of children in care through better corporate parenting and effective commissioning of placements.</b>  |          |      |   |
| 6.8.1       | Increase the capacity for Bracknell Forest foster carers to manage young people with challenging behaviours and disabled children.  | Mar 2010 | CYPL | ✓ Data shows that a higher proportion of foster placements are now made with in-house carers compared to IFA carers.  |
| 6.8.2       | Implement the pledge for all looked after children and care leavers.  | Mar 2010 | CYPL | ✓ Copies of The Pledge have been provided to all looked after children and care leavers. The Pledge is the core of all that we offer LAC and care leavers.  |
| 6.8.3       | Implement regional commissioning arrangements for looked after children placements.   | Mar 2010 | CYPL | ✓ The contract is expected to be issued by mid-February, with a start date of 1 April.  |
| 6.8.4       | Improve management of contracts for external placements of looked after children.   | Dec 2009 | CYPL | ✓ Contracts register being completed. Key developmental works identified and being progressed.  |
| <b>6.9</b>  | <b>Put in place new measures to ensure the safety and wellbeing of children and young people.</b>   |          |      |   |
| 6.9.1       | Pilot the signs of safety approach in child protection conferences.   | Oct 2009 | CYPL | ✓ Findings have been reported to the LSCB and the approach has been endorsed for use in child protection conferences.   |
| 6.9.2       | Ensure that the percentage of referrals to Children's Social Care going on to Initial assessment reaches the target of 57%.   | Mar 2010 | CYPL | ✓ On target.  |
| 6.9.3       | Implement the post-Haringey action plan.  | Mar 2010 | CYPL | ✓ Completed.  |
| 6.9.4       | Implement playbuilder strategy to improve play facilities for children and young people around the Borough in line with the objectives set out in the Bracknell Forest play strategy. | Mar 2010 | CYPL | ✓ Providers have now been approved and plans are being developed for implementation in January. Due to the nature of the contracts an additional £10k worth of equipment has been gained. Work has started on phase two and new sites are being investigated. |
| <b>6.10</b> | <b>Implement the primary capital strategy, and develop facilities in secondary and special schools.</b>   |          |      |   |
| 6.10.1      | Deliver the financial information to support the delivery of the primary capital strategy.  | Dec 2009 | CYPL | ✓ Completed. Finance Team restructure completed in July with realignment of resources to allow appointment of Accountancy Assistant - Education Capital. New officer now in post.   |
| 6.10.2      | Assist in implementation of the primary capital strategy.   | Mar 2010 | CPS  | ✓ Working with CYPL on projects.  |
| <b>6.11</b> | <b>Increase the range of support available for parents by implementing the actions set out in the parenting strategy 'Strong Foundations'.</b>  |          |      |   |
| 6.11.1      | Initiate and develop a family intervention project that addresses the complex needs of families with a range of difficulties.   | Mar 2010 | CYPL | ✓ Work underway with three families, with another expected early in January and two more by March 2011. Bid made to extend project in association with Bracknell Forest Homes.  |

|        |   |          |      |   |
|--------|---|----------|------|---|
| 6.11.2 | Implement the actions set out in the parenting strategy 'Strong Foundations', including the development of the work in parenting experts. | Mar 2010 | CYPL |  <p>Training undertaken to support Parenting Early Intervention (PEI) initiative - Strengthening Families programme aimed at parents of vulnerable children aged 10-14. Seventeen workers trained, including three new PEIP workers outposted in Community Mental Health Team, Drugs and Alcohol Support Team (DAAT) and Family and Adolescent Support Team (FAST). Delivery of programmes from February. Development work underway on Parenting Directory, Charter, evaluation and practitioners group to work on professional development.</p> |
|--------|---|----------|------|---|

| <b>OPERATIONAL RISKS TO MTO 6</b> |   | <b>Owner</b> | <b>Progress on Mitigation Actions</b>  |
|-----------------------------------|---|--------------|--|
| 6.1                               | Loss of key staff.<br>Mitigation: Recruit staff as required.  | CPS          | No recruitment required this period.<br>Revised/New Risk: None.  |
| 6.2                               | Failure to control implementation of major projects (Garth Hill).<br>Mitigation: Robust project management.   | CPS          | Project management is working well.<br>Revised/New Risk: None.   |
| 6.3                               | Lack of grant funding to carry out programmes.<br>Mitigation: Ensure grant funding applications made in a timely manner.  | CPS          | No change to the risk in the quarter.<br>Revised/New Risk: None.   |
| 6.4                               | Performance of and relationship with partners and contractors.<br>Mitigation: Maintain close working relationship. Monthly meetings with contractors include discussion of performance.   | CPS          | Close monitoring of contractors in place.<br>Revised/New Risk: None.   |
| 6.5                               | Primary NQT pool – failure to have a pool of applications.<br>Mitigation: Attendance at three university recruitment fairs. Early start to advertising activity.  | CYPL         | NQT pool now closed for the year with 18 appointments made. The numbers available from the pool comfortably met demand.<br>Revised/New Risk: None.   |
| 6.6                               | Headteacher and one nominated governor fail to undertake the training.<br>Mitigation: Included in the Learning and Development Programme. Training available online 365 days a year. Audit of those involved in the training undertaken each quarter – any who are not compliant will be contacted. | CYPL         | Any groups failing to comply with the training requirements will be written to. This will be followed with a letter from the DCS. The DCSF are currently consulting on making this training a statutory requirement for headteachers and governors involved in recruitment.<br>Revised/New Risk: None. |
| 6.7                               | Further delay in the implementation of the Vetting and Barring Scheme.<br>Mitigation: Awareness of the planned implementation and the timescales required.  | CYPL         | The timescale for the introduction of the Vetting and Barring Scheme has been confirmed. The date on which all new appointments need to be registered prior to commencement is confirmed as November 2010. No further delay is anticipated.<br>Revised/New Risk: None.                                 |
| 6.8                               | Restrictions on use and level of Government Grant.<br>Mitigation: Optimisation of resources to support school improvement.  | CYPL         | Actions to mitigate risk continue – no further risks identified.<br>Revised/New Risk: None.  |
| 6.9                               | Failure to appoint staff to key positions.<br>Mitigation: Ensure recruitment procedures are strong.   | CYPL         | Actions to mitigate risk continue – no further risks identified.<br>Revised/New Risk: None.  |

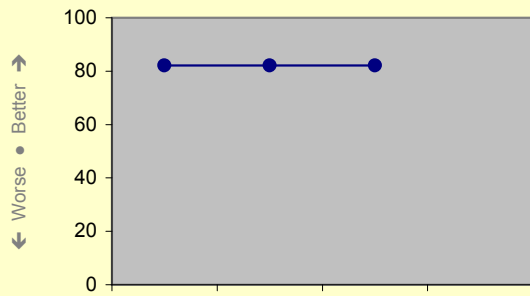


Medium-Term Objective 7:

Seek to ensure that every resident feels included and able to access the services they need.

PERFORMANCE INDICATORS FOR MTO 7

NI 1: Percentage of people who believe people from different backgrounds get on well together in their local area



LAA INDICATOR (Local)

Department: CPS

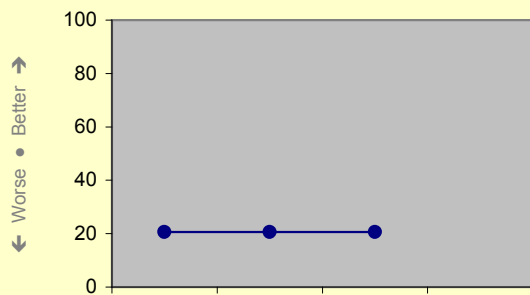
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

| Year: 2009/10    | Q1         | Q2         | Q3         | Q4         |
|------------------|------------|------------|------------|------------|
| Current          | 82.1       | 82.1       | 82.1       |            |
| LAA Target       | [Biennial] | [Biennial] | [Biennial] | [Biennial] |
| Last Reported    | 82.1       | 82.1       | 82.1       |            |
| Benchmark        | 81.6       | 81.6       | 81.6       |            |
| Current Quartile | Best       | Best       | Best       |            |

The current figure uses validated final data. This LAA (Local) indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 75th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Abby Thomas

NI 6: Participation in regular volunteering



LAA INDICATOR (Designated)

Department: CPS

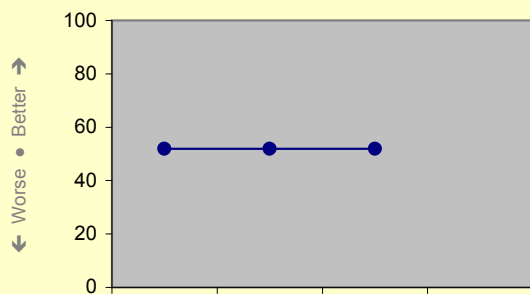
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

| Year: 2009/10    | Q1         | Q2         | Q3         | Q4         |
|------------------|------------|------------|------------|------------|
| Current          | 20.6       | 20.6       | 20.6       |            |
| LAA Target       | [Biennial] | [Biennial] | [Biennial] | [Biennial] |
| Last Reported    | 20.6       | 20.6       | 20.6       |            |
| Benchmark        | 23.6       | 23.6       | 23.6       |            |
| Current Quartile | Third      | Third      | Third      |            |

The current figure uses validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 50th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Abby Thomas

NI 2: Percentage of people who feel that they belong to their neighbourhood



CAA Indicator (non-LAA)

Department: CPS

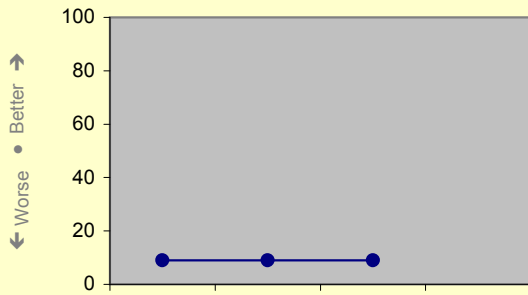
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

| Year: 2009/10    | Q1         | Q2         | Q3         | Q4         |
|------------------|------------|------------|------------|------------|
| Current          | 51.9       | 51.9       | 51.9       |            |
| Local Target     | [Biennial] | [Biennial] | [Biennial] | [Biennial] |
| Last Reported    | 51.9       | 51.9       | 51.9       |            |
| Benchmark        | 55.3       | 55.3       | 55.3       |            |
| Current Quartile | Worst      | Worst      | Worst      |            |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 25th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Abby Thomas

### NI 3: Civic participation in the local area



CAA Indicator (non-LAA)  
Department: CPS

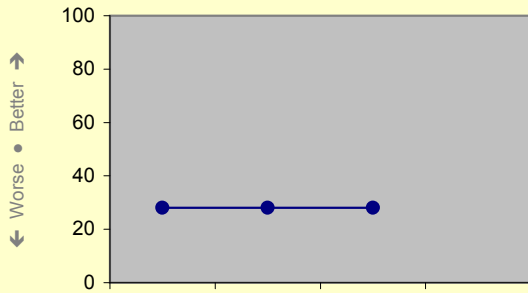
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by these partnerships for inclusion in a joint action plan.*

| Year: 2009/10           | Q1         | Q2         | Q3           | Q4         |
|-------------------------|------------|------------|--------------|------------|
| <b>Current</b> ●        | 9.0        | 9.0        | <b>9.0</b>   |            |
| <b>Local Target</b> ■   | [Biennial] | [Biennial] | [Biennial]   | [Biennial] |
| Last Reported           | 9.0        | 9.0        | 9.0          |            |
| Benchmark               | 12.0       | 12.0       | 12.0         |            |
| <b>Current Quartile</b> | Worst      | Worst      | <b>Worst</b> |            |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 25th percentile in the same figures.

Unit: % ● Polarity: High ● BFC Lead: Abby Thomas

### NI 4: Percentage of people who feel they can influence decisions in their locality



CAA Indicator (non-LAA)  
Department: CPS / CXO

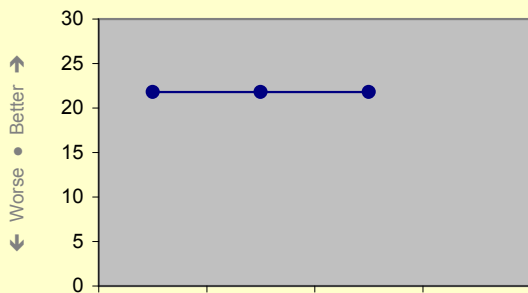
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by these partnerships for inclusion in a joint action plan.*

| Year: 2009/10           | Q1         | Q2         | Q3           | Q4         |
|-------------------------|------------|------------|--------------|------------|
| <b>Current</b> ●        | 28.0       | 28.0       | <b>28.0</b>  |            |
| <b>Local Target</b> ■   | [Biennial] | [Biennial] | [Biennial]   | [Biennial] |
| Last Reported           | 28.0       | 28.0       | 28.0         |            |
| Benchmark               | 28.2       | 28.2       | 28.2         |            |
| <b>Current Quartile</b> | Third      | Third      | <b>Third</b> |            |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 50th percentile in the same figures.

Unit: % ● Polarity: High ● BFC Lead: Abby Thomas

### NI 7: Environment for a thriving third sector



CAA Indicator (non-LAA)  
Department: CXO

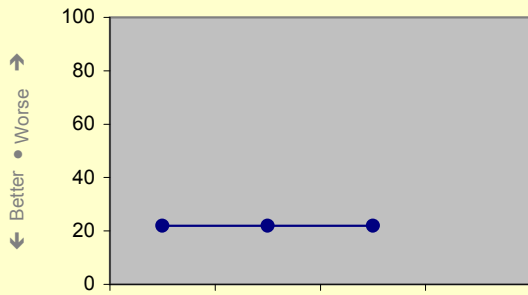
*This indicator is measured by a new survey of voluntary sector organisations run by the Cabinet Office which asks about the positive or negative influence of the LA on the third sector. The outturn of 21.8% positive responses is among the best in the country; the national figure is 16.2%. Bracknell Forest is also in joint-first place nationally for "very positive" responses (4%).*

| Year: 2009/10           | Q1       | Q2       | Q3          | Q4  |
|-------------------------|----------|----------|-------------|-----|
| <b>Current</b> ●        | 21.8     | 21.8     | <b>21.8</b> |     |
| <b>Local Target</b> ■   | [Annual] | [Annual] | [Annual]    | TBC |
| Last Reported           | 21.8     | 21.8     | 21.8        |     |
| Benchmark               | 18.4     | 18.4     | 18.4        |     |
| <b>Current Quartile</b> | Best     | Best     | <b>Best</b> |     |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Office of the Third Sector (January 2009). Quartile shows the position of the current figure within the 2009 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % ● Polarity: High ● BFC Lead: David Clifford

**NI 14: Avoidable contact: The proportion of customer contact that is of low or no value to the customer**



CAA Indicator (non-LAA)  
Department: CPS

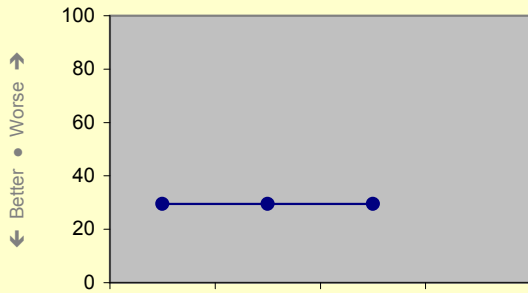
*This is the corporate year-end figure for 2008/09. Of 12,611 total contacts, 2,769 (21.96%) were "avoidable". The Cabinet Office maintains that NI 14 outturns are not comparable across authorities, but our outturn is almost exactly equal to the national median. A good deal of work is ongoing across the council, and the 2009/10 figure will be available in Quarter 1 2010/11.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b> ●        | 22.0 | 22.0 | <b>22.0</b> |     |
| <b>Local Target</b> ■   | N/A  | N/A  | N/A         | N/A |
| Last Reported           | 22.0 | 22.0 | 22.0        |     |
| Benchmark               | N/A  | N/A  | N/A         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>N/A</b>  |     |

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. The 'last reported' figure is from the CLG Data Hub (May 2009). Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Keith Woodman

**NI 23: Perceptions that people in the area treat one another with respect and dignity**



CAA Indicator (non-LAA)  
Department: CPS

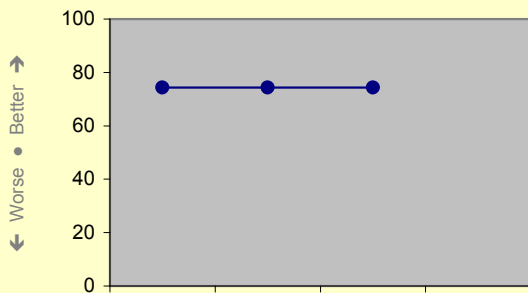
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

| Year: 2009/10           | Q1         | Q2         | Q3            | Q4         |
|-------------------------|------------|------------|---------------|------------|
| <b>Current</b> ●        | 29.5       | 29.5       | <b>29.5</b>   |            |
| <b>Local Target</b> ■   | [Biennial] | [Biennial] | [Biennial]    | [Biennial] |
| Last Reported           | 29.5       | 29.5       | 29.5          |            |
| Benchmark               | 26.3       | 26.3       | 26.3          |            |
| <b>Current Quartile</b> | Second     | Second     | <b>Second</b> |            |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 25th percentile (low polarity) in the same figures.

Unit: % • Polarity: Low • BFC Lead: Abby Thomas

**NI 140: Fair treatment by local services**



CAA Indicator (non-LAA)  
Department: CPS

*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

| Year: 2009/10           | Q1         | Q2         | Q3           | Q4         |
|-------------------------|------------|------------|--------------|------------|
| <b>Current</b> ●        | 74.3       | 74.3       | <b>74.3</b>  |            |
| <b>Local Target</b> ■   | [Biennial] | [Biennial] | [Biennial]   | [Biennial] |
| Last Reported           | 74.3       | 74.3       | 74.3         |            |
| Benchmark               | 74.7       | 74.7       | 74.7         |            |
| <b>Current Quartile</b> | Third      | Third      | <b>Third</b> |            |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 50th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Abby Thomas

| <b>ACTIONS IN SUPPORT OF MTO 7</b> |   | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u>  |
|------------------------------------|---|-----------------|--------------|--|
| <b>7.2</b>                         | <b>Use innovative methods of engaging local residents in decisions that affect them, particularly targeting 'hard to reach' groups to listen to their views.</b>  |                 |              |  |
| 7.2.1                              | Further develop use of web technology to engage hard-to-reach groups in the democratic process by developing such initiatives as a polling station locator on the website and on-line neighbourhood forums.   | Mar 2010        | CPS          | ✓ <i>Polling station locator has been trialled and more work is required before it is fully functional. Website has been enhanced to provide more information on being a councillor. Online neighbourhood forum pilot concluded in June.</i>   |
| 7.2.2                              | Review neighbourhood action groups and neighbourhood engagement processes with partners.  | Apr 2010        | CPS          | ✓ <i>15% of households responded to the neighbourhood survey. NAG chairmen reported that the forums were more effective than in 2008/09.</i>   |
| 7.2.3                              | Increase engagement in and awareness of democratic processes among members of the public, including young people, through local democracy week activities, enhancing the democracy and governance web pages, and facilitating neighbourhood forums. | Mar 2010        | CPS          | ✓ <i>Successfully delivered 'Question Time' event with three schools and Bracknell &amp; Wokingham College, plus an 'Ask the Leader' session on the website. Both activities received good media coverage. The Leader also had an open slot on Radio Berkshire to respond to residents. November/December round of Neighbourhood Action Groups have been supported and all Neighbourhood Forums booked for 2009 have taken place. Work will begin shortly to book the 2010 forums.</i> |
| 7.2.4                              | Successfully deliver the European Parliamentary election.   | Jun 2009        | CPS          | ✓ <i>The election was successfully delivered in June. Polling districts and places have been reviewed in the light of comments received.</i>   |
| 7.2.5                              | Develop and implement campaign plan to raise awareness of the need for foster carers for children and teenagers.  | Mar 2010        | CXO          | ✗ <i>Due to departmental budgetary constraints there will be no dedicated campaign. Ongoing support will be provided from communications to support the work of the foster team.</i>   |
| 7.2.6                              | Identify options for youth provision and inclusion in the town centre in collaboration with the youth service and BRP.  | Mar 2010        | CXO          | ✓ <i>Discussions will develop as part of the town centre regeneration review.</i>  |
| 7.2.7                              | Finalise and implement the council's new communications strategy for 2009-2012.   | Apr 2009        | CXO          | ✓ <i>Implementation took place in June and is ongoing.</i>   |
| 7.2.8                              | Publish and implement communications plan following the Place Survey results.   | May 2009        | CXO          | ✓ <i>Communications plan implemented.</i>  |
| <b>7.3</b>                         | <b>Create a new customer contact centre in Bracknell that allows people to access all services.</b>   |                 |              |  |
| 7.3.1                              | Delivery a targeted programme for customer care and awareness training to all staff dealing directly with customers.  | Mar 2010        | CPS          | ✓ <i>Programme has commenced with NI14 defined as a priority and follow up programmes to meet specific needs, e.g. improved letter writing and communicating effectively.</i>  |
| 7.3.2                              | Merge the receptions at Time Square and Easthampstead House.  | May 2009        | CPS          | ✓ <i>Complete. Seymour House reception closed to the public in March, so that customers now visit Easthampstead House. The north and south receptions at Time Square were merged in May, so that customers now start their business at the north reception.</i>  |

|            |   |          |      |   |
|------------|---|----------|------|---|
| 7.3.3      | Upgrade the customer reception area at Time Square North.   | Dec 2009 | CPS  | ✓ Plans are being developed to provide low-level customer interview pods and a better self-service area, and to re-use the space created by closing the south reception area. Work is expected to begin in mid-April, following the increased customer demand created by the annual council tax bills.  |
| 7.3.4      | Extend the use of the corporate CRM system.   | Mar 2010 | CPS  | ✓ Work has begun to develop the CRM system for incident reporting (previously referred to as accident reporting), which will save the cost of procuring a specific system for this function. The system will be used by HR and development supported by Customer Services. Work has also begun on integrating the CRM system with the telephony system used in Customer Services. Both these developments are scheduled to go live at the beginning of April.   |
| 7.3.5      | Review the requirements for upgrading the telephony system.   | Sep 2009 | CPS  | ✓ The Telephony Strategy endorsed by CMT in July is being monitored by the corporate Customer Contact Strategy Group. Two key themes of the strategy are to use a "family" of numbers in the range 352000 to 352020 for those service areas whose call volumes are sufficient to require a separate direct dial number, and for these service areas to use the VIP telephony system for measuring call volumes and call answering performance. The supplier of the telephony system has upgraded their system to meet our requirements and trialling is now underway in preparation for going live at the beginning of April. The upgrade provides integration with the CRM system and improve our service to customers. As a result of consolidation, an audit of outlying sites' telephony needs is being undertaken with a view to reducing costs. |
| 7.3.6      | Lead the collation of the action plans for NI14 (reducing avoidable contact).   | Jun 2009 | CPS  | ✓ NI 14 (reducing avoidable contact) is monitored by the corporate Customer Contact Strategy Group. Delivery of individual service area improvement plans compiled following data collection in 2008/9 is ongoing. Between now and March 10, service areas included in NI 14 group are collecting data for next year's improvement plans.   |
| <b>7.4</b> | <b>Improve support in schools for minority ethnic communities with English as an additional language needs.</b>                             |          |      |   |
| 7.4.1      | Further develop teacher knowledge and skills in teaching pupils who are at the early stages of acquiring English as an additional language. | Mar 2010 | CYPL | ✓ Programme of support and training in place for EAL pupils.  |

|            |  |          |                             |   |
|------------|--|----------|-----------------------------|---|
| <b>7.5</b> | <b>Implement a disability equality scheme and gender equality scheme, and implement the Council's race equality scheme.</b>  |          |                             |   |
| 7.5.1      | Implement the disability, race and gender equality schemes' actions due for completion in 2009/10, and progress those actions due for completion in later years.   | Mar 2010 | ASCH CPS<br>CXO CYPL<br>ECC | ✓ ASCH: <i>In progress. CPS: Proceeding satisfactorily. Both the DES and GES have been extended to September 2011 and will be refreshed. CXO: In progress. CYPL: In progress. ECC: In progress.</i>   |
| 7.5.2      | Monitor equalities actions detailed in the race equality scheme, disability equality scheme and gender equality scheme.  | Sep 2009 | CPS                         | ✓ <i>On track for 2009/10. 2008/09 report has been through the approval process.</i>  |
| 7.5.3      | Report to employment committee on workforce monitoring including performance targets.  | Oct 2009 | CPS                         | ✓ <i>Complete.</i>  |
| 7.5.4      | Put in place a training programme and information sessions for induction and frontline staff, including issues such as awareness around all forms of harassment. Implement new induction processes, e.g. gateway approach.   | Oct 2009 | CPS                         | ✓ <i>Comprehensive corporate (and departmental) induction plan in place. Report to CMT in October on Gateway approach.</i>  |
| <b>7.6</b> | <b>Increase access to services by electronic means.</b>  |          |                             |   |
| 7.6.1      | Maintain the high standards of our website while extending the range of services available. Further develop use of web technology to engage hard-to-reach groups in the democratic process by developing such initiatives as polling station locator on the website. | Mar 2010 | CPS                         | ✗ <i>Work on defining required outcomes of the project is underway. Project team defined and the underlying technology has been replaced. Current vacancy in the web team delaying project start until April.</i>   |
| 7.6.2      | Provide e-enabled access for bookings at BLC, ESC, SSC and DGC.  | Mar 2010 | ECC                         | ✓ <i>E-enabled bookings at Bracknell Leisure Centre, Downshire Golf Complex, and Edgbarrow and Sandhurst Sports Centres are available for a range of activities.</i>  |
| 7.6.3      | Continue to promote the use of online payments.  | Mar 2010 | CPS                         | ✓ <i>There are currently 178 miscellaneous items which may be paid for online, plus council tax, business rates, sundry invoices and car parking fines. Bracknell Leisure Centre, Downshire Golf Complex, and Edgbarrow and Sandhurst Sports Centres are available for a range of activities at the above centres</i> |
| 7.6.4      | Provide e-enabled access to the library management system.   | Mar 2010 | ECC                         | ✓ <i>Completed.</i>   |
| 7.6.5      | Ensure that the online payments facility satisfies the payment industry (PCI) standards.   | Mar 2010 | CPS                         | ✓ <i>Progress is being made in order to become compliant. Functionality in the upgrade to the VIP telephony system, due to go live at the beginning of April, will aid compliance.</i>  |
| 7.6.6      | Undertake 'branding' audit to ascertain visibility and compliance with the new identity standards throughout the organisation.   | Jun 2009 | CXO                         | ✓ <i>Completed in September. Further work will be completed to ensure compliance in Spring 2010.</i>  |



|             |   |          |                             |   |
|-------------|---|----------|-----------------------------|---|
| <b>7.7</b>  | <b>Implement the community cohesion strategy and, through the LAA, focus on the use of culture and sport to give people a chance to shape their sense of belonging and identity as members of their communities.</b>                    |          |                             |   |
| 7.7.1       | Implement actions in the 'All of Us' community cohesion strategy.   | Mar 2010 | CPS                         | ✓ On track.   |
| 7.7.2       | Improve community cohesion through culture and sport.   | Mar 2010 | ECC                         | ✓ Arts Week in February will be in Easthampstead and Wildridings. Crowthorne Age to Age successfully completed and the next one will be around Priestwood.  |
| 7.7.3       | Maintain links with the Bracknell Forest Minorities Alliance and develop links with new groups.   | Mar 2010 | CPS                         | ✓ The Minorities Alliance chairman has joined the Community Cohesion and Engagement Working Group.  |
| 7.7.4       | Promote schemes that include opportunities for children and young people to learn about legal and human rights and that encourage them to examine their own beliefs and preconceptions.   | Mar 2010 | CYPL                        | ✓ Continued support for Rights Respecting Schools programme.  |
| 7.7.5       | Promote equity and high standards for all through identification of underachievement of any group of minority ethnic pupils.  | Mar 2010 | CYPL                        | ✓ Continued analysis of school data to identify underachievement and brokerage of appropriate support.  |
| <b>7.8</b>  | <b>Work within Bracknell Forest Partnership to show continuous improvement in equalities and diversity in the Council and its services, and achieve the equivalent of Level 3 of the Equality Standard.</b>                             |          |                             |   |
| 7.8.1       | Conduct equality impact assessments (EIAs) for new services, strategies and policies, and review existing EIAs as part of a rolling three-year programme, ensuring all actions resulting from these are built into business/work plans. | Mar 2010 | ASCH CPS<br>CXO CYPL<br>ECC | ✓ ASCH: Reported separately within PMR. CPS: EIAs published this quarter for access to the democratic process and public engagement, heating plant maintenance procurement and registration services. CXO: Ongoing. CYPL: Reported separately within PMR. ECC: We published EIAs in the quarter for Emergency Plan Policy, Forest Care Lifeline and Homelessness Service. |
| 7.8.2       | Ensure all EIA actions for 2009/10 are implemented and actions for future years are progressed.   | Mar 2010 | CPS                         | ✓ All EIAs completed in Corporate Services. Plans for three-year review being formulated.   |
| 7.8.3       | Migrate over from the local government equality standard to the equality framework, developing an action plan for the attainment of the 'achieving' level.  | Oct 2009 | CPS                         | ✓ Consultant's assessment completed providing positive feedback on our progress; the formal peer review can now be arranged.  |
| 7.8.4       | Support the community mapping process led by the Chief Executive's Office, ensuring equalities information is mapped for the Borough.   | Mar 2010 | CPS                         | ✓ Joint Strategic Needs Analysis published.   |
| 7.8.5       | Provide training on equalities impact assessments, including equalities.  | Mar 2010 | CPS                         | ✓ EIA programme completed, now included as part of induction for new managers programme.  |
| <b>7.9</b>  | <b>Support the voluntary and community sector to increase levels of volunteering.</b>   |          |                             |   |
| 7.9.1       | Research and, as necessary, provide a policy and guidance on employee volunteering.   | Oct 2009 | CPS                         | ✓ In draft.   |
| 7.9.2       | Support the delivery of the NI 6 volunteering action plan by BFVA.  | Mar 2010 | CPS                         | ✓ On track to achieve target.   |
| <b>7.10</b> | <b>Implement the Bracknell Forest Partnership community engagement strategy to engage with residents to shape service provision.</b>  |          |                             |   |
| 7.10.1      | Publish the Bracknell Forest Partnership community engagement strategy and ensure 2009/10 actions are implemented.  | Jun 2009 | CPS                         | ✓ 2009/10 actions on track. Half-yearly monitoring complete.  |

|                                   |   |          |              |  |
|-----------------------------------|---|----------|--------------|--|
| <b>7.11</b>                       | <b>Develop an action plan to support the implementation of the community empowerment legislation.</b>   |          |              |  |
| 7.11.1                            | Develop the community empowerment action plan.  | Mar 2010 | CPS          | ✓ To be delivered through the Community Engagement Strategy.   |
| <b>OPERATIONAL RISKS TO MTO 7</b> |   |          | <b>Owner</b> | <b>Progress on Mitigation Actions</b>  |
| 7.1                               | Demographic and socioeconomic changes.<br>Mitigation: Provision of good information.  |          | CPS          | Available information monitored.<br>Revised/New Risk: None.  |
| 7.2                               | Limited staffing resource.<br>Mitigation: Careful prioritisation.   |          | CPS          | Monthly review by DMT.<br>Revised/New Risk: None.  |
| 7.3                               | Increasing delivery of services through partnership working.<br>Mitigation: Monitoring of key service areas through PMRs and monthly budget monitoring.   |          | CPS          | Regular review.<br>Revised/New Risk: None.   |
| 7.4                               | Lack of accurate personal equalities-related data from staff may lead to targets being unrealistic.<br>Mitigation: Ensure data is as accurate as possible and/or targets are realistic.   |          | CPS          | Database is actively managed on a weekly basis.<br>Revised/New Risk: None.   |
| 7.5                               | Redevelopment of website has to be delayed due lack of resources.<br>Mitigation: Review work plans and prioritise this work as corporately important.   |          | CPS          | Web Officer now being actively recruited to fill post.<br>Revised/New Risk: None.  |
| 7.6                               | Petition against the European Parliamentary election result.<br>Mitigation: Close monitoring of contingency risk register. Close monitoring of detailed project plan. Training for all election staff. Clear procedures and briefing notes.   |          | CPS          | Deadline for petition has passed so there is no longer a risk to the council for this action.<br>Revised/New Risk: None.   |
| 7.7                               | Staff resistance to change.<br>Mitigation: Good communications plan. Clarity of timescales and clear implementation plans.  |          | CPS          | Clear communications plans in place for major projects. Project plans also in place.<br>Revised/New Risk: None.  |
| 7.8                               | Loss of key staff.<br>Mitigation: Recruit staff as required.  |          | CPS          | Recruitment carefully monitored by DMT.<br>Revised/New Risk: None.   |
| 7.9                               | Inadequate resources and budget to implement projects and campaigns to their full potential.<br>Mitigation: Set a communications budget with the relevant department before the project/campaign commences. Agree priorities with directors for communications, so focus is on actions which meet the Council's objectives. |          | CXO          | After a considerable period of operating well below establishment, the team is now at full strength, including a Future Jobs Fund trainee starting in February.<br>Revised/New Risk: None. |
| 7.10                              | Youth options depend on town centre delivery.<br>Mitigation: Careful management of communications staff and resources.  |          | CXO          | Nothing to report.<br>Revised/New Risk: None.  |
| 7.11                              | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.   |

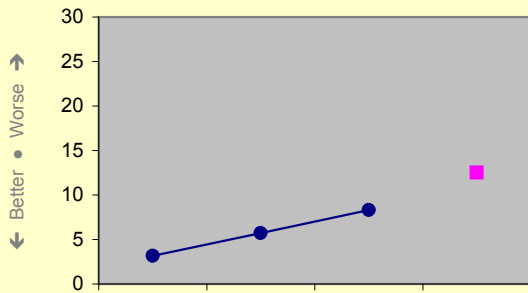


**PRIORITY FOUR:  
CREATE A BOROUGH WHERE PEOPLE ARE, AND FEEL, SAFE**

**Medium-Term Objective 8:  
Reduce crime and increase people's sense of safety in the Borough.**

**PERFORMANCE INDICATORS FOR MTO 8**

**NI 16: Serious acquisitive crime rate (per 1,000 population)**



**LAA INDICATOR (Designated)**

Department: CXO

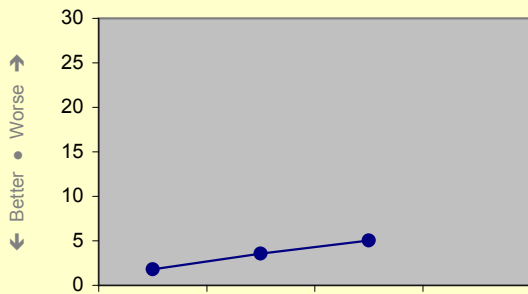
✓

*The rate is based on the ONS mid-2008 population estimates of 114,653. The rate of increase has been stemmed, and year on year we are now into reduction. Operational police action is planned for mid-January which, if successful, should realise a 19% reduction by the end of January, bringing the rate of reduction close to the LAA trajectory.*

The current figure uses validated final data. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile shows the approximate position of the current outturn within the 2008/09 dataset of all relevant LA areas in the South-East. A benchmark figure will only be appropriate at year-end.

Unit: Rate per 1k pop. • Polarity: Low • BFC Lead: Ian Boswell

**NI 20: Assault with injury crime rate**



**LAA INDICATOR (Designated)**

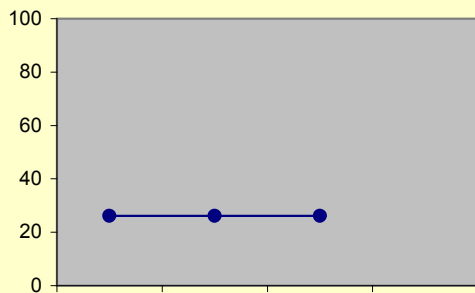
Department: CXO

*This crime type presents a problem for the Partnership in that it has not been possible to map crime trends against nighttime economy or any other similar common denominator. The provision of A&E data and the possible purchase of Mosaic software will greatly assist in analysing and combating the problem.*

The current figure uses validated final data. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile shows the approximate position of the current outturn within the 2008/09 dataset of all relevant LA areas in the South-East. A benchmark figure will only be appropriate at year-end.

Unit: Rate per 1k pop. • Polarity: Low • BFC Lead: Ian Boswell

**NI 21: Dealing with local concerns about anti-social behaviour and crime by the local council and police**



**LAA INDICATOR (Designated)**

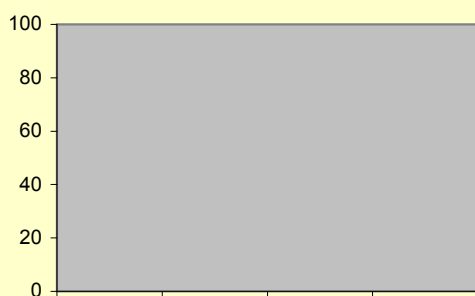
Department: CXO

*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by these partnerships for inclusion in a joint action plan.*

The current figure uses validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 50th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Ian Boswell

### NI 32: Repeat incidents of domestic violence



**LAA INDICATOR (Designated)**

Department: CXO

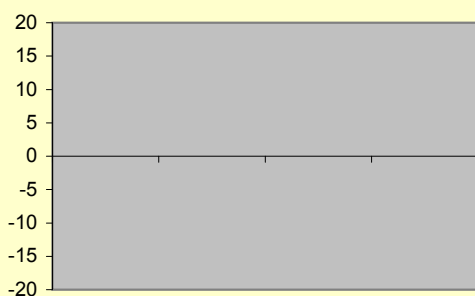
*Domestic abuse continues to receive attention across more than just MARAC cases, as the repeat rate for domestic incidents (this includes other crime, as well as assaults) remains a concern. By focusing effort on all domestic-related incidents, the likelihood of repeat is addressed.*

No estimated outturn is currently available for this indicator. This LAA (Designated) indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Ian Boswell

| Year: 2009/10           | Q1         | Q2         | Q3         | Q4         |
|-------------------------|------------|------------|------------|------------|
| <b>Current</b>          | N/A        | N/A        | N/A        |            |
| <b>LAA Target</b>       | [Biennial] | [Biennial] | [Biennial] | [Biennial] |
| Last Reported           | N/A        | N/A        | N/A        |            |
| Benchmark               | N/A        | N/A        | N/A        |            |
| <b>Current Quartile</b> | N/A        | N/A        | N/A        |            |

### NI 38: Drug-related (class A) offending



**LAA INDICATOR (Designated)**

Department: CXO

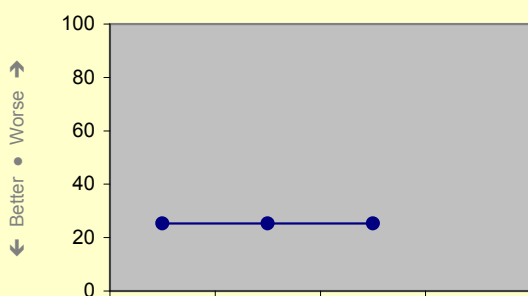
*Final LAA target is likely to be 16% below a baseline which has not yet been finally determined. Intelligence reports received on the LPA indicate that Class A drugs use continues to be an issue and is driving a substantial amount of the area's Serious Acquisitive Crime.*

No estimated outturn is currently available for this indicator. This LAA (Designated) indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Ratio actual:predicted • Polarity: Low • BFC Lead: Ian Boswell

| Year: 2009/10           | Q1  | Q2  | Q3  | Q4  |
|-------------------------|-----|-----|-----|-----|
| <b>Current</b>          | N/A | N/A | N/A |     |
| <b>LAA Target</b>       | TBC | TBC | TBC | TBC |
| Last Reported           | N/A | N/A | N/A |     |
| Benchmark               | N/A | N/A | N/A |     |
| <b>Current Quartile</b> | N/A | N/A | N/A |     |

### NI 41: Perceptions of drunk or rowdy behaviour as a problem



**LAA INDICATOR (Designated)**

Department: CXO

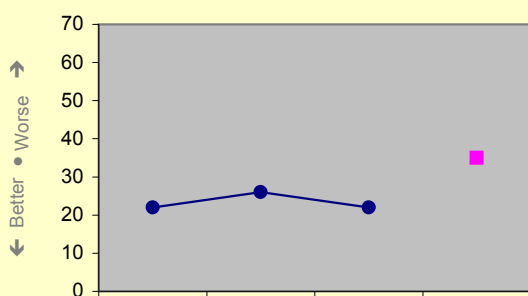
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

The current figure uses validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 25th percentile in the same figures.

Unit: % • Polarity: Low • BFC Lead: Ian Boswell

| Year: 2009/10           | Q1         | Q2         | Q3         | Q4         |
|-------------------------|------------|------------|------------|------------|
| <b>Current</b>          | 25.3       | 25.3       | 25.3       |            |
| <b>LAA Target</b>       | [Biennial] | [Biennial] | [Biennial] | [Biennial] |
| Last Reported           | 25.3       | 25.3       | 25.3       |            |
| Benchmark               | 22.7       | 22.7       | 22.7       |            |
| <b>Current Quartile</b> | Second     | Second     | Second     |            |

**NI 47: People killed or seriously injured in road traffic accidents**



| Year: 2009/10           | Q1       | Q2       | Q3              | Q4 |
|-------------------------|----------|----------|-----------------|----|
| <b>Current</b>          | 22       | 26       | <b>22</b>       |    |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>[Annual]</b> | 35 |
| Last Reported           | N/A      | N/A      | N/A             |    |
| Benchmark               | 34       | 34       | 34              |    |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b>      |    |

**LAA INDICATOR (Designated)**

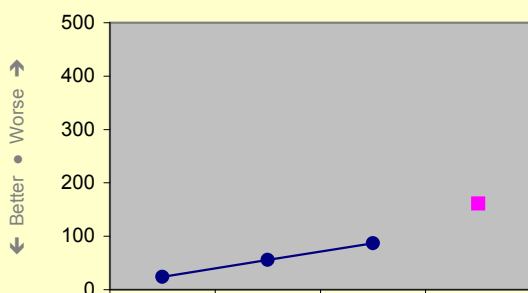
Department: ECC

*The Quarter 3 figure represents performance for the rolling 12-month period to the end of October 2009. Current performance is well below the target maximum.*

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a complex cumulative target measured by data collection. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number of people • Polarity: Low • BFC Lead: Roger Cook

**NI 49.1: Number of primary fires and related fatalities/casualties (excl precautionary checks):  
(1) Total number of primary fires per 100,000 population**



| Year: 2009/10           | Q1       | Q2       | Q3              | Q4    |
|-------------------------|----------|----------|-----------------|-------|
| <b>Current</b>          | 24.0     | 56.0     | <b>87.2</b>     |       |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>[Annual]</b> | 161.0 |
| Last Reported           | N/A      | N/A      | N/A             |       |
| Benchmark               | N/A      | N/A      | N/A             |       |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b>      |       |

**LAA INDICATOR (Designated)**

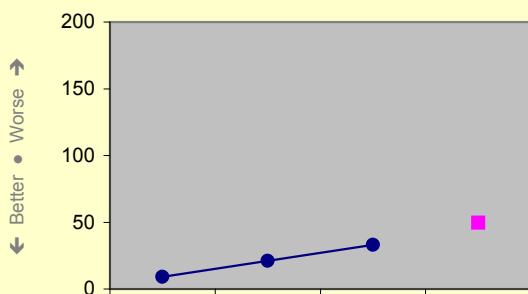
Department: CXO

*The year-to-date figure of 100 fires (87.2 per 100,000 population) is an improvement on the 126 fires recorded at the same point last year. It is also well below the target YTD maximum of 147.*

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 100k pop. • Polarity: Low • BFC Lead: Ian Boswell

**NI 49.2: Number of primary fires and related fatalities/casualties (excl precautionary checks):  
(2) Total number of dwelling fires per 100,000 population**



| Year: 2009/10           | Q1       | Q2       | Q3              | Q4   |
|-------------------------|----------|----------|-----------------|------|
| <b>Current</b>          | 9.0      | 21.0     | <b>33.1</b>     |      |
| <b>LAA Target</b>       | [Annual] | [Annual] | <b>[Annual]</b> | 49.7 |
| Last Reported           | N/A      | N/A      | N/A             |      |
| Benchmark               | N/A      | N/A      | N/A             |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>N/A</b>      |      |

**LAA INDICATOR (Designated)**

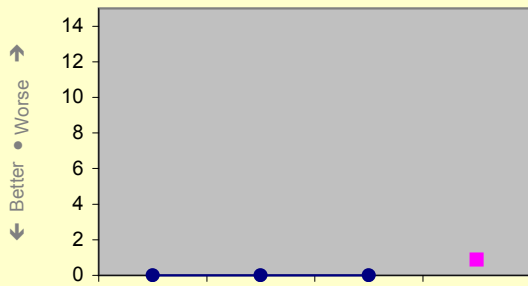
Department: CXO

*The year-to-date figure of 38 dwelling fires (33.1 per 100,000 population) is unchanged from the same point last year, and is in line with the target maximum for the end of the year of 60 fires.*

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 100k pop. • Polarity: Low • BFC Lead: Ian Boswell

**NI 49.3: Number of primary fires and related fatalities/casualties (excl precautionary checks):  
(3) Total number of fatalities due to dwelling fires per 100,000 population**



| Year: 2009/10    | Q1       | Q2       | Q3       | Q4  |
|------------------|----------|----------|----------|-----|
| Current          | 0.0      | 0.0      | 0.0      | 0.9 |
| LAA Target       | [Annual] | [Annual] | [Annual] | 0.9 |
| Last Reported    | N/A      | N/A      | N/A      |     |
| Benchmark        | N/A      | N/A      | N/A      |     |
| Current Quartile | N/A      | N/A      | N/A      |     |

**LAA INDICATOR (Designated)**

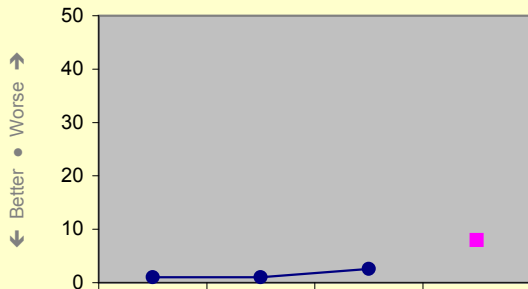
Department: CXO

*The borough has still suffered no dwelling-fire-related fatalities this year. The annual target is for no more than one such fatality, a number which had already been reached by this point last year.*

The current figure uses validated final data. This LAA (Designated) indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 100k pop. • Polarity: Low • BFC Lead: Ian Boswell

**NI 49.4: Number of primary fires and related fatalities/casualties (excl precautionary checks):  
(4) Total number of non-fatal casualties per 100,000 population**



| Year: 2009/10    | Q1       | Q2       | Q3       | Q4  |
|------------------|----------|----------|----------|-----|
| Current          | 1.0      | 1.0      | 2.6      | 8.0 |
| LAA Target       | [Annual] | [Annual] | [Annual] | 8.0 |
| Last Reported    | N/A      | N/A      | N/A      |     |
| Benchmark        | N/A      | N/A      | N/A      |     |
| Current Quartile | N/A      | N/A      | N/A      |     |

**LAA INDICATOR (Designated)**

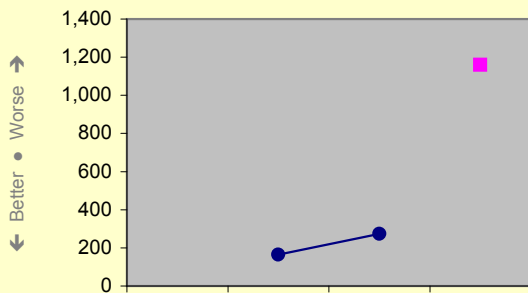
Department: CXO

*The YTD number of three non-fatal casualties (2.6 per 100,000 population) is an improvement on the same time last year (five casualties) and is well below the YTD target of seven casualties.*

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 100k pop. • Polarity: Low • BFC Lead: Ian Boswell

**NI 111: First time entrants to the Youth Justice System aged 10-17**



| Year: 2009/10    | Q1       | Q2       | Q3       | Q4    |
|------------------|----------|----------|----------|-------|
| Current          | N/A      | 164      | 273      | 1,160 |
| LAA Target       | [Annual] | [Annual] | [Annual] | 1,160 |
| Last Reported    | N/A      | N/A      | N/A      |       |
| Benchmark        | N/A      | N/A      | 768      |       |
| Current Quartile | N/A      | N/A      | Best     |       |

**LAA INDICATOR (Designated)**

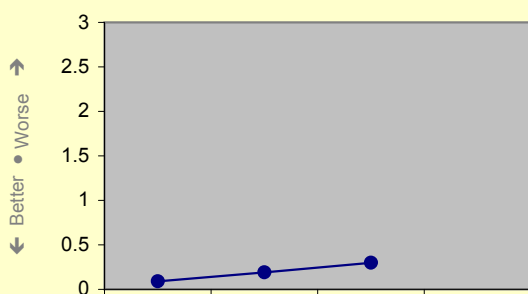
Department: CYPL

*The estimated outturn cited is the cumulative YTD figure to the end of Quarter 2, expressed as a rate per 100,000 population 10<18. It equates to 35 first-time entrants. The baseline total number of first-time entrants (2007/08) is 157. Quarter 3 data is not yet available (submitted to Youth Justice Board end of January).*

The current estimate is based on latest available (incomplete) data. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile shows the position of the current figure within the 2007/08 dataset for all relevant LAs in England, assuming even profiling across quarters. Benchmark is the 25th percentile in the same data.

Unit: Rate per 100k pop. 10<18 yrs • Polarity: Low • BFC Lead: K. Roberts

### NI 15: Number of most serious violent crimes per 1,000 population



| Year: 2009/10    | Q1     | Q2     | Q3     | Q4  |
|------------------|--------|--------|--------|-----|
| Current          | 0.09   | 0.19   | 0.30   |     |
| Local Target     | N/A    | N/A    | N/A    | N/A |
| Last Reported    | N/A    | N/A    | N/A    | N/A |
| Benchmark        | N/A    | N/A    | N/A    | N/A |
| Current Quartile | Second | Second | Second |     |

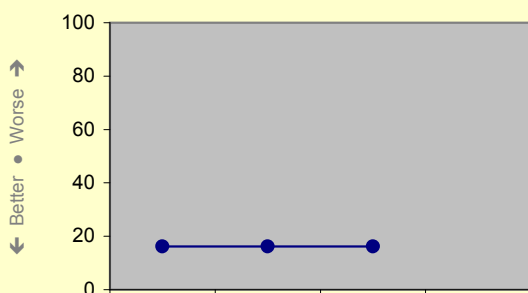
CAA Indicator (non-LAA)  
Department: CXO

*The rate is based on the ONS mid-2008 population estimates of 114,653. Most violent crime remains especially low in Bracknell Forest and does not present itself in the form of a trend or significant issue. It is important to maintain focus on individual investigations and to monitor lower-level crime to ensure any escalations of seriousness are prevented.*

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. Quartile shows the approximate position of the current outturn within the 2008/09 dataset of all relevant LA areas in the South-East. A benchmark figure will only be appropriate at year-end.

Unit: Rate per 1,000 • Polarity: Low • BFC Lead: Ian Boswell

### NI 17: Perceptions of anti-social behaviour



| Year: 2009/10    | Q1         | Q2         | Q3         | Q4         |
|------------------|------------|------------|------------|------------|
| Current          | 16.2       | 16.2       | 16.2       |            |
| Local Target     | [Biennial] | [Biennial] | [Biennial] | [Biennial] |
| Last Reported    | 16.2       | 16.2       | 16.2       |            |
| Benchmark        | 13.3       | 13.3       | 13.3       |            |
| Current Quartile | Second     | Second     | Second     |            |

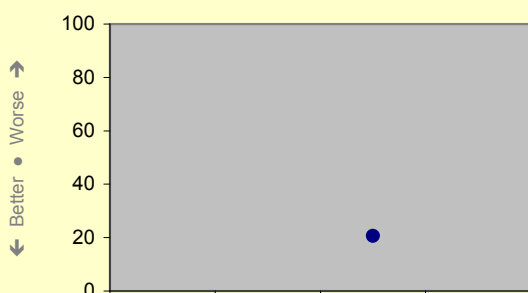
CAA Indicator (non-LAA)  
Department: CXO

*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by these partnerships for inclusion in a joint action plan.*

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 25th percentile in the same figures.

Unit: % • Polarity: Low • BFC Lead: Ian Boswell

### NI 18: Adult re-offending rates for those under probation supervision



| Year: 2009/10    | Q1  | Q2  | Q3    | Q4  |
|------------------|-----|-----|-------|-----|
| Current          | N/A | N/A | 20.6  |     |
| Local Target     | N/A | N/A | N/A   | N/A |
| Last Reported    | N/A | N/A | 20.6  |     |
| Benchmark        | N/A | N/A | 0.0   |     |
| Current Quartile | N/A | N/A | Worst |     |

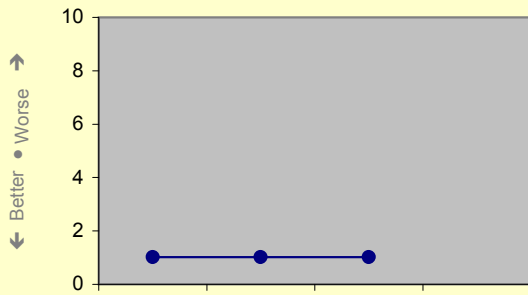
CAA Indicator (non-LAA)  
Department: CXO

*This Home Office data is made available only with a major timelag; the current figure relates to Quarter 2 2008/09. It is reported as the percentage variance between actual and statistically predictable reoffending over a three-month period. This positive outturn thus represents more offending than was to be expected. It is the worst figure in the South-East, although outturns are volatile.*

The current outturn is validated final data. This CAA indicator is based on percentage variance against a statistically predictable figure. The 'last reported' figure is from the CLG Data Hub (January 2010). Quartile shows the position of the current figure within the latest data for all relevant authorities in the South-East. Benchmark is the median in the same data.

Unit: Percentage variance • Polarity: Low • BFC Lead: Ian Boswell

**NI 19: Rate of proven re-offending by young offenders**



CAA Indicator (non-LAA)  
Department: CYPL

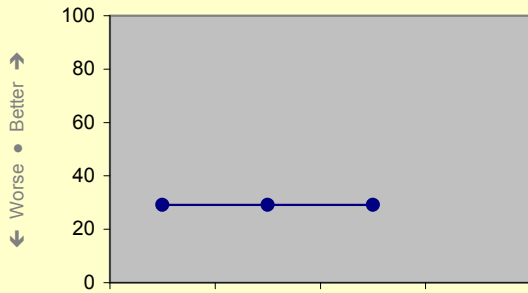
No quarterly outturn is available for this indicator. The figure cited is the final annual outturn for 2008/09 (target was 0.96). Data is currently only available for this indicator with a significant timelag. Quarter 3 data was submitted to Youth Justice Board end of January.

| Year: 2009/10           | Q1   | Q2   | Q3           | Q4  |
|-------------------------|------|------|--------------|-----|
| <b>Current</b>          | 1.02 | 1.02 | <b>1.02</b>  |     |
| <b>Local Target</b>     | N/A  | N/A  | <b>N/A</b>   | N/A |
| Last Reported           | 1.02 | 1.02 | 1.02         |     |
| Benchmark               | N/A  | N/A  | 0.99         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Third</b> |     |

The current figure uses outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the Q3 2008 dataset for all relevant LAs in England. Benchmark is the median in the same data.

Unit: Rate • Polarity: Low • BFC Lead: Karen Roberts

**NI 22: Perceptions of parents taking responsibility for the behaviour of their children in the area**



CAA Indicator (non-LAA)  
Department: CXO

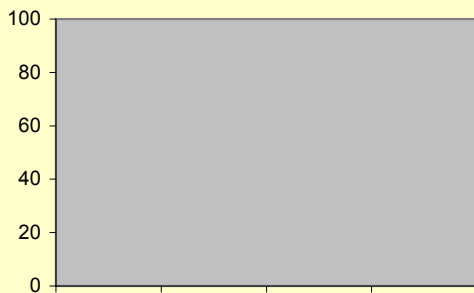
This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.

| Year: 2009/10           | Q1         | Q2         | Q3                | Q4         |
|-------------------------|------------|------------|-------------------|------------|
| <b>Current</b>          | 29.1       | 29.1       | <b>29.1</b>       |            |
| <b>Local Target</b>     | [Biennial] | [Biennial] | <b>[Biennial]</b> | [Biennial] |
| Last Reported           | 29.1       | 29.1       | 29.1              |            |
| Benchmark               | 30.2       | 30.2       | 30.2              |            |
| <b>Current Quartile</b> | Third      | Third      | <b>Third</b>      |            |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 50th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Ian Boswell

**NI 26: Specialist support to victims of serious sexual offence**



CAA Indicator (non-LAA)  
Department: CXO

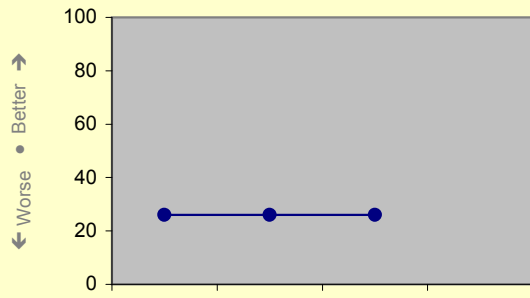
This indicator has been deferred by government until at least 2010/11. It is currently subject to piloting.

| Year: 2009/10           | Q1         | Q2         | Q3                | Q4         |
|-------------------------|------------|------------|-------------------|------------|
| <b>Current</b>          | N/A        | N/A        | <b>N/A</b>        |            |
| <b>Local Target</b>     | [Deferred] | [Deferred] | <b>[Deferred]</b> | [Deferred] |
| Last Reported           | N/A        | N/A        | N/A               |            |
| Benchmark               | N/A        | N/A        | N/A               |            |
| <b>Current Quartile</b> | N/A        | N/A        | <b>N/A</b>        |            |

Data will not be available for this indicator until its final technical definition is published by CLG.

Unit: TBC • Polarity: TBC • BFC Lead: Ian Boswell

**NI 27: Understanding of local concerns about anti-social behaviour and crime issues by local council and police**



CAA Indicator (non-LAA)  
Department: CXO

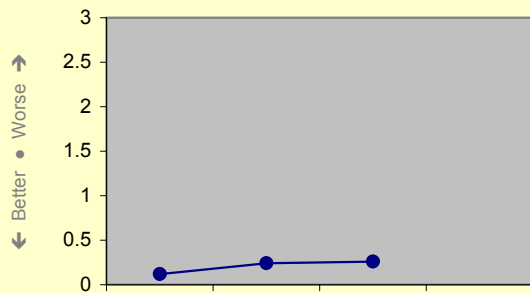
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by these partnerships for inclusion in a joint action plan.*

| Year: 2009/10           | Q1         | Q2         | Q3            | Q4         |
|-------------------------|------------|------------|---------------|------------|
| <b>Current</b>          | 26.0       | 26.0       | <b>26.0</b>   |            |
| <b>Local Target</b>     | [Biennial] | [Biennial] | [Biennial]    | [Biennial] |
| Last Reported           | 26.0       | 26.0       | 26.0          |            |
| Benchmark               | 26.8       | 26.8       | 26.8          |            |
| <b>Current Quartile</b> | Second     | Second     | <b>Second</b> |            |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 75th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Ian Boswell

**NI 28: Serious knife crime rate**



CAA Indicator (non-LAA)  
Department: CXO

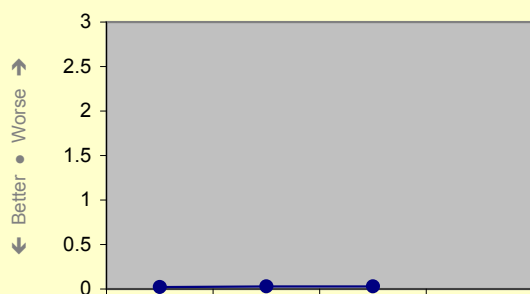
*Serious knife crime does not currently present an issue for Bracknell Forest. However, test purchasing operations and schools intervention continue to be used to ensure that this does not become an issue.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b>          | 0.12 | 0.24 | <b>0.26</b> |     |
| <b>Local Target</b>     | N/A  | N/A  | N/A         | N/A |
| Last Reported           | N/A  | N/A  | N/A         |     |
| Benchmark               | N/A  | N/A  | N/A         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>N/A</b>  |     |

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 1k pop. • Polarity: Low • BFC Lead: Ian Boswell

**NI 29: Gun crime rate**



CAA Indicator (non-LAA)  
Department: CXO

*Firearms incidents remain low in number in the borough, this quarter's YTD figure showing no increase at all from last quarter's. Any risk in this area is presented by cross-border drug-dealing activity that, if allowed to escalate, has potential to bring about turf wars. To date, this is not the case.*

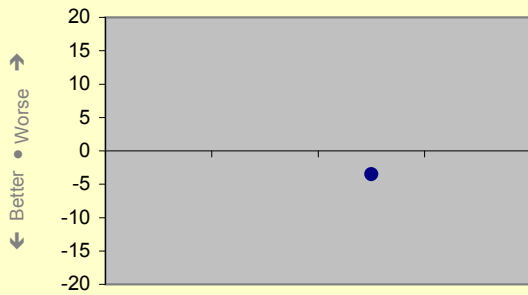
| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b>          | 0.02 | 0.03 | <b>0.03</b> |     |
| <b>Local Target</b>     | N/A  | N/A  | N/A         | N/A |
| Last Reported           | N/A  | N/A  | N/A         |     |
| Benchmark               | N/A  | N/A  | N/A         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>N/A</b>  |     |

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate per 1k pop. • Polarity: Low • BFC Lead: Ian Boswell



**NI 30: Re-offending rate of prolific and other priority offenders**



CAA Indicator (non-LAA)  
Department: CXO

*This Home Office data is made available only with a major timelag; the current figure relates to Quarter 4 2008/09. It is reported as the percentage change in a PPO cohort's offending against a baseline year. This negative outturn thus represents a reduction in offending, and is the best figure in the South-East.*

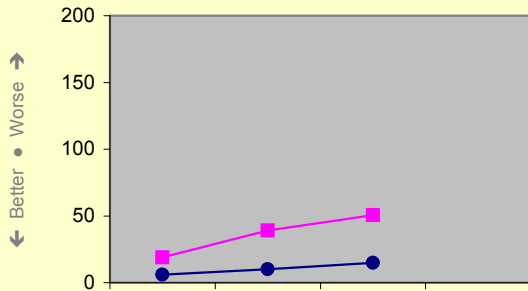
| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>-3.5</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | <b>N/A</b>  | N/A |
| Last Reported           | N/A | N/A | -3.5        |     |
| Benchmark               | N/A | N/A | 1.0         |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

The current figure uses validated final data. This CAA indicator has a target based on percentage change against a baseline year. The 'last reported' figure is from the CLG Data Hub (January 2010). Quartile shows the position of the current figure within the latest figures for all relevant authorities in the South-East. Benchmark approximately is the 75th percentile in the same figures.

Unit: % change ● Polarity: High ● BFC Lead: Ian Boswell

**NI 33.1: Arson incidents:**

**(i) Number of deliberate primary fires per 10,000 population**



CAA Indicator (non-LAA)  
Department: CXO

*The year-to-date number of 17 deliberate primary fires (14.8 per 100,000 population) represents a considerable improvement on the same point last year (43 fires) and is well below the target year-to-date maximum of 58 fires (50.6 per 100,000 population).*

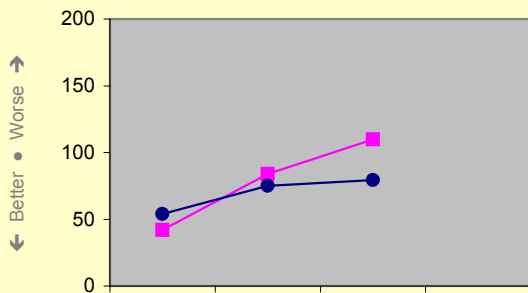
| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b> ●        | 6.00  | 10.00 | <b>14.80</b> |     |
| <b>Local Target</b> ■   | 19.00 | 39.00 | <b>50.58</b> | N/A |
| Last Reported           | N/A   | N/A   | N/A          |     |
| Benchmark               | N/A   | N/A   | N/A          |     |
| <b>Current Quartile</b> | N/A   | N/A   | <b>N/A</b>   |     |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate ● Polarity: Low ● BFC Lead: Ian Boswell

**NI 33.2: Arson incidents:**

**(ii) Number of deliberate secondary fires per 10,000 population**



CAA Indicator (non-LAA)  
Department: CXO

*Following two quarters where this indicator has caused some concern, the year-to-date figure of 91 fires (79.4 per 100,000 population) is now back on track to meet the annual target and is only slightly in excess of the same point last year (84 fires).*

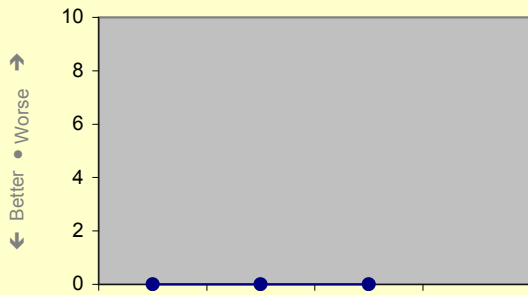
| Year: 2009/10           | Q1    | Q2    | Q3            | Q4  |
|-------------------------|-------|-------|---------------|-----|
| <b>Current</b> ●        | 54.00 | 75.00 | <b>79.40</b>  |     |
| <b>Local Target</b> ■   | 42.00 | 84.00 | <b>109.90</b> | N/A |
| Last Reported           | N/A   | N/A   | N/A           |     |
| Benchmark               | N/A   | N/A   | N/A           |     |
| <b>Current Quartile</b> | N/A   | N/A   | <b>N/A</b>    |     |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate ● Polarity: Low ● BFC Lead: Ian Boswell



**NI 34: Domestic violence – murder**



CAA Indicator (non-LAA)  
Department: CXO

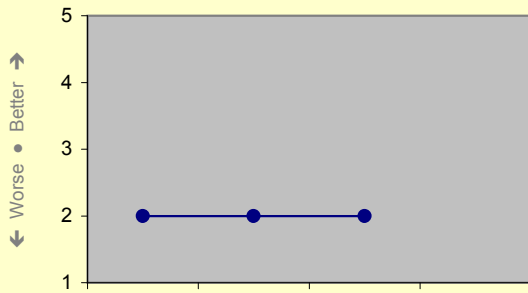
*The borough has suffered no domestic violence related murders.*

| Year: 2009/10           | Q1   | Q2   | Q3          | Q4  |
|-------------------------|------|------|-------------|-----|
| <b>Current</b>          | 0.0  | 0.0  | <b>0.0</b>  |     |
| <b>Local Target</b>     | N/A  | N/A  | N/A         | N/A |
| Last Reported           | N/A  | N/A  | N/A         |     |
| Benchmark               | N/A  | N/A  | N/A         |     |
| <b>Current Quartile</b> | Best | Best | <b>Best</b> |     |

The current figure uses validated final data. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Rate • Polarity: Low • BFC Lead: Ian Boswell

**NI 35: Building resilience to violent extremism**



CAA Indicator (non-LAA)  
Department: CXO

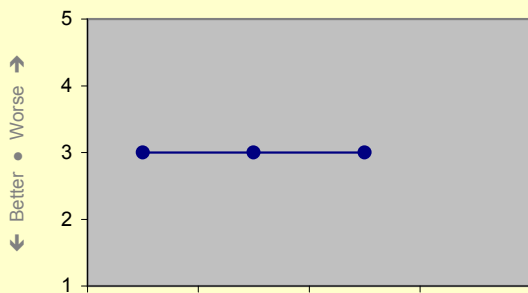
*This indicator uses an annual self-assessment based on four separate workstreams, the average of our scores for which in 2008/09 was Level 2. The figure is largely meaningless unless the national comparator dataset is made available, which is currently unlikely owing to the sensitivity of the data.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b>          | 2   | 2   | <b>2</b>   |     |
| <b>Local Target</b>     | N/A | N/A | N/A        | N/A |
| Last Reported           | 2   | 2   | 2          |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

The current figure uses validated final data. This CAA indicator has a snapshot (self-assessment) target measured by self-assessment. The 'last reported' figure is from the CLG Data Hub (May 2009). Benchmarking and quartile information is not currently available for this indicator.

Unit: Scale 1-5 • Polarity: High • BFC Lead: Ian Boswell

**NI 36: Protection against terrorist attack**



CAA Indicator (non-LAA)  
Department: CXO

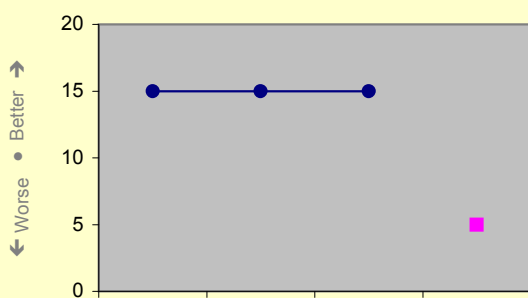
*The vulnerability assessment of '3' ('Medium') has come directly from the Counter-Terrorist Security Advisor (CTSA). The CTSA's priority areas will be those with a higher vulnerability assessment, so no further work in the Borough is planned for the immediate future.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b>          | 3   | 3   | <b>3</b>   |     |
| <b>Local Target</b>     | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

The current estimate is based on unvalidated current data. This CAA indicator has a snapshot (self-assessment) target measured by self-assessment. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Scale 1-5 • Polarity: Low • BFC Lead: Ian Boswell/David Clifford

### NI 37: Awareness of civil protection arrangements in the local area



CAA Indicator (non-LAA)  
Department: ECC

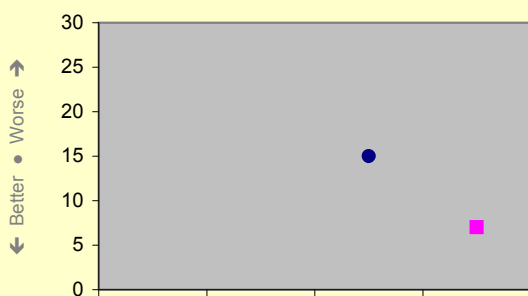
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by these partnerships for inclusion in a joint action plan.*

| Year: 2009/10           | Q1     | Q2     | Q3            | Q4  |
|-------------------------|--------|--------|---------------|-----|
| <b>Current</b> ●        | 15.0   | 15.0   | <b>15.0</b>   |     |
| <b>Local Target</b> ■   | N/A    | N/A    | N/A           | 5.0 |
| Last Reported           | 15.0   | 15.0   | 15.0          |     |
| Benchmark               | 17.3   | 17.3   | 17.3          |     |
| <b>Current Quartile</b> | Second | Second | <b>Second</b> |     |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 75th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Louise Osborn

### NI 43: Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody



CAA Indicator (non-LAA)  
Department: CYPL

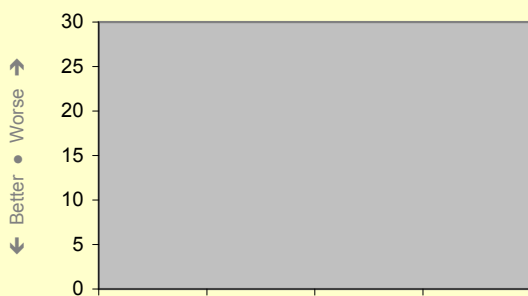
*The figure of 15.0% cited is the cumulative YTD position at the end of Quarter 2. The discrete Quarter 2 figure is 6.7%, so the trend is downward. Quarter 3 data is not yet available (submitted to Youth Justice Board end of January).*

| Year: 2009/10           | Q1  | Q2  | Q3           | Q4  |
|-------------------------|-----|-----|--------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>15.0</b>  |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A          | 7.0 |
| Last Reported           | N/A | N/A | N/A          |     |
| Benchmark               | N/A | N/A | 8.1          |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Worst</b> |     |

The current figure is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the Quarter 4 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile (low polarity) in the same data.

Unit: % • Polarity: Low • BFC Lead: Karen Roberts

### NI 44: Ethnic composition of offenders on Youth Justice System disposals



CAA Indicator (non-LAA)  
Department: CYPL

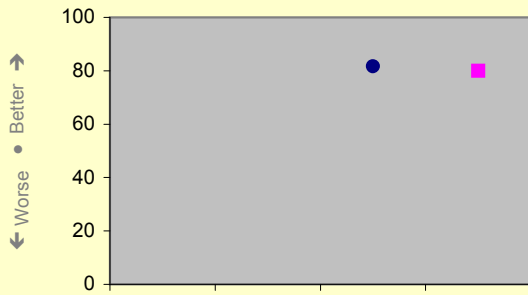
*No target set as numbers are not significant (too small). Numbers have remained static during Quarter 3.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>N/A</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Karen Roberts

**NI 45: Young offenders' engagement in suitable education, employment or training**



| Year: 2009/10           | Q1       | Q2       | Q3          | Q4   |
|-------------------------|----------|----------|-------------|------|
| <b>Current</b> ●        | N/A      | N/A      | <b>81.6</b> |      |
| <b>Local Target</b> ■   | [Annual] | [Annual] | [Annual]    | 80.0 |
| Last Reported           | N/A      | N/A      | N/A         |      |
| Benchmark               | N/A      | N/A      | 79.6        |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Best</b> |      |

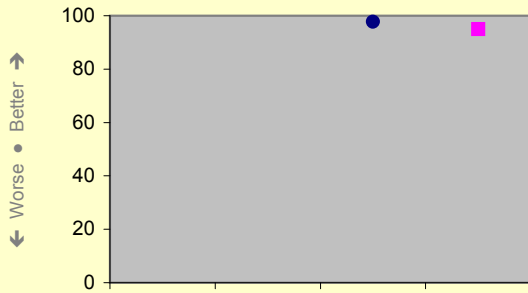
CAA Indicator (non-LAA)  
Department: CYPL

✓  
*The figure of 81.6% cited is the cumulative YTD position at the end of Quarter 2. The discrete Quarter 2 figure is 76.2%. Quarter 3 data not available (submitted to Youth Justice Board end of January).*

The current figure is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the Quarter 1 2009/10 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Karen Roberts

**NI 46: Young offenders' access to suitable accommodation**



| Year: 2009/10           | Q1       | Q2       | Q3            | Q4   |
|-------------------------|----------|----------|---------------|------|
| <b>Current</b> ●        | N/A      | N/A      | <b>97.7</b>   |      |
| <b>Local Target</b> ■   | [Annual] | [Annual] | [Annual]      | 95.0 |
| Last Reported           | N/A      | N/A      | N/A           |      |
| Benchmark               | N/A      | N/A      | 98.7          |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b> |      |

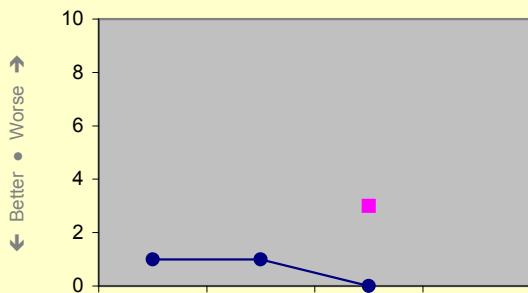
CAA Indicator (non-LAA)  
Department: CYPL

✓  
*The figure of 97.7% cited is the cumulative YTD position at the end of Quarter 2. The discrete Quarter 2 figure is 96.2%. Quarter 3 data not available (submitted to Youth Justice Board end of January).*

The current figure is based on outdated data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current figure within the Quarter 4 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Karen Roberts

**NI 48: Children killed or seriously injured in road traffic accidents**



| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | 1   | 1   | <b>0</b>   |     |
| <b>Local Target</b> ■   | N/A | N/A | 3          | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | 3   | 3   | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

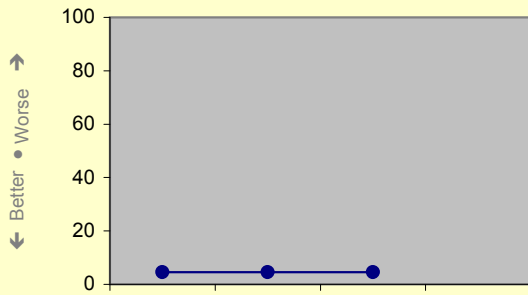
CAA Indicator (non-LAA)  
Department: ECC

✓  
*The Quarter 3 figure of zero represents the 12-month rolling period to the end of October 2009. Current performance is well below the target maximum.*

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number of children • Polarity: Low • BFC Lead: Roger Cook

**NI 115: Substance misuse by young people**



CAA Indicator (non-LAA)  
Department: CYPL

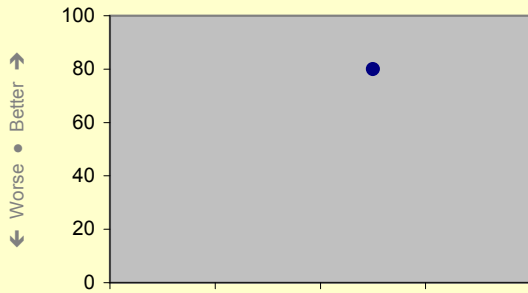
*This is the outcome of the TellUs 3 Survey. The average for England is 10.9% and the average for Bracknell Forest and its statistical neighbours is also 10.9%. The Bracknell Forest outturn therefore represents very good performance. The Tell Us 4 Survey is underway and the results are expected in Spring 2010.*

| Year: 2009/10    | Q1  | Q2  | Q3   | Q4  |
|------------------|-----|-----|------|-----|
| Current          | 4.5 | 4.5 | 4.5  |     |
| Local Target     | N/A | N/A | N/A  | N/A |
| Last Reported    | 4.5 | 4.5 | 4.5  |     |
| Benchmark        | N/A | N/A | 8.2  |     |
| Current Quartile | N/A | N/A | Best |     |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from TellUs 3 (2008). Quartile shows the position of the current outturn within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) within the same data.

Unit: % • Polarity: Low • BFC Lead: Mira Haynes

**NI 143: Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence**



CAA Indicator (non-LAA)  
Department: CXO

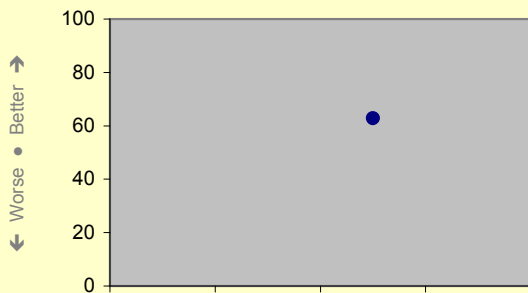
*This Home Office data is made available only with a major timelag; the current figure relates to 2008/09. The figure of 80.0% is a significant improvement on 2007/08 (73.7%), and places Bracknell Forest well above the median for the South-East.*

| Year: 2009/10    | Q1  | Q2  | Q3     | Q4  |
|------------------|-----|-----|--------|-----|
| Current          | N/A | N/A | 80.0   |     |
| Local Target     | N/A | N/A | N/A    | N/A |
| Last Reported    | N/A | N/A | 80.0   |     |
| Benchmark        | N/A | N/A | 81.0   |     |
| Current Quartile | N/A | N/A | Second |     |

The current figure uses validated final data. This CAA indicator has a snapshot target based on data collection. The 'last reported' figure is from the CLG Data Hub (January 2010). Quartile shows the position of the current figure within the latest figures for all relevant authorities in the South-East. Benchmark is approximately the 75th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Ian Boswell

**NI 144: Offenders under probation supervision in employment at the end of their order or licence**



CAA Indicator (non-LAA)  
Department: CXO

*This Home Office data is made available only with a major timelag; the current figure relates to 2008/09. The figure of 62.8% is a significant improvement on 2007/08 (51.4%), and is the best outturn in the South-East.*

| Year: 2009/10    | Q1  | Q2  | Q3   | Q4  |
|------------------|-----|-----|------|-----|
| Current          | N/A | N/A | 62.8 |     |
| Local Target     | N/A | N/A | N/A  | N/A |
| Last Reported    | N/A | N/A | 62.8 |     |
| Benchmark        | N/A | N/A | 58.0 |     |
| Current Quartile | N/A | N/A | Best |     |

The current figure uses validated final data. This CAA indicator has a snapshot target based on data collection. The 'last reported' figure is from the CLG Data Hub (January 2010). Quartile shows the position of the current figure within the latest figures for all relevant authorities in the South-East. Benchmark is approximately the 75th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Ian Boswell

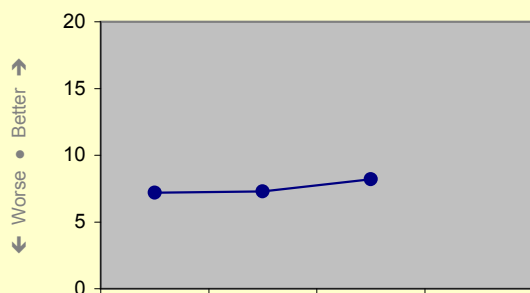
| <b>ACTIONS IN SUPPORT OF MTO 8</b> |   | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u>   |
|------------------------------------|---|-----------------|--------------|---|
| <b>8.1</b>                         | <b>Work with the Crime and Disorder Reduction Partnership to reduce crime by 3% each year by 2011.</b>  |                 |              |   |
| 8.1.1                              | Raise awareness of the CDRP through implementation of annual communications plan.   | Mar 2010        | CXO          | ✓ Government grant of £44k will drive extra activity to help achieve NI 21 and raise awareness of CDRP plan well into 2010.   |
| 8.1.2                              | Develop a new process for joint tasking to replace the reducing crime monthly meeting of the CDRP, with focus on reducing crime to meet targets.  | Apr 2009        | CXO          | ✓ Joint tasking process working well, subject to ongoing refinements, evidenced by falling levels of acquisitive crime.   |
| 8.1.3                              | Complete the joint strategic assessment of crime and disorder together with Thames Valley Police.   | Aug 2009        | CXO          | ✓ Joint strategic assessment completed, as well as a Bracknell Forest JSA to inform refresh of 2008-11 CDRP plan.   |
| 8.1.4                              | Develop an action plan under the 'Prevent' agenda.  | Mar 2010        | CXO          | ✓ 'Prevent' action plan completed.  |
| 8.1.5                              | Implement the youth justice self-assessment and improvement plan 2009-10.   | Mar 2010        | CYPL         | ✓ On target.  |
| 8.1.6                              | Work in partnership with Thames Valley Police to reduce first-time entrants into the youth justice system by identifying young people who are suitable for diversion and promoting positive alternatives to criminal justice interventions. | Mar 2010        | CYPL         | ✓ On target.  |
| <b>8.2</b>                         | <b>Reduce the number of people who fear crime by 10% by 2011.</b>   |                 |              |   |
| 8.2.1                              | Review the CDRP plan to focus on reducing fear of crime by 10% by 2011.   | Dec 2009        | CXO          | ✓ Government grant of £44k will drive extra activity to help achieve NI 21 and raise awareness of CDRP plan well into 2010. This will also have a major impact on reducing the fear of crime.   |
| <b>8.3</b>                         | <b>Expand the CCTV network coverage in the Borough.</b>   |                 |              |   |
| 8.3.1                              | Develop options for CCTV in the Borough for both the redevelopment of the town centre and for Sandhurst and the wider Borough.  | Mar 2010        | CXO          | ✓ Cameras at Sandhurst have been reviewed.  |
| <b>8.4</b>                         | <b>Use the 'speedwatch' anti-speeding teams to reduce the incidence of speeding.</b>  |                 |              |   |
| 8.4.1                              | Run speedwatch and increase awareness of the programme.   | Mar 2010        | CPS          | ✓ Trained volunteers and supported the launch of Great Hollands Speedwatch.   |
| 8.4.2                              | Implement speed management schemes.   | Mar 2010        | ECC          | ✓ Scheme due to be constructed in January.  |
| <b>8.5</b>                         | <b>Reduce the number of people, particularly young people, abusing drugs and alcohol.</b>   |                 |              |   |
| 8.5.1                              | Retender the substance misuse contracts for East Berkshire to continue to ensure that services are relevant to demands for support.   | Sep 2009        | ASCH         | ✓ Completed.  |
| <b>8.6</b>                         | <b>Publish an action plan to prevent violent extremism.</b>   |                 |              |   |
| 8.6.1                              | Establish a Bracknell Forest 'Prevent' steering group to deliver and monitor action plan.   | Mar 2010        | CXO          | ✓ 'Prevent' Steering Group now established and meeting monthly.   |
| 8.6.2                              | Build contacts with Muslim community in Bracknell Forest to encourage participation in 'Prevent' strategy.  | Mar 2010        | CXO          | ✓ Ongoing.  |
| 8.6.3                              | Take advantage of funding opportunities to implement 'Prevent' action plan as they become available. (Bracknell Forest is not a priority area and receives no other sources of funding for 'Prevent'.)                                      | Mar 2010        | CXO          | ✓ £20k received from the CLG Challenge & Innovation fund is to be used in Quarter 4 to build a better understanding of the needs of the Muslim community within Bracknell Forest. This work will follow the project currently being undertaken by BFVA. |

|                                   |  |          |              |   |
|-----------------------------------|--|----------|--------------|---|
| 8.6.4                             | Support the preventing violent extremism action plan through maintaining community engagement.   | Mar 2010 | CPS          | ✓ <i>Developed a consultant's research specification for the community mapping. Discussing the bid with the Muslim community.</i> |
| <b>OPERATIONAL RISKS TO MTO 8</b> |  |          | <b>Owner</b> | <b>Progress on Mitigation Actions</b>   |
| 8.1                               | Lack of engagement from key stakeholders.<br>Mitigation: Good communications plan. Clarity of timescales and clear implementation plans.   |          | CPS          | Support and input given to communications plan and stakeholder meetings.<br>Revised/New Risk: None.                               |
| 8.2                               | Difficulty attracting new volunteers.<br>Mitigation: Support BFVA to implement the NI 006 action plan promoting volunteering.  |          | CPS          | Regular meetings held with BFVA and actions identified to support the plan.<br>Revised/New Risk: None.                            |
| 8.3                               | Limited staffing resource.<br>Mitigation: Careful prioritisation.  |          | CPS          | Staffing and performance regularly monitored.<br>Revised/New Risk: None.  |
| 8.4                               | Potential for the Prevent Strategy to strain community relations.<br>Mitigation: Work with BFVA to ensure effective engagement with community groups on the Prevent Strategy.  |          | CPS          | Regular communication and meetings held with key community groups.<br>Revised/New Risk: None.                                     |
| 8.5                               | Performance of and relationship with partners and contractors.<br>Mitigation: Maintain close working relationship.   |          | CPS          | Regular meetings held.<br>Revised/New Risk: None.   |
| 8.6                               | Rising crime due to downturn in economy.<br>Mitigation: Seek best practice and advise from GOSE.   |          | CXO          | No change to the risk during the quarter.<br>Revised/New Risk: None.  |
| 8.7                               | Rising levels of drug and alcohol misuse lead to increase in violence.<br>Mitigation: Work with DAAT to ensure effective treatment options. Education of children and young people. Effective licensing enforcement. |          | CXO          | No change to the risk during the quarter.<br>Revised/New Risk: None.  |
| 8.8                               | Lack of involvement in the development of Prevent Strategy from the Muslim community<br>Mitigation: Consult with Muslim partners and identify best practice from elsewhere.  |          | CXO          | Continued engagement with Muslim community with issues unconnected to Prevent.<br>Revised/New Risk: None.                         |
| 8.9                               | Perceptions of crime and anti-social behaviour influenced by external events.<br>Mitigation: Robust effective strategic assessment and joint tasking process.  |          | CXO          | Making full use of funding opportunities that have become available in January 2010.<br>Revised/New Risk: None.                   |
| 8.10                              | Lack of effective involvement by partner agencies and other Council departments.<br>Mitigation: Develop effective strategic assessment and joint tasking process.  |          | CXO          | No change to the risk during the quarter.<br>Revised/New Risk: None.  |
| 8.11                              | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.  |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |

**Medium-Term Objective 9:  
Promote independence and choice for vulnerable adults and older people.**

**PERFORMANCE INDICATORS FOR MTO 9**

**NI 130: Social Care clients receiving Self Directed Support**



**LAA INDICATOR (Designated)**

Department: ASCH

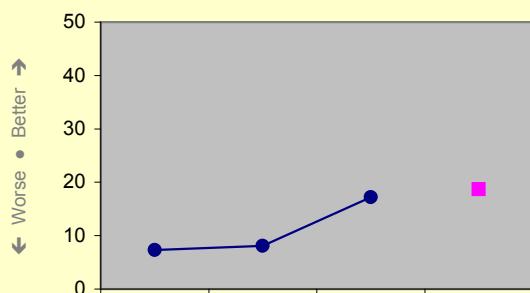
*This indicator represents the numbers of adults and carers receiving self-directed support across the year as a percentage of clients receiving community-based services and carers receiving carer's services aged ≥18. The target for all LAs is 30% of all relevant people, to be achieved by March 2011.*

| Year: 2009/10           | Q1       | Q2       | Q3       | Q4  |
|-------------------------|----------|----------|----------|-----|
| <b>Current</b>          | 7.2      | 7.3      | 8.2      | TBC |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual] | TBC |
| Last Reported           | N/A      | N/A      | N/A      |     |
| Benchmark               | N/A      | N/A      | N/A      |     |
| <b>Current Quartile</b> | N/A      | N/A      | N/A      |     |

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a complex cumulative target measured by data collection. Benchmarking and quartile information is not currently available for this indicator because the definition has recently changed from a rate per 100,000 population to a percentage of relevant people.

Unit: % • Polarity: High • BFC Lead: Zoë Johnstone

**NI 135: Carers receiving needs assessment or review and a specific carer's service, or advice and information**



**LAA INDICATOR (Designated)**

Department: ASCH

✓

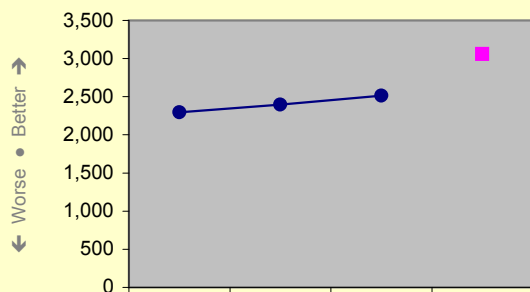
*This is a cumulative indicator where the total builds across the year. We anticipate that the target will be met. A workstream is well underway to ensure that all carers and joint assessments taking place are correctly recorded within each care group. Targets have also been set for each care group.*

| Year: 2009/10           | Q1       | Q2       | Q3       | Q4   |
|-------------------------|----------|----------|----------|------|
| <b>Current</b>          | 7.3      | 8.1      | 17.2     | 18.7 |
| <b>LAA Target</b>       | [Annual] | [Annual] | [Annual] | 18.7 |
| Last Reported           | 16.4     | 16.4     | 16.4     |      |
| Benchmark               | N/A      | N/A      | 19.1     |      |
| <b>Current Quartile</b> | N/A      | N/A      | Second   |      |

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a cumulative target measured by data collection. Quartile shows the approximate position of the current figure, on a YTD basis, within the 2008/09 dataset for all relevant LAs in England. Benchmark is the approximate 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Mira Haynes

**NI 136: People supported to live independently through social services (all adults)**



**LAA INDICATOR (Designated)**

Department: ASCH

✗

*Following a change in definition, there is a need to understand what impact the actions agreed for this year will have. We will then look at what else can be done to try to achieve the final LAA target by the end of 2010/11. Clearly, this is the desired outcome.*

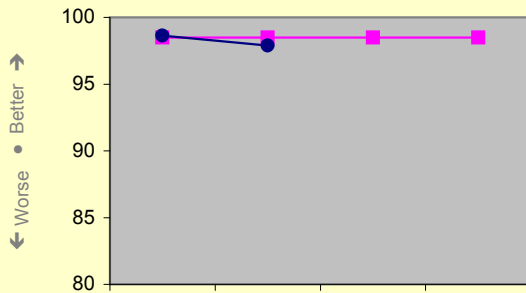
| Year: 2009/10           | Q1       | Q2       | Q3       | Q4    |
|-------------------------|----------|----------|----------|-------|
| <b>Current</b>          | 2,295    | 2,395    | 2,515    | 3,060 |
| <b>LAA Target</b>       | [annual] | [annual] | [annual] | 3,060 |
| Last Reported           | N/A      | N/A      | N/A      |       |
| Benchmark               | N/A      | N/A      | 2,835    |       |
| <b>Current Quartile</b> | N/A      | N/A      | Second   |       |

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a complex snapshot target measured by data snapshot. Quartile shows the approximate position of the current figure, on a YTD basis, within the 2008/09 dataset for all relevant LAs in England. Benchmark is the approximate 75th percentile in the same data.

Unit: Rate per wghtd 100k pop • Polarity: High • BFC Lead: Zoë Johnstone



**NI 142: Percentage of vulnerable people who are supported to maintain independent living**



| Year: 2009/10           | Q1     | Q2    | Q3    | Q4    |
|-------------------------|--------|-------|-------|-------|
| <b>Current</b>          | 98.64  | 97.89 | N/A   |       |
| <b>LAA Target</b>       | 98.50  | 98.50 | 98.50 | 98.50 |
| Last Reported           | N/A    | N/A   | N/A   |       |
| Benchmark               | 98.87  | 98.07 | N/A   |       |
| <b>Current Quartile</b> | Second | Worst | N/A   |       |

**LAA INDICATOR (Designated)**

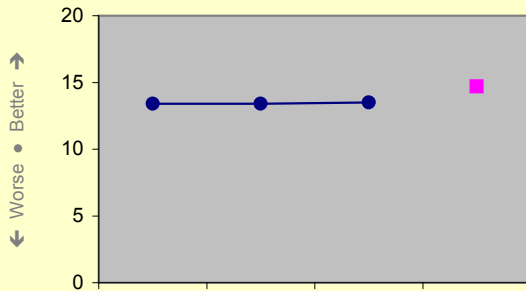
Department: ECC

Quarter 3 data is not yet available. The confirmed figure for Quarter 1 is 98.64% and for Quarter 2 is 97.89%.

No estimated outturn is currently available for this indicator. This LAA (Designated) indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Clare Dorning

**NI 146: Adults with learning disabilities in employment**



| Year: 2009/10           | Q1       | Q2       | Q3       | Q4   |
|-------------------------|----------|----------|----------|------|
| <b>Current</b>          | 13.4     | 13.4     | 13.5     |      |
| <b>LAA Target</b>       | [annual] | [annual] | [annual] | 14.7 |
| Last Reported           | 14.2     | 13.4     | 13.4     |      |
| Benchmark               | N/A      | N/A      | 9.7      |      |
| <b>Current Quartile</b> | N/A      | N/A      | Best     |      |

**LAA INDICATOR (Designated)**

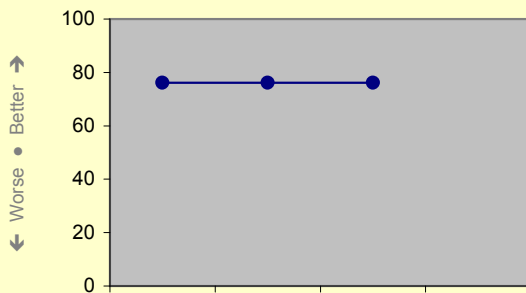
Department: ASCH

Currently we are at 42 people which is 13.5% using the current LD cohort of 311 people (including E-Card people). The target for 2010/11 is 55 people which within the current cohort is 17.7%.

The current estimate is based on unvalidated current data. This LAA (Designated) indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Nick Ireland

**NI 124: People with a long-term condition supported to be independent and in control of their condition**



| Year: 2009/10           | Q1   | Q2   | Q3     | Q4  |
|-------------------------|------|------|--------|-----|
| <b>Current</b>          | 76.2 | 76.2 | 76.2   |     |
| <b>Local Target</b>     | N/A  | N/A  | N/A    | N/A |
| Last Reported           | N/A  | N/A  | N/A    |     |
| Benchmark               | N/A  | N/A  | 78.8   |     |
| <b>Current Quartile</b> | N/A  | N/A  | Second |     |

CAA Indicator (non-LAA)

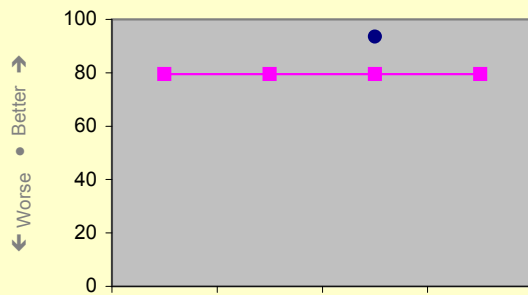
Department: ASCH

This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the validated outturn for 2007/08. The 2008/09 outturn is not yet available.

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LA areas in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Mary Purnell

**NI 125: Achieving independence for older people through rehabilitation/intermediate care**



| Year: 2009/10    | Q1   | Q2   | Q3   | Q4   |
|------------------|------|------|------|------|
| Current          | N/A  | N/A  | 93.5 |      |
| Local Target     | 79.5 | 79.5 | 79.5 | 79.5 |
| Last Reported    | N/A  | N/A  | N/A  | N/A  |
| Benchmark        | N/A  | N/A  | 85.0 |      |
| Current Quartile | N/A  | N/A  | Best |      |

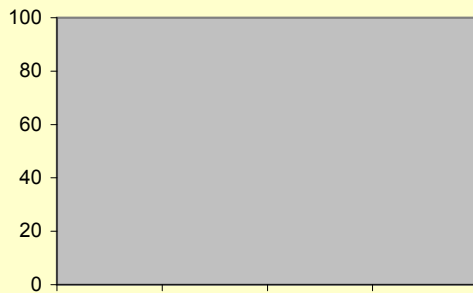
CAA Indicator (non-LAA)  
Department: ASCH

Following work to collate the discharges from 1 July, the figure for 91 days status for October and November is 93.5%. The 2009/10 target for this indicator is 82% which means that we are exceeding target.

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current figure within the 2008/09 dataset for all relevant authorities in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Mira Haynes

**NI 127: Self reported experience of social care users**



| Year: 2009/10    | Q1         | Q2         | Q3         | Q4         |
|------------------|------------|------------|------------|------------|
| Current          | N/A        | N/A        | N/A        |            |
| Local Target     | [Deferred] | [Deferred] | [Deferred] | [Deferred] |
| Last Reported    | N/A        | N/A        | N/A        | N/A        |
| Benchmark        | N/A        | N/A        | N/A        |            |
| Current Quartile | N/A        | N/A        | N/A        |            |

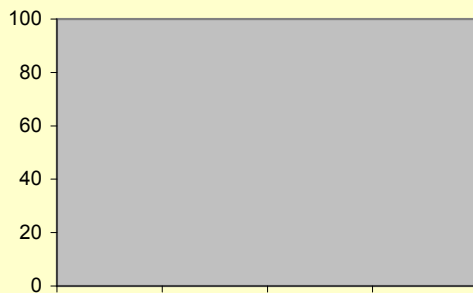
CAA Indicator (non-LAA)  
Department: ASCH

Introduction of this indicator has been deferred by central government, and its final technical definition is still awaited.

No estimated outcome is currently available for this indicator. This CAA indicator has a snapshot target measured by survey. No outcome for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Mira Haynes

**NI 128: User reported measure of respect and dignity in their treatment**



| Year: 2009/10    | Q1         | Q2         | Q3         | Q4         |
|------------------|------------|------------|------------|------------|
| Current          | N/A        | N/A        | N/A        |            |
| Local Target     | [Deferred] | [Deferred] | [Deferred] | [Deferred] |
| Last Reported    | N/A        | N/A        | N/A        | N/A        |
| Benchmark        | N/A        | N/A        | N/A        |            |
| Current Quartile | N/A        | N/A        | N/A        |            |

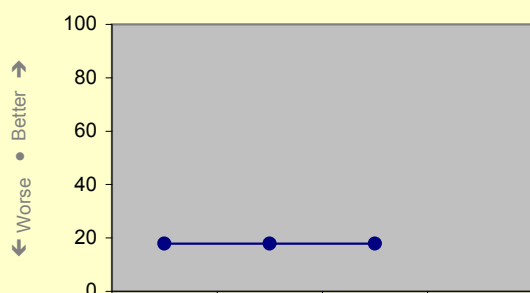
CAA Indicator (non-LAA)  
Department: ASCH

Introduction of this indicator has been deferred by central government, and its final technical definition is still awaited.

No estimated outcome is currently available for this indicator. This CAA indicator has a snapshot target measured by survey. No outcome for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Mira Haynes

**NI 129: End of life care -- access to appropriate care enabling people to be able to choose to die at home**



| Year: 2009/10           | Q1   | Q2   | Q3           | Q4  |
|-------------------------|------|------|--------------|-----|
| <b>Current</b>          | 17.8 | 17.8 | <b>17.8</b>  |     |
| <b>Local Target</b>     | N/A  | N/A  | N/A          | N/A |
| Last Reported           | N/A  | N/A  | N/A          |     |
| Benchmark               | N/A  | N/A  | 18.2         |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Worst</b> |     |

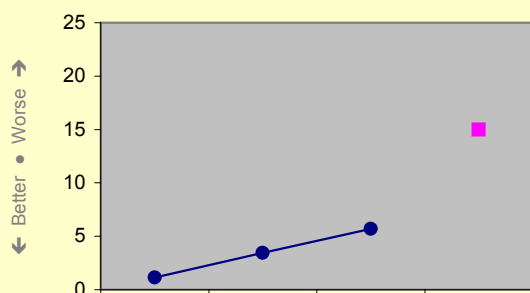
CAA Indicator (non-LAA)  
Department: ASCH

*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the validated outturn for 2007. The 2008 outturn is not yet available.*

The current estimate is based on outdated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection. Quartile shows the position of the current figure within the 2007 dataset for all relevant authorities in England. Benchmark is the 25th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Mary Purnell

**NI 131: Delayed transfers of care**



| Year: 2009/10           | Q1       | Q2       | Q3          | Q4    |
|-------------------------|----------|----------|-------------|-------|
| <b>Current</b>          | 1.15     | 3.46     | <b>5.71</b> |       |
| <b>Local Target</b>     | [Annual] | [Annual] | [Annual]    | 15.00 |
| Last Reported           | N/A      | N/A      | N/A         |       |
| Benchmark               | N/A      | N/A      | 5.85        |       |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Best</b> |       |

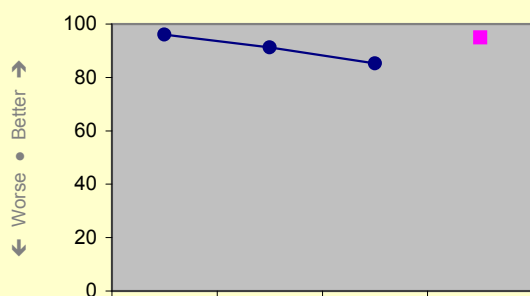
CAA Indicator (non-LAA)  
Department: ASCH

*Performance in Quarter 3 was 2.25 delayed transfers per 100,000 adult population, giving us a cumulative YTD figure of 5.71. This is below the target maximum and well into the best quartile nationally.*

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current outturn, on an approximate YTD basis, within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 25th percentile (low polarity) in the same data.

Unit: Rate per 100k pop. ≥18 yrs • Polarity: Low • BFC Lead: Sally Palmer

**NI 132: Timeliness of social care assessment (all adults)**



| Year: 2009/10           | Q1       | Q2       | Q3            | Q4   |
|-------------------------|----------|----------|---------------|------|
| <b>Current</b>          | 96.0     | 91.3     | <b>85.2</b>   |      |
| <b>Local Target</b>     | [Annual] | [Annual] | [Annual]      | 95.0 |
| Last Reported           | 92.4     | 96.0     | 96.0          |      |
| Benchmark               | N/A      | N/A      | 88.7          |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Second</b> |      |

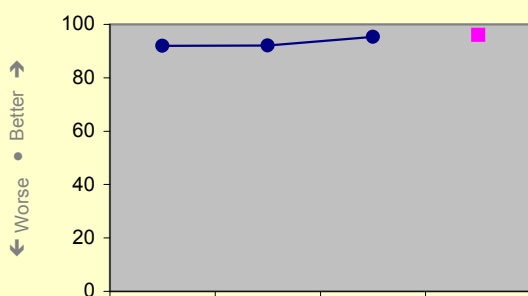
CAA Indicator (non-LAA)  
Department: ASCH

*Current performance is expected to increase following data validation and work focussing on exceptions.*

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Mira Haynes

### NI 133: Timeliness of social care packages following assessment



CAA Indicator (non-LAA)  
Department: ASCH

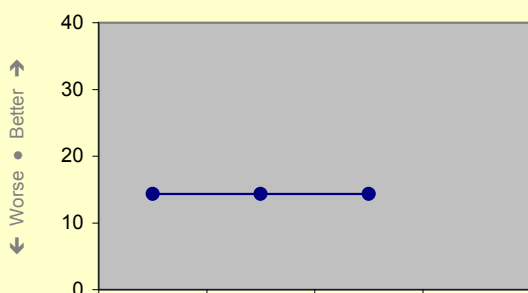
*Performance has improved due to data validation. This indicator is expected to hit target.*

| Year: 2009/10           | Q1       | Q2       | Q3          | Q4   |
|-------------------------|----------|----------|-------------|------|
| <b>Current</b>          | 92.0     | 92.1     | <b>95.3</b> |      |
| <b>Local Target</b>     | [Annual] | [Annual] | [Annual]    | 96.0 |
| Last Reported           | 96.2     | 96.2     | 96.2        |      |
| Benchmark               | N/A      | N/A      | 93.7        |      |
| <b>Current Quartile</b> | N/A      | N/A      | <b>Best</b> |      |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Mira Haynes

### NI 137: Healthy life expectancy at age 65



CAA Indicator (non-LAA)  
Department: ASCH

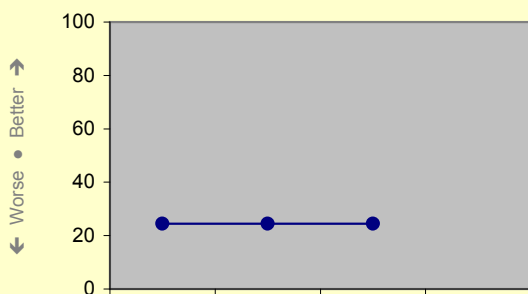
*This is the first time that we have been able to report on this PCT-led indicator. The outturn cited is the validated outturn for 2001. No updated data has yet been made available by government.*

| Year: 2009/10           | Q1   | Q2   | Q3            | Q4  |
|-------------------------|------|------|---------------|-----|
| <b>Current</b>          | 14.3 | 14.3 | <b>14.3</b>   |     |
| <b>Local Target</b>     | N/A  | N/A  | N/A           | N/A |
| Last Reported           | N/A  | N/A  | N/A           |     |
| Benchmark               | N/A  | N/A  | 14.9          |     |
| <b>Current Quartile</b> | N/A  | N/A  | <b>Second</b> |     |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection. Quartile shows the position of the current figure within the 2001 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: Number of years • Polarity: High • BFC Lead: Mira Haynes

### NI 139: The extent to which older people receive the support they need to live independently at home



CAA Indicator (non-LAA)  
Department: ASCH

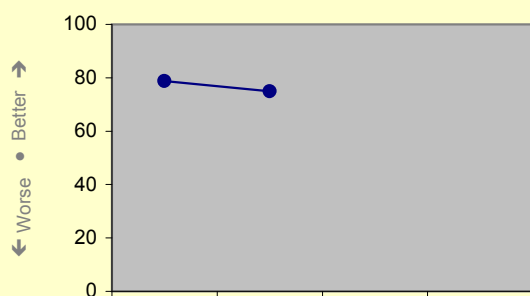
*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

| Year: 2009/10           | Q1         | Q2         | Q3           | Q4         |
|-------------------------|------------|------------|--------------|------------|
| <b>Current</b>          | 24.5       | 24.5       | <b>24.5</b>  |            |
| <b>Local Target</b>     | [Biennial] | [Biennial] | [Biennial]   | [Biennial] |
| Last Reported           | 24.5       | 24.5       | 24.5         |            |
| Benchmark               | 31.5       | 31.5       | 31.5         |            |
| <b>Current Quartile</b> | Worst      | Worst      | <b>Worst</b> |            |

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 25th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Mira Haynes

### NI 141: Percentage of vulnerable people achieving independent living



CAA Indicator (non-LAA)  
Department: ECC

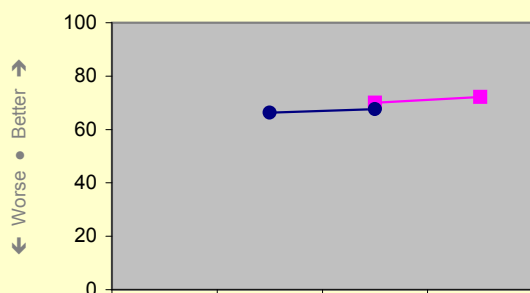
*Quarter 3 data is not yet available. Confirmed figure for Quarter 1 is 78.75% and for Quarter 2 is 75.00%.*

| Year: 2009/10           | Q1     | Q2    | Q3  | Q4  |
|-------------------------|--------|-------|-----|-----|
| <b>Current</b> ●        | 78.75  | 75.00 | N/A |     |
| <b>Local Target</b> ■   | N/A    | N/A   | N/A | N/A |
| Last Reported           | N/A    | N/A   | N/A |     |
| Benchmark               | 82.46  | 76.19 | N/A |     |
| <b>Current Quartile</b> | Second | Third | N/A |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Clare Dorning

### NI 145: Adults with learning disabilities in settled accommodation



CAA Indicator (non-LAA)  
Department: ASCH

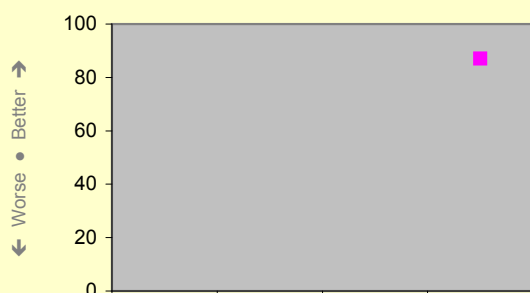
**✘**  
*Currently there are 211 people in settled accommodation, which translates to 67.6% against a quarterly target of 70.0%. Further developments are anticipated with the re-provision project which would see settled accommodation exceed target.*

| Year: 2009/10           | Q1       | Q2       | Q3     | Q4   |
|-------------------------|----------|----------|--------|------|
| <b>Current</b> ●        | N/A      | 66.3     | 67.6   |      |
| <b>Local Target</b> ■   | [annual] | [annual] | 70.0   | 72.2 |
| Last Reported           | 67.0     | 67.0     | 67.0   |      |
| Benchmark               | N/A      | N/A      | 85.9   |      |
| <b>Current Quartile</b> | N/A      | N/A      | Second |      |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Nick Ireland

### NI 147: Care leavers in suitable accommodation



CAA Indicator (non-LAA)  
Department: CYPL

*No estimated outturn figure is available for this indicator on a quarterly basis. This indicator provides a snapshot of data for former care leavers aged 19 who were looked after on 1 April in their 17th year who were in suitable accommodation.*

| Year: 2009/10           | Q1  | Q2  | Q3  | Q4   |
|-------------------------|-----|-----|-----|------|
| <b>Current</b> ●        | N/A | N/A | N/A |      |
| <b>Local Target</b> ■   | N/A | N/A | N/A | 87.0 |
| Last Reported           | N/A | N/A | N/A |      |
| Benchmark               | N/A | N/A | N/A |      |
| <b>Current Quartile</b> | N/A | N/A | N/A |      |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Sheila McKeand

**NI 148: Care leavers in suitable education, employment or training**



CAA Indicator (non-LAA)  
Department: CYPL

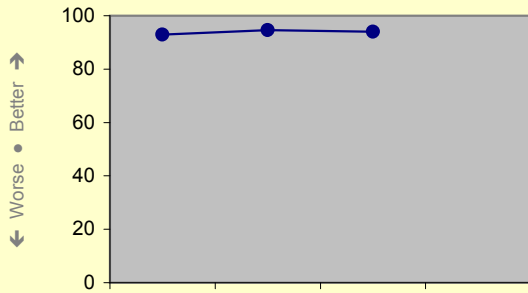
*No estimated outturn figure is available for this indicator on a quarterly basis. This indicator provides a snapshot of data for former care leavers aged 19 who were looked after on 1 April in their 17th year, who were in education, employment or training.*

| Year: 2009/10           | Q1  | Q2  | Q3  | Q4   |
|-------------------------|-----|-----|-----|------|
| <b>Current</b> ●        | N/A | N/A | N/A |      |
| <b>Local Target</b> ■   | N/A | N/A | N/A | 68.0 |
| Last Reported           | N/A | N/A | N/A |      |
| Benchmark               | N/A | N/A | N/A |      |
| <b>Current Quartile</b> | N/A | N/A | N/A |      |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Sheila McKeand

**NI 149: Adults receiving secondary mental health services in settled accommodation**



CAA Indicator (non-LAA)  
Department: ASCH

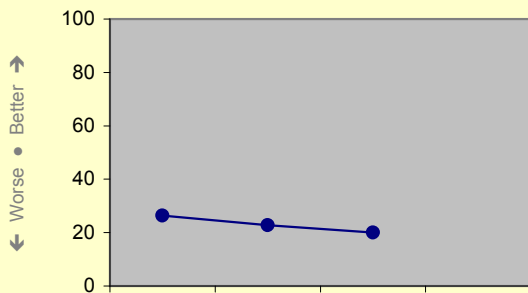
*Current performance of 94.0% exceeds last year's performance of 80.7%. This has been attributed to more robust data recording.*

| Year: 2009/10           | Q1    | Q2    | Q3    | Q4  |
|-------------------------|-------|-------|-------|-----|
| <b>Current</b> ●        | 92.88 | 94.64 | 94.00 |     |
| <b>Local Target</b> ■   | N/A   | N/A   | N/A   | N/A |
| Last Reported           | N/A   | N/A   | N/A   |     |
| Benchmark               | N/A   | N/A   | 45.95 |     |
| <b>Current Quartile</b> | N/A   | N/A   | Best  |     |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Tony Dwyer

**NI 150: Adults receiving secondary mental health services in employment**



CAA Indicator (non-LAA)  
Department: ASCH

*Performance is broadly in line with Quarter 2, and is well into the best quartile nationally.*

| Year: 2009/10           | Q1    | Q2    | Q3    | Q4  |
|-------------------------|-------|-------|-------|-----|
| <b>Current</b> ●        | 26.38 | 22.79 | 20.00 |     |
| <b>Local Target</b> ■   | N/A   | N/A   | N/A   | N/A |
| Last Reported           | 14.60 | 14.60 | 14.60 |     |
| Benchmark               | N/A   | N/A   | 6.70  |     |
| <b>Current Quartile</b> | N/A   | N/A   | Best  |     |

The current estimate is based on unvalidated current data. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the current estimate within the 2008/09 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Tony Dwyer

| <b>ACTIONS IN SUPPORT OF MTO 9</b> |  | <u>Due Date</u> | <u>Owner</u>        | <u>Comments</u>   |
|------------------------------------|--|-----------------|---------------------|---|
| <b>9.1</b>                         | <b>Modernise services for vulnerable adults and older people by reducing reliance on residential care and improving access to community-based services.</b>  |                 |                     |   |
| 9.1.1                              | Successfully implement the transfer of responsibility for the social care of adults with a learning disability from the NHS to the local authority and develop an appropriate redistribution formula.                  | Mar 2010        | ASCH                | ✓ <i>A proposal will be put to the PCT Board in January.</i>  |
| 9.1.2                              | Implement the commissioning strategies for people with dementia and people with a sensory impairment.  | Mar 2010        | ASCH                | ✓ <i>Multi-agency strategy group meets bi-monthly to implement the agreed action plan for delivery.</i>   |
| <b>9.2</b>                         | <b>Increase the number of people having direct control of the budgets for their care.</b>  |                 |                     |   |
| 9.2.1                              | Review the workforce implications of the TASC pilot to ensure the workforce are appropriately developed and trained to deliver services effectively and develop a flexible framework to deliver the required outcomes. | Mar 2010        | ASCH                | ✓ <i>The pilot commenced in July. In addition, information from other LAs has been reviewed to determine the likely implications of the personalisation agenda.</i> |
| 9.2.2                              | Develop a pilot for transforming social care to test out resource allocation system and develop new ways of working.   | May 2009        | ASCH                | ✓ <i>The pilot was launched in July and has been receiving referrals since August. The pilot is on target to move to the evaluation phase by March.</i>             |
| 9.2.3                              | Ensure that appropriate policies and procedures (including the charging policy) are reviewed to ensure they reflect the requirements of the personalisation agenda.  | Mar 2010        | ASCH                | ✓ <i>The draft Fairer Contributions Guidance has been approved by the Executive Member for consultation.</i>  |
| 9.2.4                              | Develop resource allocation system to model impact of individual budgets on pilot group of clients receiving care.   | Aug 2009        | ASCH                | ✓ <i>Draft model in place. Allocations now made to relevant clients on the pilot.</i>   |
| <b>9.3</b>                         | <b>Develop a Borough-wide strategy for older people.</b>   |                 |                     |   |
| 9.3.1                              | Publish a strategy for older people.   | Dec 2009        | CXO                 | ✓ <i>Complete.</i>  |
| 9.3.2                              | Implement the actions from the older people's strategy.  | Mar 2010        | ASCH CPS<br>CXO ECC | ✓ <i>ASCH: Key tasks being developed for the whole strategy. CPS: Proceeding satisfactorily. CXO: Work is ongoing.</i>  |
| 9.3.3                              | Implement communications plan for modernisation of adult services pilot.   | Apr 2009        | CXO                 | ✓ <i>Complete.</i>  |
| <b>9.4</b>                         | <b>Provide advice and support to vulnerable people to help maintain them in their own homes.</b>   |                 |                     |   |
| 9.4.1                              | Work with housing colleagues to develop an accommodation strategy for older people.  | Sep 2009        | ASCH                | ✓ <i>Housing strategy complete. Next step is for Older People vision.</i>   |
| 9.4.2                              | Explore the use of community TV as an alternative means of getting information to people about the support available.  | Jul 2009        | ASCH                | ✓ <i>Future topics to include support for victims of stroke.</i>  |
| 9.4.3                              | Continue to implement communications plan for modernising home care.   | Mar 2010        | CXO                 | ✓ <i>Ongoing.</i>   |



|                                   |  |          |              |   |
|-----------------------------------|--|----------|--------------|---|
| <b>9.5</b>                        | <b>Provide support for carers by working with statutory and voluntary partners.</b>  |          |              |   |
| 9.5.1                             | Refresh the strategy for carers, working with partners and carers.   | Apr 2009 | ASCH         | ✓ <i>Completed.</i>   |
| 9.5.2                             | Implement the recommendations from the Members' working group on carers.   | Jan 2010 | ASCH         | ✓ <i>Discussions underway with Age Concern regarding a creche-type service for older people.</i>  |
| 9.5.3                             | Develop robust, practical and accurate data collection processes across a wide range of groups, produce advice and information in a range of appropriate formats, and use all communication channels to disseminate. | Mar 2010 | ASCH         | ✓ <i>It is anticipated that the new IAS system will collect data required, plus ongoing discussions with voluntary sector to agree data collection and dissemination of information and advice.</i> |
| <b>9.6</b>                        | <b>Reduce fuel poverty by reducing the proportion of people receiving income-based benefits living in cold,</b>  |          |              |   |
| 9.6.1                             | Target household occupiers, in particular those who are receiving benefits, to increase the uptake of insulation.  | Mar 2010 | ECC          | ✓ <i>Preparing an application to the Low Carbon Communities Challenge to target mobile home residents at Warfield Park.</i>   |
| <b>OPERATIONAL RISKS TO MTO 9</b> |  |          | <b>Owner</b> | <b>Progress on Mitigation Actions</b>   |
| 9.1                               | TASC pilot too short to consider all the workforce implications.<br>Mitigation: Review the workforce implications of the learning disabilities review. Review arrangements in other local authorities.               |          | ASCH         | Continuing to liaise with other LAs and with the personal facilitators.<br>Revised/New Risk: None.  |

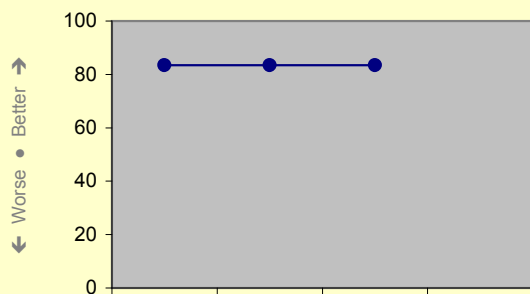
**PRIORITY FIVE:  
VALUE FOR MONEY**

**Medium-Term Objective 10:**

Be accountable and provide excellent value for money.

**PERFORMANCE INDICATORS FOR MTO 10**

**NI 5: Overall/general satisfaction with the local area**



**LAA INDICATOR (Designated)**

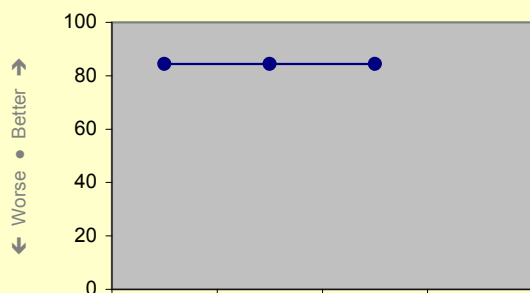
Department: CXO

*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

The current figure uses validated final data. This LAA (Designated) indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 75th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Claire Sharp

**NI 138: Satisfaction of people over 65 with both home and neighbourhood**



**CAA Indicator (non-LAA)**

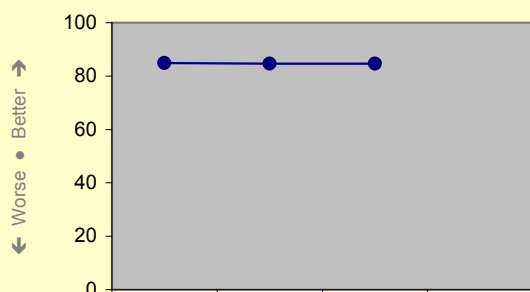
Department: CXO

*This is the final adjusted figure from the 2008 Place Survey. The national dataset is now available for comparison, as detailed in the figures provided here. A Place Survey workshop was held with BFP in December, where actions were identified. These are currently being validated by theme partnerships for inclusion in a joint action plan.*

The current figure uses validated final data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the Place Survey (October 2008). Quartile shows the position of the current figure within the 2008 figures for all local authorities in England. Benchmark is the 50th percentile in the same figures.

Unit: % • Polarity: High • BFC Lead: Victor Nicholls

**NI 151: Overall employment rate (working-age)**



**CAA Indicator (non-LAA)**

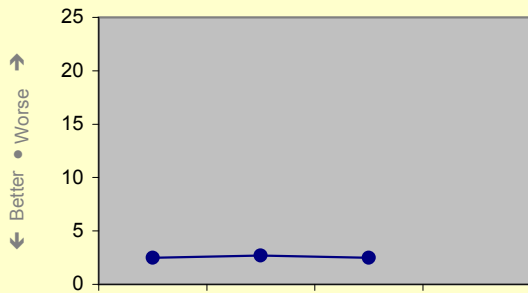
Department: CXO

*The outturn cited is comprised of 75.8% employees and 8.8% self employed (rounded figures). These are the latest figures for the period April 2008 to March 2009.*

The current estimate is based on latest available but outdated data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from ONS (March 2009). Quartile shows the position of the current outturn within the dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Richard Haynes

**NI 152: Working age people on out of work benefits**



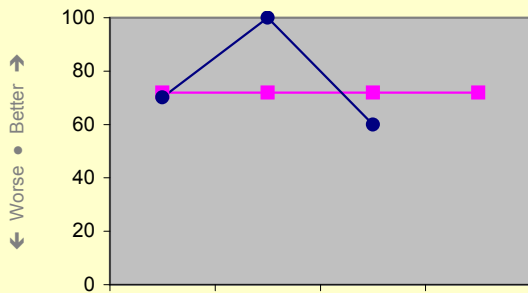
CAA Indicator (non-LAA)  
Department: CXO

*This outturn compares to a South-East figure of 3.1 and a UK figure of 4.2. These are the latest outturns for November 2009.*

The current estimate is based on latest available data which relates to an earlier period. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from ONS (Nomis). Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Richard Haynes

**NI 157.1: Processing of planning applications:  
(i) Major applications**



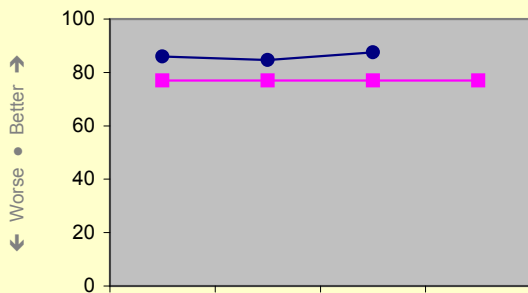
CAA Indicator (non-LAA)  
Department: ECC

*The quarter saw two applications in this category determined outside the 13 week period.*

The current estimate is based on latest available data. This CAA indicator has a cumulative target measured by data collection. The 'last reported' figure is from PS1/2 (July 2008). Quartile shows the position of the current estimate within the 2008/09 Q4 dataset for all relevant LAs in the South-East. Benchmark is the approximate 25th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Vincent Haines

**NI 157.2: Processing of planning applications:  
(ii) Minor applications**



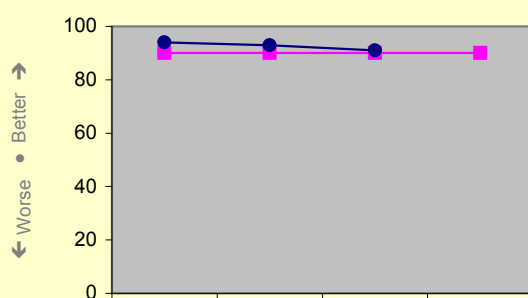
CAA Indicator (non-LAA)  
Department: ECC

*The target has been exceeded for this indicator.*

The current estimate is based on latest available data. This CAA indicator has a cumulative target measured by data collection. The 'last reported' figure is from PS1/2 (July 2008). Quartile shows the position of the current estimate within the 2008/09 Q4 dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Vincent Haines

**NI 157.3: Processing of planning applications:  
(iii) Other applications**



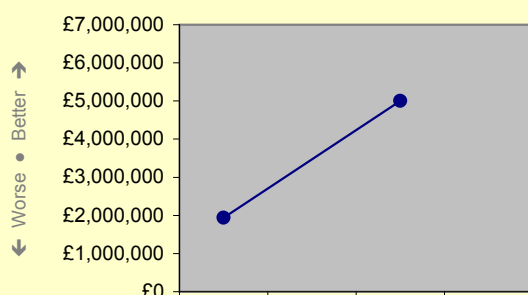
CAA Indicator (non-LAA)  
Department: ECC

✓  
*The target has been exceeded for this indicator.*

The current estimate is based on latest available data. This CAA indicator has a cumulative target measured by data collection. The 'last reported' figure is from PS1/2 (July 2008). Quartile shows the position of the current estimate within the 2008/09 Q4 dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Vincent Haines

**NI 179: Value for money – total net value of on-going cash-releasing value for money gains that have impacted since the start of the 2008-9 financial year**



CAA Indicator (non-LAA)  
Department: CPS

✓  
*The Quarter 3 figures cited represent the anticipated outturn for 2009/10, submitted as a draft to CLG in October 2009. The figure shown for Quarter 1 is the final outturn for 2008/09.*

The current figure uses final validated data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from the CLG Data Hub (June 2009). Benchmarking and quartile information is not currently available for this indicator.

Unit: Currency • Polarity: High • BFC Lead: Chris Herbert

| <b>ACTIONS IN SUPPORT OF MTO 10</b> |   | <u>Due Date</u> | <u>Owner</u> | <u>Comments</u>   |
|-------------------------------------|---|-----------------|--------------|---|
| <b>10.1</b>                         | <b>Maintain Council Tax levels in the lowest quartile of all unitary authorities.</b>   |                 |              |   |
| 10.1.1                              | Maintain a below-5% increase in Council Tax.  | Apr 2009        | CPS          | ✓ <i>Budget proposal agreed by Executive, out for consultation mid-December to end of January.</i>  |
| <b>10.2</b>                         | <b>Implement a four-year 'efficiency' programme to reduce spending to sustainable levels.</b>   |                 |              |   |
| 10.2.1                              | Deliver Corporate Services projects contained in the Council's balancing the budget programme: Support service - IT reduction in costs of support; implement the outcomes of the transport review; merger of receptions at Time Square, Easthampstead House and Seymour House; travel plan. | Mar 2010        | CPS          | ✓ <i>The merger of receptions at town-centre buildings has been completed (see action 7.3.2). Travel Plan actions completed. Business case for transport changes being implemented for the beginning of April. Support for Pericles system now provided in-house.</i> |
| 10.2.2                              | Continue to reduce and maintain the current reduction in the number of agendas and documents provided in hard copy.   | Mar 2010        | CPS          | ✓ <i>The level of printing continues to be monitored.</i>   |
| 10.2.3                              | Put in place a system to safeguard Council employees (ALERT). Review associated HR policies, e.g. lone working and recording gender-related incidents (as part of violent incident report).   | Jun 2009        | CPS          | ✓ <i>ALERT now in place, all policies reviewed, revised and now available on Boris.</i>   |

|             |   |          |     |   |  |
|-------------|---|----------|-----|---|--|
| 10.2.4      | Implement an electronic accident reporting system.  | Apr 2010 | CPS | ✓ | <i>Project plan developed using CRM as a vehicle for new system. On course for April implementation.</i>   |
| 10.2.5      | Audit health and safety in school swimming pools and sources of radiation in schools.   | Oct 2009 | CPS | ✓ | <i>Programme in place, sources of radiation yet to be commenced but swimming pool audit has commenced as part of two-year audit programme. Fifty percent of swimming pool audits complete.</i> |
| 10.2.6      | Carry out fire risk assessments in all appropriate Council properties.  | Mar 2010 | CPS | ✓ | <i>All initial FRAS completed, H&amp;S advisors to carry out revisits. Training of H&amp;S advisors now complete. Programme plan for inspections of council properties being developed.</i>    |
| 10.2.7      | Evaluate disaster recovery/business continuity plan in light of system changes.   | Oct 2009 | CPS | ✓ | <i>Evaluation of plan under review.</i>  |
| <b>10.3</b> | <b>Create clear, accountable governance structures for working in partnership with other organisations in the Borough.</b>  |          |     |   |  |
| 10.3.1      | Undertake an annual self-assessment for the Council to cover effectiveness, accountability, governance, business continuity planning and update of self-evaluation tool.  | Mar 2010 | CXO | ✓ | <i>Ongoing.</i>  |
| 10.3.2      | Develop and implement partner scrutiny arrangements with reference to new government regulations.   | Mar 2010 | CXO | ✓ | <i>New arrangements agreed and being rolled out.</i>   |
| 10.3.3      | Implement internal communications plan for flexible working project.  | Mar 2010 | CXO | ✓ | <i>Ongoing.</i>  |
| 10.3.4      | Review ethical framework for partnerships.  | Oct 2009 | CPS | ✓ | <i>Partnership Register and Self-Assessment Tool produced and circulated to theme partnerships' lead officers.</i>   |
| 10.3.5      | Review the governance arrangements for Bracknell Forest Partnership and its theme partnerships against the Partnerships Toolkit.  | Mar 2010 | CPS | ✓ | <i>Ongoing.</i>  |
| <b>10.4</b> | <b>Work effectively with partners to improve the quality of life in the Borough.</b>  |          |     |   |  |
| 10.4.1      | Undertake an annual refresh of the Sustainable Community Strategy evidence base, including a standard 'Story of Place' for Bracknell Forest, with links to the joint strategic needs assessment and equalities framework. | Mar 2010 | CXO | ✓ | <i>Work ongoing for 2010 refresh.</i>  |
| 10.4.2      | Undertake an annual refresh of the Local Area Agreement (LAA), to include allocation of appropriate resources by all partners, and performance and financial management and reporting.                                    | Mar 2010 | CXO | ✓ | <i>2010 refresh started and ongoing for completion by March 2010.</i>  |
| 10.4.3      | Produce and communicate an annual report for Bracknell Forest Partnership.  | Sep 2009 | CXO | ✓ | <i>Annual report completed and launched at Partnership Awards ceremony.</i>  |
| 10.4.4      | Develop and implement the Bracknell Forest Partnership communications strategy including the update of the Bracknell Forest Partnership handbook.   | Nov 2009 | CXO | ✓ | <i>Complete.</i>   |
| 10.4.5      | Manage the contract of community TV, including content management and filming. Confirm funding and procure new contract.  | Oct 2009 | CXO | ✓ | <i>Completed.</i>  |

|             |  |          |      |   |   |
|-------------|--|----------|------|---|---|
| 10.4.6      | Manage the system of voluntary sector grants, including agreement of SLAs.   | Mar 2010 | CXO  | ✓ | Ongoing.  |
| 10.4.7      | Implementation of communications plan for budget and council tax setting.  | Oct 2009 | CXO  | ✓ | Completed. Consultation ends at end of January, with council tax leaflet published at end of March.   |
| 10.4.8      | Work with partner agencies to implement the national ContactPoint database.  | Jul 2009 | CYPL | ✓ | User training will start in early 2010, initially with staff from Children's Social Care as Frameworkki will be the first system that will be connected to ContactPoint from Bracknell Forest. The ContactPoint is live and working. We have a ContactPoint team in place, managing day-to-day administration.  |
| 10.4.9      | Implement the revised constitution for the Bracknell Forest Children's and Young People's Trust.   | Dec 2009 | CYPL | ✓ | Project milestones met. Delivery mechanisms in place. Governance framework signed off by full Board in July. Framework as it stands now being implemented.  |
| <b>10.5</b> | <b>Implement the priority areas of the service efficiency strategy to deliver savings and improve service operation.</b>   |          |      |   |   |
| 10.5.1      | Implement the priority areas of the service efficiency strategy: transport, accounts receivable, postal and admin support, property support, printing strategy.  | Mar 2010 | CPS  | ✓ | Transport changes business case being implemented for beginning of April 2010. Accounts Receivable BPR mapping has begun. Postal arrangements changed from end of July. Hart DC decided not to proceed with Property support. Printing strategy being implemented. Shared service opportunities being explored with other Berkshire UAs.  |
| 10.5.2      | Implement new commissioning arrangements for children's services involving partners, in particular Berkshire East PCT.   | Apr 2010 | CYPL | ✓ | Joint Commissioning Strategy has been completed and signed off by the full Board in July. Currently undertaking a commissioning self-assessment exercise to determine ongoing support for the DCSF-appointed Commissioning Support Unit to further this area of work.   |
| 10.5.3      | Complete joint education/leisure review of space allocation at Easthampstead Park mansion.   | Mar 2010 | ECC  |   | This has been reviewed by CMT who decided not to proceed further.   |
| 10.5.4      | Investigate opportunities for enhanced joint working arrangements through the youth service with the voluntary sector and parish councils to increase the range of opportunities for 'things to do and places to go' for young people. | Dec 2009 | CYPL | ✓ | Places on the CWDC-sponsored Workforce Development Course for frontline managers were taken up by workers from voluntary sector groups. On completion of the course, follow-up meetings will be arranged with each of the participants to track their learning and outcomes for services to young people. A successful bid for an additional sum for the YOF/YCF budgets has been received and a large proportion has been identified by young people for voluntary sector projects to increase the offer of 'things to do and places to go'. |
| 10.5.5      | Implement the ForestCare business plan actions for 2009/10.  | Mar 2010 | ECC  | ✓ | Income targets met for the financial year.  |
| 10.5.6      | Achieve the best benchmarked benefit administration cost.  | Mar 2010 | ECC  | ✓ | Draft benchmark costs data suggests Bracknell Forest has one of the best benefit administration costs for 2008/09.  |
| 10.5.7      | Complete the housing options project outlined in the January 2009 business case.   | Mar 2010 | ECC  | ✓ | Restructuring of housing options service progressing as planned.  |

|             |  |          |      |   |   |
|-------------|--|----------|------|---|---|
| 10.5.8      | Complete the joint waste strategy project outlined in the January 2009 business case.  | Mar 2010 | ECC  | ✓ | Ongoing with re3 waste managers.  |
| <b>10.6</b> | <b>Implement the flexible working strategy to reduce accommodation requirements and improve service delivery.</b>  |          |      |   |   |
| 10.6.1      | Implement the flexible working strategy: develop supporting framework and business cases for HR, IT and property/accommodation; support department projects in environmental health, children's services (over 11's) and benefits. | Mar 2010 | CPS  | ✓ | Overarching policies and procedures for flexible working in place. Environmental Health working practices review completed. Over 11s project has been implemented. Boris site now being developed. Pilot homeworking in Benefits being planned.   |
| <b>10.7</b> | <b>Ensure all Council services provide value for money and make effective use of resources.</b>  |          |      |   |   |
| 10.7.1      | Manage the financial cycle, with the emphasis on delivering the Council's medium-term financial plan and preparing for the introduction of international financial reporting standards.  | Mar 2010 | CPS  | ✓ | Revenue budget monitoring for 2009/10 indicates a potential overspend of £2.319m, principally as a result of reduced income (interest, car parks, development control, leisure facilities etc.) as a consequence of the recession. The Executive approved an in-year savings package in December in order to bring spending back into line with budget. Also in December the Executive approved the council's 2010/11 budget proposals as a basis for consultation. These include economies of £3.243m. Council will agree the budget and council tax in March. Work is underway to implement international financial reporting standards, and a briefing will be given to the Governance and Audit Committee on this in January. |
| 10.7.2      | Support the implementation of the service efficiency budget review, ensuring relevant changes are implemented.   | Mar 2010 | CYPL | ✓ | Progress reports being produced.  |
| 10.7.3      | Implement the priorities identified in the 2009 Use of Resources action plan: finance, risk management, procurement, assets, workforce, governance.  | Mar 2010 | CPS  | ✓ | Use of resources assessment scores now received and new action plans being developed in light of recommendations.   |
| 10.7.4      | Undertake financial benchmarking to inform financial efficiency.   | Mar 2010 | CYPL | ✓ | Benchmarking returns (S52, PSSEX1) complete. National outputs for evaluations expected in the autumn.   |
| 10.7.5      | Improve the quality of procurement throughout the Council.   | Mar 2010 | CPS  | ✓ | Actions arising from the Procurement Regulations Action Plan are being embedded. Contract Standing Orders and the Procurement Manual have been revised and training on their application provided. A contacts database is being maintained, based on regular reviews of payments over £35k. Service Plans for 2010/11 are being drafted. They identify significant procurements programmed for the year.  |



|         |   |          |     |   |  |
|---------|---|----------|-----|---|--|
| 10.7.6  | Improve financial business processes founded on revised financial regulations and the development of the Agresso financial information and management system.   | Mar 2010 | CPS | ✓ | <i>Initial discussions regarding the upgrade to Agresso 5.5 have taken place. Improvements to financial business processes will be based on the enhanced functionality of Version 5.5. Discussions with Windsor &amp; Maidenhead and West Berkshire, who are also Agresso users, regarding the possibility of closer working are continuing.</i> |
| 10.7.7  | Work with internal and external audit and departments on the annual audit and inspection letter, annual audit plan, CAA and other inspections and audits. Develop implementation plan.                            | Mar 2010 | CXO | ✓ | <i>Final reports received and published. Improvement plan being developed for February completion.</i>   |
| 10.7.8  | Co-ordinate the implementation of the new Comprehensive Area Assessment framework.  | Mar 2010 | CXO | ✓ | <i>Ongoing.</i>  |
| 10.7.9  | Implement and support the new performance management software system including contract management and training.  | Mar 2013 | CXO | ✓ | <i>Ongoing as per project plan.</i>  |
| 10.7.10 | Collate and analyse performance information and highlight changes in performance for Council, BFP and theme partnerships.   | Mar 2010 | CXO | ✓ | <i>Quarterly performance reports produced. Will run in parallel with Paris system until March for testing and validation of new system.</i>  |
| 10.7.11 | Prepare and publish the Council's annual report.  | Oct 2009 | CXO | ✓ | <i>Complete.</i>   |
| 10.7.12 | Undertake corporate research for the Council and Bracknell Forest Partnership on future developments and new legislation, and provide advice as appropriate.  | Mar 2010 | CXO | ✓ | <i>Ongoing.</i>  |
| 10.7.13 | Implement the data quality strategy, action plan and training, and provide guidance and toolkit for the Council and Bracknell Forest Partnership.   | Mar 2010 | CXO | ✓ | <i>Data quality policy, strategy and action plan produced. Implementation of action plan ongoing.</i>  |
| 10.7.14 | Analyse results of the 2008 Place Survey and prepare an action plan to support continued high satisfaction with the Bracknell Forest area.  | Jul 2009 | CXO | ✓ | <i>Cross-Partnership event held in December. Action plan being produced.</i>   |
| 10.7.15 | Support the work of the Overview and Scrutiny Commission, panels and working groups.  | Mar 2010 | CXO | ✓ | <i>Support is continuing.</i>  |
| 10.7.16 | Provide officer support for Overview and Scrutiny.  | Mar 2010 | CXO | ✓ | <i>Support is continuing.</i>  |
| 10.7.17 | Produce annual report of Overview and Scrutiny.   | Feb 2010 | CXO | ✓ | <i>Not due until February (2008/09 Annual Report published on time).</i>   |
| 10.7.18 | Review the organisational structure of Overview and Scrutiny to respond to new legislation, scrutiny of the Bracknell Forest Partnership, and the new requirements for O&S review of statutory plans and reports. | Feb 2010 | CXO | ✓ | <i>Structure updated in May.</i>   |
| 10.7.19 | Implement new legislation and government guidance relating to Overview and Scrutiny, including the Councillor Call for Action, the prospective Statutory Officer designation, and Partnership scrutiny.           | Mar 2010 | CXO | ✓ | <i>Legislation to date has been implemented. More is due.</i>  |

|         |  |          |     |   |  |
|---------|--|----------|-----|---|--|
| 10.7.20 | Research best practice in improving public engagement with Overview and Scrutiny, and formulate proposals.   | Dec 2009 | CXO | ✓ | Complete - proposals under review.   |
| 10.7.21 | Review and manage the Local Safeguarding Children Board's performance reporting arrangements.  | Sep 2009 | CXO |   | Responsibility passed to CYPL.   |
| 10.7.22 | Produce a corporate calendar to include service planning, finance and performance management framework.  | Sep 2009 | CXO | ✓ | To be developed as part of the Paris implementation.   |
| 10.7.23 | Carry out a pilot exercise and recommend appropriate actions in respect of the Council's job evaluation scheme/pay and grading structure.  | Jun 2009 | CPS | ✓ | Pilot exercise completed. Project plan for full job evaluation exercise now underway. Briefings for staff and Members carried out.   |
| 10.7.24 | Research pan-Berkshire approach to occupational health/advertising contract.   | Jun 2009 | CPS | ✓ | Advertising contract agreed; legal measures being put in place; occupational health research completed. Not possible to put a pan-Berkshire contract in place because of significantly different needs of different unitaries. |
| 10.7.25 | Review and improve arrangements for temporary and agency staff (Manpower contract).  | Jun 2009 | CPS | ✗ | Contract negotiations ongoing after a review; improvements being sought. Current contract now expired; CMT report will be available in February.   |
| 10.7.26 | Build up and improve HR and Learning & Development content on BORIS; FAQs for transactional processing.  | Mar 2010 | CPS | ✓ | Research underway.   |
| 10.7.27 | Research and, as necessary, provide guidance and policy direction on: domestic violence, psychological contract, carers.   | Oct 2009 | CPS | ✓ | Research underway.   |
| 10.7.28 | Implement migration from Novell to Microsoft environment for personal productivity tools, directory services and collaborative working facilities.   | Mar 2010 | CPS | ✓ | MS Office upgrade completed. Capital bid for new year prepared and submitted.  |
| 10.7.29 | Undertake maintenance of and investment in ICT Infrastructure.   | Mar 2010 | CPS | ✓ | Work programme developed and agreed by Executive as part of ICT Strategy update.   |
| 10.7.30 | Update the ICT strategy, including information management strategy and information security management system. This includes adherence to Government Connect code of connection and linking to the Government Secure Intranet. | Mar 2010 | CPS | ✓ | ICT Strategy update agreed by Executive for the coming year. Information Management Strategy/Hub being chaired by BSol.  |
| 10.7.31 | Work with police and PCT to develop approach to asset management and asset utilisation.  | Mar 2010 | CPS | ✓ | Police and PCT invited to Asset Management meetings. Also working with other Berkshire authorities.  |
| 10.7.32 | Carry out the biennial attitude survey of Council staff to measure perceptions of working for the Council.   | May 2009 | CXO | ✓ | Complete.  |
| 10.7.33 | Review the Council's internal communications strategy based on findings from the staff survey.   | Aug 2009 | CXO | ✗ | Work in progress. Draft to be completed by end of January.   |

|             |  |          |                             |  |
|-------------|--|----------|-----------------------------|--|
| <b>10.8</b> | <b>Implement all appropriate actions to ensure staff are in place with the right skills and capacity to deliver service outcomes and maximise service efficiency.</b>                                    |          |                             |  |
| 10.8.1      | Implement the actions due in 2009/10 in each departmental workforce plan.  | Mar 2010 | ASCH CPS<br>CXO CYPL<br>ECC | ✓ <i>CPS: Workforce planning actions being implemented in accordance with the programme. CXO: Ongoing. ECC: In progress. Managers continue to make preparations for employees retiring. A programme on customer service training started in Quarter 3 and continues into Quarter 4. ECC has delivered a programme of training courses to employees on safeguarding. Several more managers attended the Management Development Centre and drew up development programmes with their managers following the event.</i> |
| 10.8.2      | Monitor and assess corporate-wide impact of the Safeguarding, Vetting and Barring Board, including CRB checks, training and recruitment.   | Mar 2010 | CPS                         | ✓ <i>Comprehensive training now developed and agreed, training to be delivered over next two periods. Safeguarding Working Group monitoring progress.</i>  |
| 10.8.3      | Ensure requirements of the CWDC/skills for care are met. These will include: adults and learning disabilities in employment, basic skills for Council and partner agencies, PIV and partnership working. | Mar 2010 | CPS                         | ✓ <i>Ongoing.</i>  |
| 10.8.4      | Put in place the agreed development centre and ILM programme to provide workshops to support identified needs, to develop and update competency frameworks for managers.                                 | Apr 2010 | CPS                         | ✓ <i>First year of ILM programme complete. Initial phase of Development Centre delivered and second revised programme commencing in February. Competency framework for middle managers agreed by CMT now to be put in place.</i>   |
| 10.8.5      | Continually review and improve recruitment and retention as it impacts across the organisation, including specifically Grow Your Own and Modern Apprenticeships.   | Mar 2010 | CPS                         | ✓ <i>Work in progress.</i>   |
| 10.8.6      | Implement a system of workforce planning through service planning. Ensure HR staff provide support. Co-ordinate all departmental workforce plans.  | Oct 2009 | CPS                         | ✓ <i>Completed. All departmental plans co-ordinated and used to inform the council's new Pay &amp; Workforce Strategy. Year 2 Workforce Plan now underway; revised monitoring arrangements now in place.</i>   |
| 10.8.7      | Construct a health and safety training strategy.   | Jul 2009 | CPS                         | ✓ <i>Complete.</i>   |
| <b>10.9</b> | <b>Ensure all Members have the appropriate skills and knowledge to carry out their role by implementing the Member development strategy.</b>   |          |                             |  |
| 10.9.1      | Review the charter for Member development.   | Jun 2009 | CPS                         | ✓ <i>This action is complete. The council was re-accredited in September.</i>  |

| OPERATIONAL RISKS TO MTO 10 |  | Owner | Progress on Mitigation Actions  |
|-----------------------------|--|-------|---|
| 10.1                        | Loss of key staff.<br>Mitigation: Recruit staff as required.   | CPS   | Recruitment carefully monitored.<br>Revised/New Risk: None.   |
| 10.2                        | Income projections not achievable.<br>Mitigation: Robust budget setting and budget monitoring.   | CPS   | Many income budgets are under pressure as a consequence of the recession (e.g. interest, car parking, development control, leisure facilities etc). The situation is monitored on a monthly basis as a part of the council's budgetary control process. A potential overspend of £2.319m has been identified, principally as a result of shortfalls in income. An in-year savings package has been approved by the Executive in order to bring spending into line with budget.<br>Revised/New Risk: None.   |
| 10.3                        | Demand-led services – increased pressure.<br>Mitigation: Robust budget setting and budget monitoring.  | CPS   | Identified pressures, such as the Purchasing Plan - Adults (demographic changes, transfers from children's services to adults, ageing carers, etc) have been built into the 2009/10 budget. Expenditure on these services continues to be monitored on a monthly basis during 2009/10 as a part of the council's budgetary control process. Some pressure in the Looked After Children's budgets is being experienced and some funding has been withdrawn by the Primary Care Trust for Continuing Health Care following reviews of eligibility.<br>Revised/New Risk: None. |
| 10.4                        | Travel plan savings achievability.<br>Mitigation: Robust budget setting and budget monitoring.   | CPS   | Savings targets have been built into the 2009/10 budget and their achievability is monitored on a monthly basis during 2009/10 as a part of the council's budgetary control process. A pressure of £0.032m has been identified as a consequence of additional one-off costs and changes to the original scheme.<br>Revised/New Risk: None.  |
| 10.5                        | Technological difficulties with new and existing systems.<br>Mitigation: Ensure systems are specified and delivered accurately.  | CPS   | Careful project management of new and existing systems.<br>Revised/New Risk: None.  |
| 10.6                        | Delay of migration caused by technical complexity.<br>Mitigation: Gain advice from industry experts.   | CPS   | Migration to Exchange will be delayed as a result of capital bids.<br>Revised/New Risk: None.   |
| 10.7                        | Miss deadline for connecting to Government Secure Internet.<br>Mitigation: Strong project governance and third-party technical support.  | CPS   | Completed on time.<br>Revised/New Risk: Revised Code of Connection (V4.1) causes more difficulties. Action plan currently being developed for submission in April.  |
| 10.8                        | Performance of and relationship with partners and contractors.<br>Mitigation: Maintain close working relationship.   | CPS   | Regular meetings held.<br>Revised/New Risk: None.   |
| 10.9                        | Staff resistance to change.<br>Mitigation: Good communications plan. Clarity of timescales and clear implementation plans.   | CPS   | Communications and project plans in place.<br>Revised/New Risk: None.   |
| 10.10                       | LAA targets – individual risks identified.<br>Mitigation: Monitored by lead officers quarterly and reported in Partnership performance reports.                                | CXO   | Targets reported and actions taken to rectify poor performance.<br>Revised/New Risk: None.  |
| 10.11                       | Non-achievement of performance management IT system procurement and implementation.<br>Mitigation: Risk register developed. Risks monitored monthly at project board meetings. | CXO   | Risks monitored monthly and action taken.<br>Revised/New Risk: None.  |
| 10.12                       | Bracknell Forest Partnership Board strategic risks – individual risks identified.<br>Mitigation: Risk register developed. Risks monitored monthly.                             | CXO   | Risks monitored monthly and action taken.<br>Revised/New Risk: None.  |

|       |   |              |   |
|-------|---|--------------|---|
| 10.13 | No funding for Community TV.<br>Mitigation: Early approach to partners. Build in option for matching funding to scale of service.   | CXO          | Funding secured and contract renewed.<br>Revised/New Risk: None.  |
| 10.14 | Reliance on partners' co-operation for roll-out of Partnership scrutiny.<br>Mitigation: Consult partners and include their nominees in a new Partnership O&S group.   | CXO          | Representatives from partner organisations have participated in successful first meeting of partnership O&S group.<br>Revised/New Risk: None.               |
| 10.15 | Member and officer capacity for O&S.<br>Mitigation: Set realistic O&S work programme.   | CXO          | Risk now increased with reduction in O&S officer team. Mitigation mainly through realistic work programme adopted by Commission.<br>Revised/New Risk: None. |
| 10.16 | New legislation and government regulations increase O&S workload.<br>Mitigation: Set realistic O&S work programme.  | CXO          | O&S powers have increased in new legislation, but too early to accurately assess impact on workload.<br>Revised/New Risk: None.                             |
| 10.17 | Procedures do not ensure that robust and accurate data is produced.<br>Mitigation: Develop policy, strategy and action plan including monitoring and management arrangements. Include in internal audit plan.   | CXO          | Audits held and actions included in corporate data quality action plan. DQ policy and strategy developed and adopted by CMT.<br>Revised/New Risk: None.     |
| 10.18 | Lack of adequate benchmark data for housing benefits.<br>Mitigation: Joined CIPFA benchmark club.   | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |
| 10.19 | Loss or absence of key staff needed to deliver the outcomes.<br>Mitigation: Workforce Plan in place which prepares for known losses. Monthly monitoring of vacancies at DMT. Quarterly review of sickness at DMT.   | ECC          | No key staff lost in the quarter.<br>Revised/New Risk: None.  |
| 10.20 | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |
| 10.21 | Expertise/availability of staff to undertake review of recruitment and retention.<br>Mitigation: Early identification of challenging recruitment areas. Workforce planning to be implemented across Social Care & Learning. Engage colleagues with the LA/workforce as appropriate. | CYPL<br>ASCH | Workforce planning session run to the SLG. Secondary returners course in operation since October.<br>Revised/New Risk: None.                                |

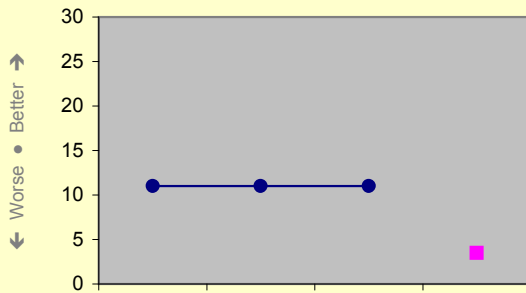
**PRIORITY SIX:  
SUSTAIN ECONOMIC PROSPERITY**

**Medium-Term Objective 11:**

Promote the Borough's economic activity and potential

**PERFORMANCE INDICATORS FOR MTO 11**

**NI 172: Percentage of small businesses in an area showing employment growth**



**LAA INDICATOR (Designated)**

Department: CXO

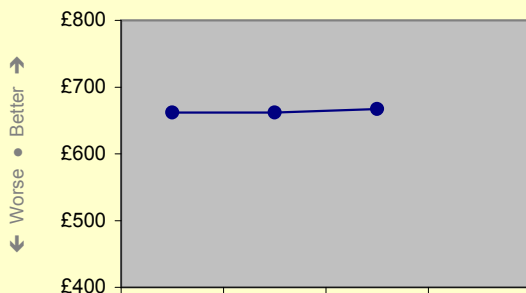
*The data reported this quarter is the same as last quarter, with no updates having become available. It relates to 2007. As BFC is dependent on BERR for this information, and as it is a difficult indicator to calculate on an ongoing basis, it is likely that future data will only ever be available with a significant time lag.*

| Year: 2009/10           | Q1       | Q2       | Q3              | Q4   |
|-------------------------|----------|----------|-----------------|------|
| <b>Current</b> ●        | 11.02    | 11.02    | <b>11.02</b>    |      |
| <b>LAA Target</b> ■     | [Annual] | [Annual] | <b>[Annual]</b> | 3.50 |
| Last Reported           | 11.02    | 11.02    | 11.02           |      |
| Benchmark               | 11.90    | 11.90    | 11.90           |      |
| <b>Current Quartile</b> | Worst    | Worst    | <b>Worst</b>    |      |

The current outturn uses latest available but outdated data. This LAA (Designated) indicator has a cumulative target measured by data collection. The 'last reported' figure is from BERR (2007). Quartile shows the position of the current figure within the dataset of all relevant LAs in the South-East. Benchmark is the approximate 25th percentile in the same data.

Unit: % ● Polarity: High ● BFC Lead: Richard Haynes

**NI 166: Median earnings of employees in the area**



CAA Indicator (non-LAA)

Department: CXO

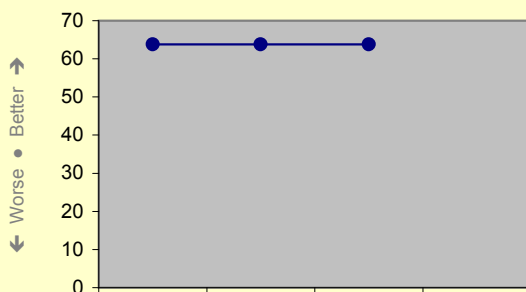
*This outturn compares to a South-East figure of 513.6 and a UK figure of 490.2. These are the latest outturns for 2009.*

| Year: 2009/10           | Q1      | Q2      | Q3             | Q4  |
|-------------------------|---------|---------|----------------|-----|
| <b>Current</b> ●        | £661.80 | £661.80 | <b>£667.20</b> |     |
| <b>Local Target</b> ■   | N/A     | N/A     | <b>N/A</b>     | N/A |
| Last Reported           | £661.80 | £661.80 | £667.20        |     |
| Benchmark               | £556.80 | £556.80 | £584.30        |     |
| <b>Current Quartile</b> | Best    | Best    | <b>Best</b>    |     |

The current estimate is based on latest available data which relates to an earlier period. This CAA indicator has a snapshot target measured by survey. Quartile shows the position of the current figure within the dataset of all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same figures.

Unit: Currency ● Polarity: High ● BFC Lead: Richard Haynes

**NI 171: New business registration rate**



CAA Indicator (non-LAA)

Department: CXO

*The new business registration rate is calculated by dividing enterprise births (575) by the total population. 63.8 is the latest available figure and relates to 2007. BERR have stated that the 2008 figure should become available shortly and will be reported in Quarter 4 if possible.*

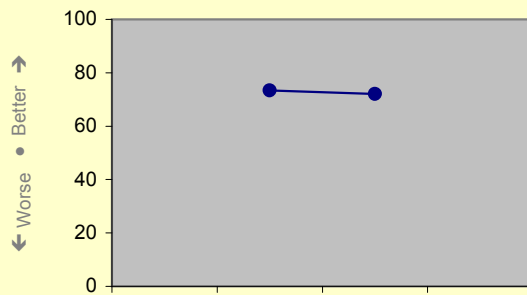
| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b> ●        | 63.8  | 63.8  | <b>63.8</b>  |     |
| <b>Local Target</b> ■   | N/A   | N/A   | <b>N/A</b>   | N/A |
| Last Reported           | 63.8  | 63.8  | 63.8         |     |
| Benchmark               | 66.2  | 66.2  | 66.2         |     |
| <b>Current Quartile</b> | Third | Third | <b>Third</b> |     |

The current figure uses validated final data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection. The 'last reported' figure is from BERR/ONS (2007). Quartile shows the position of the current figure within the dataset of all relevant LAs in the South-East. Benchmark is the approximate median in the same data.

Unit: Rate per 10,000 pop. ● Polarity: High ● BFC Lead: Richard Haynes



**NI 182.1: Satisfaction of businesses with local authority regulatory services:  
NI 182 (Basic indicator)**



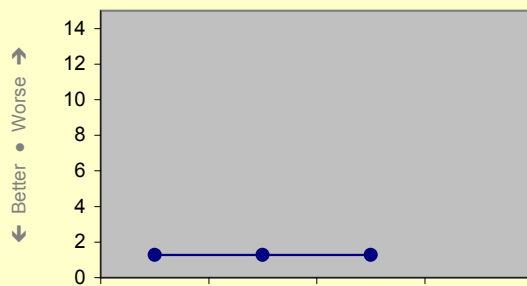
CAA Indicator (non-LAA)  
Department: ECC

*The outturn cited is for April to November 2009/10.*

The current estimate is based on latest available (incomplete) data. This CAA indicator has a snapshot target measured by survey. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: David Steeds

**NI 183: Impact of local authority regulatory services  
on the fair trading environment**



CAA Indicator (non-LAA)  
Department: ECC

*This indicator measures the proportion of incidents of unfair trading. The outturn cited is the year-end figure for 2008/09. Updated results for this indicator will be available for publication in either Quarter 4 2009/10 or Quarter 1 2010/11.*

The current outturn uses final validated but outdated data. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from the CLG Data Hub (2008/09). Quartile shows the position of the current figure within the dataset of all relevant LAs in the South-East. Benchmark is the approximate median in the same data.

Unit: % • Polarity: Low • BFC Lead: Rob Sexton

| <b>ACTIONS IN SUPPORT OF MTO 11</b> |   | <b>Due Date</b> | <b>Owner</b> | <b>Comments</b>   |
|-------------------------------------|---|-----------------|--------------|---|
| <b>11.1</b>                         | <b>Work closely with partners to produce a programme of local action to support the local economy.</b>                                |                 |              |   |
| 11.1.1                              | Through the Economic and Skills Development Partnership, produce an action plan setting out key actions to support the local economy. | Jun 2009        | CXO          | ✓ <i>Work is ongoing in the priority actions.</i>   |
| 11.1.2                              | Establish Council economic task force to co-ordinate cross-cutting Council service delivery in respect of the local economy.          | Apr 2009        | CXO          | ✓ <i>Complete.</i>  |
| 11.1.3                              | Contribute through Member/officer engagement to the regional economic arrangements. Link to action plan programme.                    | Mar 2010        | CXO          | ✓ <i>Ongoing.</i>   |
| 11.1.4                              | Create dedicated web pages with advice on surviving the credit crunch on the Council's website.                                       | Apr 2009        | CXO          | ✓ <i>Complete.</i>  |
| 11.1.5                              | Implement communications plan for the promotion of Bracknell market.  | May 2009        | CXO          | ✓ <i>In progress.</i>   |
| 11.1.6                              | Hold an annual benefits open day event to enable residents to maximise their income.  | Mar 2010        | ECC          | ✓ <i>Complete. The "Benefits for you" annual event was held in Princess Square in August.</i> |

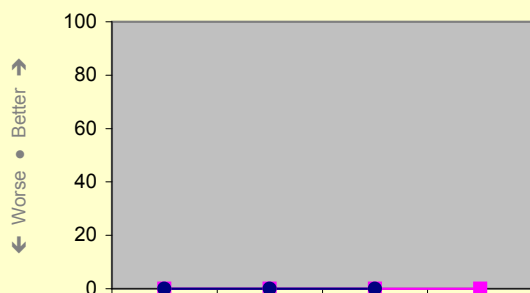


|                                    |   |          |              |  |  |
|------------------------------------|---|----------|--------------|--|--|
| 11.1.7                             | Work with tenants of commercial properties to provide assistance where possible to reduce the impact of the recession on their business.  | Mar 2010 | CPS          | ✓  | <i>Some voids in industrial properties. Voids and arrears managed.</i>   |
| 11.1.8                             | Implement range of congestion reduction schemes.  | Mar 2010 | ECC          | ✓  | <i>A range of schemes under development, design and implementation.</i>  |
| <b>11.2</b>                        | <b>Respond to the review of sub-national economic development and regeneration by working with partners to establish new regional economic arrangements.</b>  |          |              |  |  |
| 11.2.1                             | Support the Berkshire Economic Strategy Board (BESB) through Executive Member and officer involvement.  | Mar 2010 | CXO          | ✓  | <i>Working with BESB to refresh the Berkshire Economic Strategy.</i>   |
| <b>11.3</b>                        | <b>Publish an economic assessment for Bracknell Forest.</b>   |          |              |  |  |
| 11.3.1                             | Publish an economic assessment for Bracknell Forest.  | Dec 2009 | CXO          | ✓  | <i>The LEA will be approached via a joint working approach through BESB.</i>                                       |
| <b>11.4</b>                        | <b>Contribute to the objectives of the Berkshire Economic Strategy Board, including the publication of the Berkshire economic strategy.</b>   |          |              |  |  |
| 11.4.1                             | Develop direct links with local business support agencies, including the Thames Valley Chamber, Federation of Small Businesses, and Institute of Directors.   | May 2009 | CXO          | ✓  | <i>Working closely with the Chamber of Commerce, Business Link and FSB to ensure effective cross-cutting work.</i> |
| <b>OPERATIONAL RISKS TO MTO 11</b> |   |          | <b>Owner</b> | <b>Progress on Mitigation Actions</b>  |  |
| 11.1                               | Council income not achieved.<br>Mitigation: Consequent action required to bring budget back to balance.   |          | CPS          | Monitoring monthly of income from commercial and industrial properties. A shortfall of £0.1m is currently predicted as a consequence of vacant units at Longshot Lane. This is being dealt with as a part of risk 10.2 (income projections not achievable).<br>Revised/New Risk: None. |  |
| 11.2                               | Lack of engagement by key partners resulting in an incomplete economic action plan.<br>Mitigation: Ensure an effective stakeholder consultation and engagement through direct contact.                            |          | CXO          | Direct contact maintained and partners to run workshops on key areas within action plan.<br>Revised/New Risk: None.  |  |
| 11.3                               | Inability of BESB to establish a coordinated strategy and delivery programme.<br>Mitigation: Limited impact due to other partner involvement.   |          | CXO          | No major issues during the quarter.<br>Revised/New Risk: None.   |  |
| 11.4                               | Engagement with business organisations is dependent upon shared commitment to economic objectives.<br>Mitigation: Other agencies are subject to separate funding and resourcing.                                  |          | CXO          | No major issues during the quarter.<br>Revised/New Risk: None.   |  |
| 11.5                               | General BFC resourcing of economic objectives needs to be reviewed.<br>Mitigation: Implement appropriate funding and resource to deliver action plan.   |          | CXO          | No major issues during the quarter.<br>Revised/New Risk: None.   |  |
| 11.6                               | Lack of suitable locations.<br>Mitigation: Locations agreed with town centre management.  |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.   |  |
| 11.7                               | Loss or absence of key staff needed to deliver the outcomes.<br>Mitigation: Workforce Plan in place which prepares for known losses. Monthly monitoring of vacancies at DMT. Quarterly review of sickness at DMT. |          | ECC          | No key staff lost in the quarter.<br>Revised/New Risk: None.   |  |
| 11.8                               | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.   |  |

Medium-Term Objective 12:  
Promote workforce skills

PERFORMANCE INDICATORS FOR MTO 12

NI 90: Take up of 14 -19 learning diplomas



| Year: 2009/10           | Q1  | Q2  | Q3  | Q4 |
|-------------------------|-----|-----|-----|----|
| <b>Current</b>          | 0   | 0   | 0   |    |
| <b>LAA Target</b>       | 0   | 0   | 0   | 0  |
| Last Reported           | N/A | N/A | N/A |    |
| Benchmark               | N/A | N/A | N/A |    |
| <b>Current Quartile</b> | N/A | N/A | N/A |    |

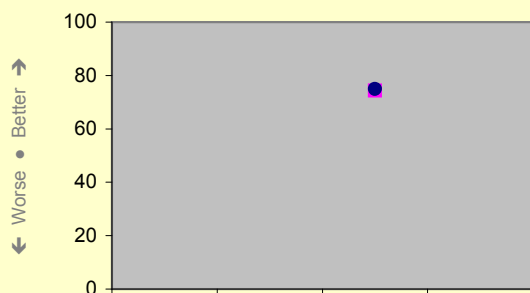
**LAA INDICATOR (Designated)**  
Department: CYPL

*Bracknell Forest has been successful in the latest round of applications to provide the new 14-19 Diploma qualifications. Phased introduction of the new courses will begin in September 2010, and no data will be available on uptake until then.*

No estimated outturn is currently available for this indicator. This LAA (Designated) indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number • Polarity: High • BFC Lead: Bob Welch

NI 163: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher



| Year: 2009/10           | Q1       | Q2       | Q3   | Q4       |
|-------------------------|----------|----------|------|----------|
| <b>Current</b>          | N/A      | N/A      | 75.0 |          |
| <b>LAA Target</b>       | [Annual] | [Annual] | 74.4 | [Annual] |
| Last Reported           | N/A      | N/A      | N/A  |          |
| Benchmark               | N/A      | N/A      | 72.8 |          |
| <b>Current Quartile</b> | N/A      | N/A      | Best |          |

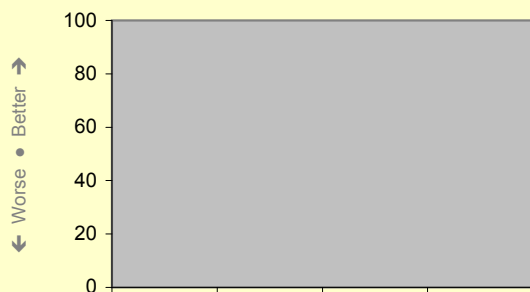
**LAA INDICATOR (Designated)**  
Department: CYPL

*The LAA target for 2008/09 of 74.4% has been exceeded and we are on track to meet the target for 2009/10. Current performance places the LA in the top quartile nationally.*

The current figure is based on final data which relates to an earlier period. This LAA (Designated) indicator has a snapshot target measured by survey. Quartile shows the position of the current figure within the 2008 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Amanda Waters

NI 13: Migrants' English language skills and knowledge



| Year: 2009/10           | Q1  | Q2  | Q3  | Q4  |
|-------------------------|-----|-----|-----|-----|
| <b>Current</b>          | N/A | N/A | N/A |     |
| <b>Local Target</b>     | N/A | N/A | N/A | N/A |
| Last Reported           | N/A | N/A | N/A |     |
| Benchmark               | N/A | N/A | N/A |     |
| <b>Current Quartile</b> | N/A | N/A | N/A |     |

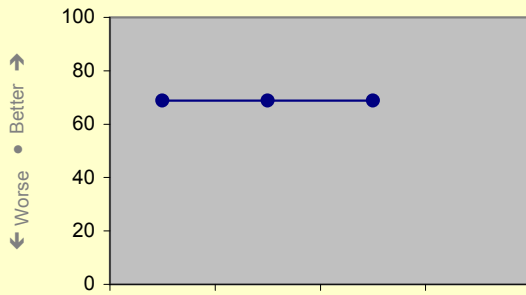
CAA Indicator (non-LAA)  
Department: CYPL

*BFC (CYPL) does not record input data relating to activity. National/locally extrapolated data sets are to be published annually; the LSC are, as yet, unable to confirm the publication date.*

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: High • BFC Lead: Amanda Waters

**NI 91: Participation of 17 year-olds in education or training**



CAA Indicator (non-LAA)  
Department: CYPL

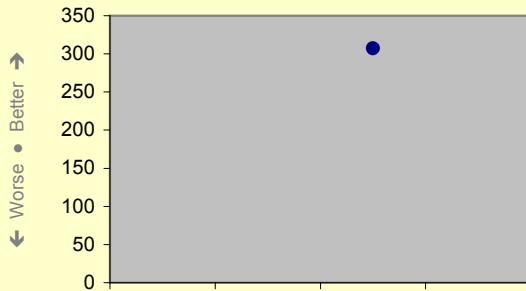
*This indicator is calculated by the DCSF and is not dependent on local data. The outturn cited relates to the period September 2007 to August 2008. More recently, Connexions have reported that 65 seventeen-year-olds were NEET in December 2009.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b> ●        | 68.8  | 68.8  | <b>68.8</b>  |     |
| <b>Local Target</b> ■   | N/A   | N/A   | N/A          | N/A |
| Last Reported           | 68.8  | 68.8  | 68.8         |     |
| Benchmark               | 73.5  | 73.5  | 73.5         |     |
| <b>Current Quartile</b> | Worst | Worst | <b>Worst</b> |     |

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 25th percentile in the same data.

Unit: % ● Polarity: High ● BFC Lead: Martin Surrell

**NI 161: Number of Level 1 qualifications in literacy (including ESOL) achieved**



CAA Indicator (non-LAA)  
Department: CYPL

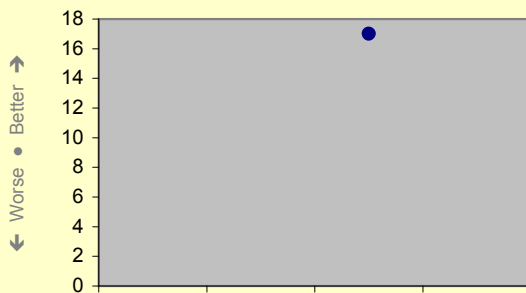
*Data for this indicator has only recently been received and is subject to further analysis. Initial analysis indicates above average performance.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>307</b> |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number ● Polarity: High ● BFC Lead: Amanda Waters

**NI 162: Number of Entry Level qualifications in numeracy achieved**



CAA Indicator (non-LAA)  
Department: CYPL

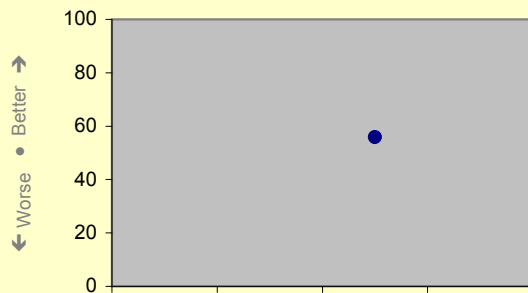
*Data for this indicator has only recently been received and is subject to further analysis. Initial analysis indicates above average performance.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>17</b>  |     |
| <b>Local Target</b> ■   | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | N/A | N/A        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a cumulative target measured by data collection. No outturn for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number ● Polarity: High ● BFC Lead: Amanda Waters

**NI 164: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher**



CAA Indicator (non-LAA)  
Department: CYPL

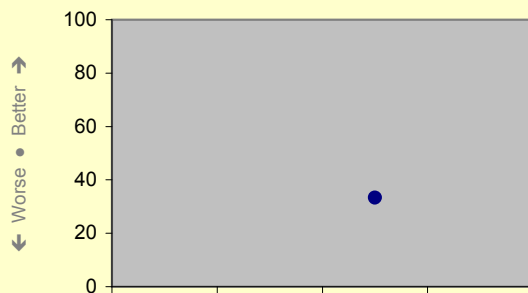
*Data for this indicator has only recently been received and is subject to further analysis. Initial analysis indicates above average performance.*

| Year: 2009/10           | Q1  | Q2  | Q3          | Q4  |
|-------------------------|-----|-----|-------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>55.9</b> | N/A |
| <b>Local Target</b> ■   | N/A | N/A | N/A         | N/A |
| Last Reported           | N/A | N/A | N/A         | N/A |
| Benchmark               | N/A | N/A | 53.5        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Best</b> |     |

The current figure is based on final data which relates to an earlier period. This CAA indicator has a snapshot target measured by survey. Quartile shows the position of the current figure within the 2008 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Amanda Waters

**NI 165: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher**



CAA Indicator (non-LAA)  
Department: CYPL

*Data for this indicator has only recently been received and is subject to further analysis. Initial analysis indicates above average performance.*

| Year: 2009/10           | Q1  | Q2  | Q3            | Q4  |
|-------------------------|-----|-----|---------------|-----|
| <b>Current</b> ●        | N/A | N/A | <b>33.3</b>   | N/A |
| <b>Local Target</b> ■   | N/A | N/A | N/A           | N/A |
| Last Reported           | N/A | N/A | N/A           | N/A |
| Benchmark               | N/A | N/A | 34.7          |     |
| <b>Current Quartile</b> | N/A | N/A | <b>Second</b> |     |

The current figure is based on final data which relates to an earlier period. This CAA indicator has a snapshot target measured by survey. Quartile shows the position of the current figure within the 2008 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Amanda Waters

**NI 174: Skills gaps in the current workforce reported by employers**



CAA Indicator (non-LAA)  
Department: CXO

*The outturn cited is the latest available and comes from the 2007 National Employers Skills Survey (NESS). In 2007, the national figure was 15% and that for the South-East also 15%. No new data will be available for this indicator until the results of the 2009 NESS are published by the LSC later this year.*

| Year: 2009/10           | Q1     | Q2     | Q3            | Q4  |
|-------------------------|--------|--------|---------------|-----|
| <b>Current</b> ●        | 14.9   | 14.9   | <b>14.9</b>   | N/A |
| <b>Local Target</b> ■   | N/A    | N/A    | N/A           | N/A |
| Last Reported           | 14.9   | 14.9   | 14.9          |     |
| Benchmark               | 14.0   | 14.0   | 14.0          |     |
| <b>Current Quartile</b> | Second | Second | <b>Second</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from the CLG Data Hub (2007). Quartile shows the position of the current figure within the dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same figures.

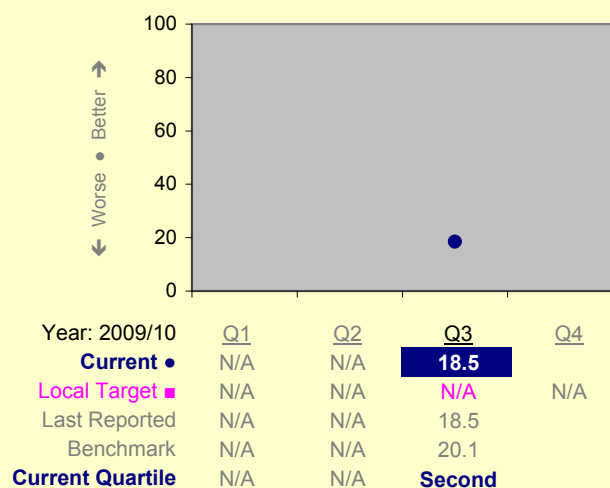
Unit: % • Polarity: Low • BFC Lead: Richard Haynes

| ACTIONS IN SUPPORT OF MTO 12 |   | Due Date | Owner | Comments  |
|------------------------------|---|----------|-------|---|
| <b>12.1</b>                  | <b>Contribute to the development of an appropriately skilled workforce through adult and community learning.</b>  |          |       |   |
| 12.1.1                       | Continue to ensure that employment opportunities exist for vulnerable people and hard-to-reach groups.  | Mar 2010 | ASCH  | ✓ <i>Work is being undertaken to achieve National Indicator NI 146 targets.</i>             |
| 12.1.2                       | Implement the actions in the adult learning plan in relation to developing an appropriate programme of first steps courses matched to local learning needs. | Jul 2009 | CYPL  | ✓ <i>Good progress in implementing the plan.</i>  |
| OPERATIONAL RISKS TO MTO 12  |   |          | Owner | Progress on Mitigation Actions  |
| 12.1                         | Potential for cessation of funding due to change of central government policy.<br>Mitigation: Close liaison with funding agencies.                          |          | CYPL  | Actions to mitigate risk continue – no further risks identified.<br>Revised/New Risk: None. |

**Medium-Term Objective 13:  
Limit the impact of the recession**

**PERFORMANCE INDICATORS FOR MTO 13**

**NI 118: Take up of formal childcare by low-income working families**



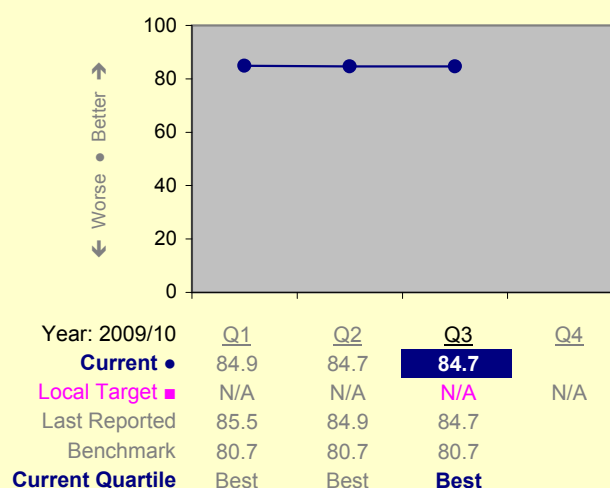
CAA Indicator (non-LAA)  
Department: CYPL

*This indicator is sourced and reported by DWP from national statistics not collated by local authorities. It is an annually reported indicator, and this is the first time data has become available. It relates to the financial year 2007/08.*

The current estimate is based on validated data which relates to an earlier period. This CAA indicator has a cumulative target measured by data collection Quartile shows the position of the current estimate within the 2007/08 dataset for all relevant LAs in England. Benchmark is the 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Karen Frost

**NI 151: Overall employment rate (working-age)**



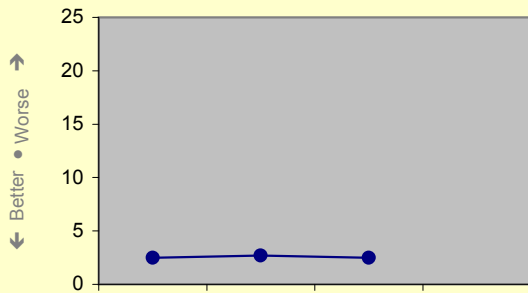
CAA Indicator (non-LAA)  
Department: CXO

*The outturn cited is comprised of 75.8% employees and 8.8% self employed (rounded figures). These are the latest figures for the period April 2008 to March 2009.*

The current estimate is based on latest available but outdated data. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from ONS (March 2009). Quartile shows the position of the current outturn within the dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same data.

Unit: % • Polarity: High • BFC Lead: Richard Haynes

**NI 152: Working age people on out of work benefits**



CAA Indicator (non-LAA)  
Department: CXO

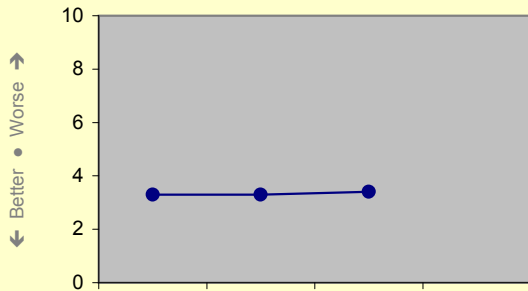
*This outturn compares to a South-East figure of 3.1 and a UK figure of 4.2. These are the latest outturns for November 2009.*

| Year: 2009/10           | Q1  | Q2  | Q3         | Q4  |
|-------------------------|-----|-----|------------|-----|
| <b>Current</b>          | 2.5 | 2.7 | <b>2.5</b> | N/A |
| <b>Local Target</b>     | N/A | N/A | N/A        | N/A |
| Last Reported           | N/A | 2.5 | 2.7        |     |
| Benchmark               | N/A | N/A | N/A        |     |
| <b>Current Quartile</b> | N/A | N/A | <b>N/A</b> |     |

The current estimate is based on latest available data which relates to an earlier period. This CAA indicator has a snapshot target measured by survey. The 'last reported' figure is from ONS (Nomis). Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Richard Haynes

**NI 173: Flows onto incapacity benefits from employment**



CAA Indicator (non-LAA)  
Department: CXO

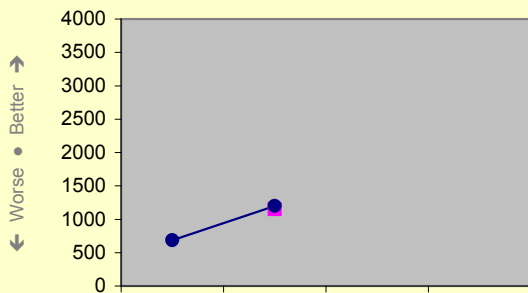
*This outturn compares to a South-East figure of 4.7 and a UK figure of 7.1. These are the latest outturns for May 2009.*

| Year: 2009/10           | Q1    | Q2    | Q3           | Q4  |
|-------------------------|-------|-------|--------------|-----|
| <b>Current</b>          | 3.300 | 3.300 | <b>3.400</b> | N/A |
| <b>Local Target</b>     | N/A   | N/A   | N/A          | N/A |
| Last Reported           | 3.300 | 3.300 | 3.300        |     |
| Benchmark               | N/A   | N/A   | N/A          |     |
| <b>Current Quartile</b> | N/A   | N/A   | <b>N/A</b>   |     |

The current figure uses validated final data which relates to an earlier period. This CAA indicator has a complex cumulative target measured by data collection. The 'last reported' figure is from Nomis (December 2009). Benchmarking and quartile information is not currently available for this indicator.

Unit: % • Polarity: Low • BFC Lead: Richard Haynes

**NI 180: The number of changes of circumstance which affect customers' HB/CTB entitlements within the year**



CAA Indicator (non-LAA)  
Department: ECC

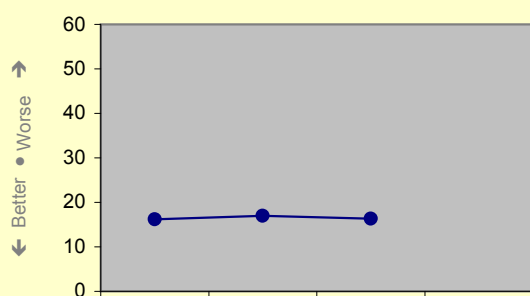
*No data is yet available for Quarter 3. However, the latest data we do have shows us to be on target, as we were at the end of Quarter 2.*

| Year: 2009/10           | Q1     | Q2      | Q3         | Q4  |
|-------------------------|--------|---------|------------|-----|
| <b>Current</b>          | 684.54 | 1198.66 | <b>N/A</b> | N/A |
| <b>Local Target</b>     | N/A    | 1150.40 | N/A        | N/A |
| Last Reported           | N/A    | N/A     | N/A        |     |
| Benchmark               | N/A    | 800.00  | N/A        |     |
| <b>Current Quartile</b> | N/A    | Best    | <b>N/A</b> |     |

No estimated outturn is currently available for this indicator. This CAA indicator has a complex cumulative target measured by data collection. Quartile shows the position of the latest available figure within the 2008/09 dataset for all relevant LAs in the South-East. Benchmark is the approximate 75th percentile in the same figures.

Unit: Number • Polarity: High • BFC Lead: Shanaz Alam

**NI 181: Time taken to process Housing Benefit /  
Council Tax Benefit new claims and change events**



CAA Indicator (non-LAA)  
Department: ECC

*The caseload has increased by 12.3% from December 2008/09, and shows a 2.1% increase from Quarter 2 2009/10.*

The current estimate is based on latest available (incomplete) data. This CAA indicator has a complex cumulative target measured by data collection. No output for this indicator has yet been formally reported or published. Benchmarking and quartile information is not currently available for this indicator.

Unit: Number of days • Polarity: Low • BFC Lead: Shanaz Alam

| <b>ACTIONS IN SUPPORT OF MTO 13</b> |  | <b>Due Date</b> | <b>Owner</b> | <b>Comments</b>  |
|-------------------------------------|--|-----------------|--------------|--|
| <b>13.1</b>                         | <b>Maintain invoice payment performance.</b>   |                 |              |  |
| 13.1.1                              | Maintain invoice payment performance at 2008/09 levels and our policy of paying all undisputed invoice payments within the terms agreed with the supplier. | Mar 2010        | CPS          | ✓ 93.6% of undisputed invoices paid within 30 days (target 95%). The ability to pay suppliers using the Government Procurement Card was introduced in September for those suppliers choosing to be paid by this method. Opportunities to extend the use of the procurement card are being investigated where efficiency savings can be achieved.   |
| 13.1.2                              | Ensure that business rate payers are aware of the relief that is available.  | Mar 2010        | CPS          | ✓ Ratepayers are informed with their rate bill or advised when they make telephone contact. The website contains full details.   |
| 13.1.3                              | Ensure that Council Tax payers are aware of benefit discounts, reductions and exemptions.  | Mar 2010        | CPS          | ✓ Council taxpayers are informed with their council tax bill or advised when they make telephone contact. The website contains full details.   |
| 13.1.4                              | Work with the local Citizen's Advice Bureau to develop an agreed approach to debtors.  | Jun 2009        | CPS          | ✓ Complete. Following meetings with the local CAB regarding the collection of council tax, the CAB have issued a report in which they acknowledge the processes followed by the council as being good practice.  |
| <b>13.2</b>                         | <b>Maximise availability of benefits.</b>  |                 |              |  |
| 13.2.1                              | Promote the take-up of housing and Council Tax benefits.   | Mar 2010        | ECC          | ✓ To date this year £51,890 of additional benefit has been claimed due to benefit surgeries and proactive campaigns.   |
| 13.2.2                              | Promote concessions offered at leisure facilities.   | Mar 2010        | ECC          | ✓ Concessions continue to be promoted at leisure facilities. The Leisure Saver scheme for persons in receipt of certain benefits operates across Leisure sites. The wellbeing team runs activities for persons with disabilities and is available to assist. The team is based at BLC but also operates at Coral Reef and Downshire Golf Complex. Disabled access prices are available at all sites. Red diamonds disabled activities sessions take place at BLC on Sunday evenings. |



|                                    |   |          |              |   |
|------------------------------------|---|----------|--------------|---|
| 13.2.3                             | Develop web links and communications strategy to increase awareness and take-up of benefits, allowances and concessions.  | Apr 2009 | CXO          | ✓ Complete. The wellbeing team runs activities for persons with disabilities and are available to assist. They are based at BLC but also operate at Coral Reef and Downshire Golf Complex. Disabled access prices are available at all sites. Red diamonds disabled activities sessions take place at BLC on Sunday evenings. |
| <b>OPERATIONAL RISKS TO MTO 13</b> |   |          | <b>Owner</b> | <b>Progress on Mitigation Actions</b>   |
| 13.1                               | Invoice payments not authorised or not authorised in a timely manner.<br>Mitigation: Send reminders to staff.   |          | CPS          | General reminders are sent to all authorisers at six-monthly intervals. Authorisers are also monitored individually and those with a poor track record of authorising invoices promptly are reminded on an individual basis.<br>Revised/New Risk: None.   |
| 13.2                               | Ratepayers and taxpayers do not claim their entitlement.<br>Mitigation: Ensure relevant information is included with business rates and Council Tax bills. Website contains relevant information.                 |          | CPS          | Ratepayers and council taxpayers are informed with their rates or council tax bill, or advised when they make telephone contact. The website contains full details.<br>Revised/New Risk: None.  |
| 13.3                               | All work to support the local economy will need to respond to changes to the economy at large.<br>Mitigation: Monitor economic developments.  |          | CXO          | National and regional economic developments closely monitored.<br>Revised/New Risk: None.   |
| 13.4                               | Loss or absence of key staff needed to deliver the outcomes.<br>Mitigation: Workforce Plan in place which prepares for known losses. Monthly monitoring of vacancies at DMT. Quarterly review of sickness at DMT. |          | ECC          | No key staff lost in the quarter.<br>Revised/New Risk: None.  |
| 13.5                               | Political will or commitment.<br>Mitigation: Good preparation, Member briefings and appropriate lobbying. Good consultation and forward planning.   |          | ECC          | No change to risk in the quarter.<br>Revised/New Risk: None.  |

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| NI 6      | 56   | NI 53.2   | 25   | NI 103.1  | 47   | NI 148    | 84   | NI 194.2  | 16   |
| NI 7      | 57   | NI 54     | 37   | NI 103.2  | 48   | NI 149    | 84   | NI 194.3  | 16   |
| NI 8      | 22   | NI 55.4   | 38   | NI 104    | 48   | NI 150    | 84   | NI 194.4  | 17   |
| NI 9      | 5    | NI 55.5   | 38   | NI 105    | 48   | NI 151    | 87   | NI 195.1  | 17   |
| NI 10     | 5    | NI 56.4   | 31   | NI 106    | 49   | NI 151    | 104  | NI 195.2  | 17   |
| NI 11     | 5    | NI 56.5   | 31   | NI 107    | 49   | NI 152    | 88   | NI 195.3  | 18   |
| NI 13     | 101  | NI 57     | 31   | NI 108    | 36   | NI 152    | 105  | NI 195.4  | 18   |
| NI 14     | 58   | NI 58     | 25   | NI 109    | 49   | NI 154    | 6    | NI 196    | 18   |
| NI 15     | 68   | NI 59     | 38   | NI 110    | 50   | NI 155    | 7    | NI 197    | 19   |
| NI 16     | 64   | NI 60     | 39   | NI 111    | 67   | NI 156    | 8    | NI 198.1  | 7    |
| NI 17     | 68   | NI 61     | 39   | NI 112    | 36   | NI 157.1  | 88   | NI 199    | 51   |
| NI 18     | 68   | NI 62     | 39   | NI 113.1  | 26   | NI 157.2  | 88   |           |      |
| NI 19     | 69   | NI 63     | 40   | NI 113.2  | 26   | NI 157.3  | 89   |           |      |
| NI 20     | 64   | NI 64     | 40   | NI 114    | 50   | NI 159    | 8    |           |      |
| NI 21     | 64   | NI 65     | 40   | NI 115    | 75   | NI 161    | 102  |           |      |
| NI 22     | 69   | NI 66     | 41   | NI 116    | 50   | NI 162    | 102  |           |      |
| NI 23     | 58   | NI 67     | 41   | NI 117    | 36   | NI 163    | 101  |           |      |
| NI 26     | 69   | NI 68     | 32   | NI 118    | 51   | NI 164    | 103  |           |      |
| NI 27     | 70   | NI 69     | 32   | NI 118    | 104  | NI 165    | 103  |           |      |
| NI 28     | 70   | NI 70     | 41   | NI 119    | 26   | NI 166    | 98   |           |      |
| NI 29     | 70   | NI 71     | 42   | NI 120.1  | 22   | NI 167    | 8    |           |      |
| NI 30     | 71   | NI 72     | 32   | NI 120.2  | 23   | NI 168    | 9    |           |      |
| NI 32     | 65   | NI 73     | 33   | NI 121    | 27   | NI 169    | 9    |           |      |
| NI 33.1   | 71   | NI 75     | 33   | NI 122    | 27   | NI 170    | 9    |           |      |
| NI 33.2   | 71   | NI 76     | 42   | NI 123    | 23   | NI 171    | 98   |           |      |
| NI 34     | 72   | NI 78     | 42   | NI 124    | 79   | NI 172    | 98   |           |      |
| NI 35     | 72   | NI 79     | 43   | NI 125    | 80   | NI 173    | 105  |           |      |
| NI 36     | 72   | NI 80     | 43   | NI 126    | 27   | NI 174    | 103  |           |      |
| NI 37     | 73   | NI 81     | 43   | NI 127    | 80   | NI 175    | 10   |           |      |
| NI 38     | 65   | NI 82     | 44   | NI 128    | 80   | NI 176    | 10   |           |      |
| NI 39     | 23   | NI 84     | 44   | NI 129    | 81   | NI 177    | 7    |           |      |
| NI 40     | 24   | NI 85.1   | 44   | NI 130    | 78   | NI 178.1  | 10   |           |      |
| NI 41     | 65   | NI 85.2   | 45   | NI 131    | 81   | NI 179    | 89   |           |      |
| NI 42     | 24   | NI 85.3   | 45   | NI 132    | 81   | NI 180    | 105  |           |      |
| NI 43     | 73   | NI 86     | 45   | NI 133    | 82   | NI 181    | 106  |           |      |
| NI 44     | 73   | NI 87     | 33   | NI 134    | 28   | NI 182.1  | 99   |           |      |
| NI 45     | 74   | NI 88     | 46   | NI 135    | 78   | NI 183    | 99   |           |      |
| NI 46     | 74   | NI 89.1   | 46   | NI 136    | 78   | NI 184    | 28   |           |      |
| NI 47     | 66   | NI 89.2   | 46   | NI 137    | 82   | NI 185    | 13   |           |      |
| NI 48     | 74   | NI 90     | 101  | NI 138    | 87   | NI 186    | 14   |           |      |
| NI 49.1   | 66   | NI 91     | 102  | NI 139    | 82   | NI 187.1  | 13   |           |      |
| NI 49.2   | 66   | NI 92     | 34   | NI 140    | 58   | NI 187.2  | 13   |           |      |
| NI 49.3   | 67   | NI 93     | 34   | NI 141    | 83   | NI 188    | 14   |           |      |
| NI 49.4   | 67   | NI 94     | 34   | NI 142    | 79   | NI 189    | 15   |           |      |